

JWOD CATALOG

Products and Services Through The
Javits-Wagner-O'Day Act Priority Source Program

Selected JWOD (NIB/NISH) Products
1999-2000



NIB/NISH — Javits-Wagner-O'Day (JWOD)

PRESIDENTIAL PRESS RELEASE

The following is a Press Release from the President of the United States, dated March 29, 2000:

The Javits-Wagner-O'Day (JWOD) Program, named for its legislative sponsors, is a Federal initiative that generates employment and training for more than 34,000 people who are blind or who have other significant disabilities. These individuals, working in more than 600 nonprofit agencies associated with the National Industries for the Blind (NIB) or with NISH (a national nonprofit agency that serves persons with a wide range of disabilities), furnish supplies and services to the Federal Government under the JWOD Program.

In recent years, the JWOD Program has faced numerous challenges as the Federal acquisition system has evolved in ways not envisioned even a decade ago. Today, for example, hundreds of thousands of Federal employees buy goods with purchase cards. Electronic commerce is expanding rapidly and commercial firms deliver goods previously stocked and distributed by Federal agencies. These and other procurement reforms have created a more direct relationship between commercial vendors and their Federal customers. Participants in the JWOD Program are taking steps to adjust to these and other changes in the Federal procurement environment, but the transition is a dynamic and far-reaching process that requires strong support from Government customers.

As I have stated on numerous occasions, the unemployment rate for adults with disabilities is unacceptably high. We cannot afford to lose any opportunities for this segment of our population. I call upon you to recognize the contributions made to the Federal Government by individuals with disabili-

ties under the JWOD Program and to take steps to ensure that your agencies' procurement executives, and other employees who acquire supplies for your agency, purchase JWOD products and services, consistent with existing law. Their support for the JWOD Program will help people with significant disabilities become and remain more independent and productive members of society. It is particularly important to encourage those entrusted with Federal purchase cards to be vigilant in continuing to purchase the reasonably priced products and services (including SKILCRAFT items) supplied through the JWOD Program. The JWOD Program also provides many recycled content, environmentally preferable, and energy efficient products. The purchase of these items would enable the Federal Government to continue its leadership of the "greening of the government" initiative while invigorating the JWOD Program.

Representatives of the Committee for Purchase From People Who are Blind or Severely Disabled (the Federal entity responsible for the JWOD Program), NIB, or NISH will contact your procurement staff in the near future to explore steps that your agency can take to increase support for the JWOD Program at this critical juncture. — William J. Clinton

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In support of the JWOD program, the General Services Administration offers access to JWOD products through our online shopping service, **GSA Advantage!** All JWOD products on **GSA Advantage!** are indicated with the JWOD logo. In addition to these JWOD products, **GSA Advantage!** offers hundreds of thousands of products and services. Visit **GSA Advantage!** at www.gsaAdvantage.GOV.

N E W S F L A S H

**Have a colleague who would like a copy of MarkeTips
or do you have changes to your current mailing address?
Call the Centralized Mailing List Service (CMLS)
on (817) 334-5215 or fax your requirements
to them on (817) 334-5227.**

HAVE YOU SEEN MELWOOD WORKING AROUND THE CLOCK?

If you work at the GSA Headquarters Building in Washington, DC on 18th & F Streets, NW, then you have probably run into at least one of the 40 employees that work for Melwood Horticultural Center in Upper Marlboro, MD, an agency associated with NISH and the Javits-Wagner-O'Day Program (JWOD).

These employees work more than 9 to 5 to keep GSA clean. The building has a current population of 2,727 with a total gross area of 743,141 square feet. That is 570 restrooms, 172,224 trash receptacles, 54 flights of stairs, and 348,182 rooms. At GSA Headquarters, Melwood provides the management, supervi-



sion, manpower, equipment, and supplies for custodial and related services. Now that is a dedicated workforce!

The JWOD Program was designed to provide employment opportunities for people with disabilities; NISH is one of the nonprofit agencies that coordinates the day-to-day activities of the Program including technical, contract, and marketing assistance. NISH and the JWOD Program are there to work with you to get the job done. For more information about Janitorial/Custodial services that NISH provides in your state, contact the region that serves your state via email at the following:

E-mail Address

eservices@nish.org

sservices@nish.org

scservices@nish.org

ncservices@nish.org

nwservices@nish.org

wservices@nish.org

States Served

CT, DE, DC, ME, MD, MA, NH
NJ, NY, PA, RI, VT, VA, WV

AL, FL, GA, KY, MS, NC, SC,
TN, Puerto Rico, Virgin Islands

AR, CO, KS, LA, MO, NM, OK, TX

IL, IN, IA, MI, MN, OH, WI

AK, ID, MT, NE, ND, OR, SD, WA, WY

AR, CA, HI, NV, UT, Guam, American
Samoa, Trust Territories

The JWOD Program—Your Source for a Dedicated Workforce!

JWOD: FROM 9 TO 5 TO ROUND-THE-CLOCK

Federal customers are already well aware of the excellent service they receive from JWOD employees working 9 to 5 providing administrative services, food service, laundry and recycling services, as well as janitorial/custodial, grounds maintenance and medical transcription. But what do you know about JWOD services that are available around the clock? Twenty-four hours a day, 365 days a year, JWOD employees are handling vital functions across the county for Federal customers.

Since 1991, JWOD employees have worked round-the-clock providing switchboard and call center operation services in over 40 facilities, including VA Medical Centers in Buffalo, New York and Houston, Texas, as well as Keesler Air Force Base, Mississippi; Holloman Air Force Base, New Mexico; and the Oklahoma City Air Logistics Center. The work requires computer skills, speed, precision, and the observance of strict security measures.

Operators handle emergencies such as cardiac arrest, fires, and police calls. They provide special assistance to physicians, as well as directing the hospital's internal overhead paging system and patient information calls. JWOD employees who operate the switchboard at Eglin Air Force Base, Florida, volunteer for emergency shifts during hurricanes. JWOD employees at the Battle Creek Customer Support Center (BCCSC), located at the Federal Center in Battle Creek, Michigan, provide customer support to callers for 13 hours a day. JWOD Customer Service Representatives at the BCCSC are also available round-the-clock to provide military and private customers with critical logistics information during world crises and natural disasters in order to facilitate humanitarian efforts.



WORKING PAST 5?

Carry your laptop, files and documents in this soft-sided attaché case made by Helena Industries of Helena, Montana, a JWOD-participating non-profit agency. The attaché has a roomy, 6-inch capacity with two extra-wide pockets on the back. Flap has a zippered pocket for passports and organizer area for pens, calculators, diskettes, and keys. Soft-sided carry handle. Available through **GSA Advantage!** at www.gsaAdvantage.GOV and www.jwod.com. NSN# 8460-01-364-9439 Black, 16"x12"x 4 to 6"



WATCHING THE CLOCK?

Chicago Lighthouse Industries helps you keep track of time with agency flair. With a large library of military crests and Federal agency logos, Chicago Lighthouse can customize a variety of wall clocks to suit your agency's needs. For assistance, contact Chicago Lighthouse Industries, a JWOD-associated nonprofit agency, at (800) 842-8624. Standard clocks in a variety of colors and sizes are also available through **GSA Advantage!** at www.gsaAdvantage.GOV and www.jwod.com.



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