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A GSA Supply Catalog supplement published by
the Office of Business Management and
Marketing

General Services Administration
Federal Supply Service
Washington DC 20406-0001
(703) 308-4195
FAX: (703) 305-6189

Internet: <http://pub.fss.gsa.gov>

Published in the months of January, March, May
July, September and December
Publication Code: OSSC-0002

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Dear Valued Customers:

On behalf of GSA's Federal Supply Service, thank
you for your loyal support this past year. Be
assured that we will continue to support you in
2000 through efforts such as the expansion of services
under our Multiple Award Schedules and continued
improvements to our on-line ordering system, GSA
Advantage!, to name just a few.

Many of you have sent us comments and suggestions
that we have already incorporated into our programs.
In the future, we will continue to make improvements
to our programs to meet the ongoing changes in the
way the government does business. We will continue
to grow e-commerce to make it easier for you to find
the products, services and information you need.

In closing, please accept my invitation to join me on
May 10 and 11, 2000, at our 6th Annual International
Products and Services Expo in San Diego, California.
The theme will be, "Changing the Way Government
Does Business." There will be over 80 hours of free
training available and you will be able to meet and talk
with over 700 commercial Schedule contractors to
discuss solutions to your current and future needs.
I hope to see you there. Until then, thank you again
for your loyalty.

Sincerely,



Frank P. Pugliese, Jr.
Commissioner