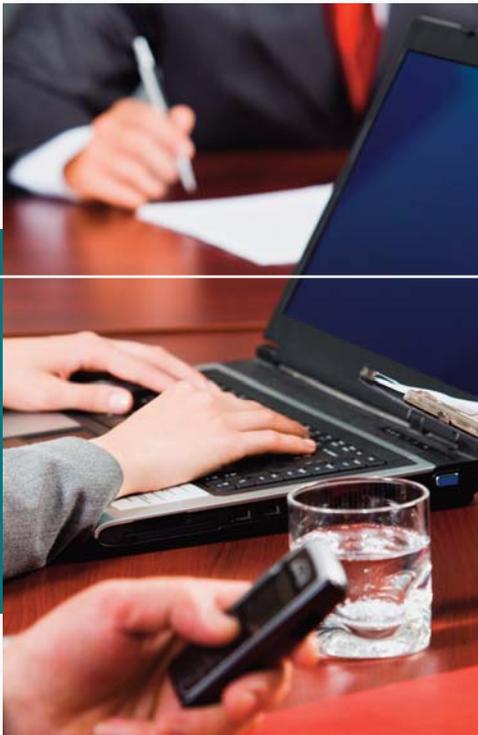


Reducing Your Agency's Wireless Spending

Telecommunications Expense Management Services (FSSI Wireless TEMS)



FSSI Wireless TEM Services Advantages include:

Cost Savings

TEMS effectively manages expenses that can save customers an estimated 26% on their wireless accounts, equating to an annual government-wide savings of \$200 million.

Fast and Easy Procurement

TEMS provides quick and easy procurement through three pre-vetted industry partners. TEMS contracts also provide a streamlined way to meet agencies' small business goals.

Independent Wireless Expense Management

TEMS provides customer agencies with an independent industry partner to manage wireless expenses for services provided by a Network- or Schedules-based vendor.

Using GSA's TEMS can immediately save agencies money on their wireless services.

Services provided through TEMS contracts reduce an agency's total cost of wireless services through:

- rate plan optimization
- inventory and billing error cost savings
- process efficiencies
- improved management and security controls
- immediate elimination of unused lines
- actively monitored wireless spending

One Country. One Mission. One Source.



TEMS Can Help Reduce Your Agency's Monthly Wireless Bills By:

- Providing optimized rate plans and lower charges
- Paying proper amounts through more accurate billing
- Improving compliance to plans and related wireless spending management policies
- Paying only for what is used through eliminating unused lines
- Improving assets management
- Requiring the TEMS vendor to manage conflict resolution and billing-related issues
- Providing a single source for ordering wireless devices and services

Contract Type

TEMS is a multiple-award, indefinite delivery/indefinite quantity (IDIQ), fixed-price contract.

This contract provides agencies with a full range of comprehensive wireless services, including wireless service contract/ agreement administration, inventory management, rate plan optimization, management reporting, contract optimization, ordering and procurement, bill payment, dispute recovery, and device disposition/disposal.

The period of performance is a base period of two years with three 12-month options. It has an estimated value of \$93 million. TEMS contractors are:

- iSYS, LLC (contract GS07T08BGD0001)
- Avalon Global Solutions (contract GS07T08BGD0002)
- Booz-Allen Hamilton (contract GS07T08BGD0003)

Service Types

Type I – Core services:

- Wireless service contract/agreement administration services
- Inventory-management services
- Rate plan optimization services
- Management reporting services
- Invoice-management and auditing

Type II – Additional services:

- Contract optimization services
- Ordering and procurement services
- Bill-payment services
- Dispute-recovery services
- Device disposition/disposal services

When Ordering

Whenever you order TEMS, you will experience ordering flexibility. You may place an order directly with TEMS vendors or use GSA assisted procurement.

When ordering with Direct Order/Direct Bill (DO/DB), your agency is responsible for all aspects of the acquisition, and GSA provides the contract vehicle.

If you opt for GSA assisted procurement, GSA performs any or all of the following, as directed by your agency:

- Assisting with or developing a Statement of Work (SOW)
- Verifying, obligating, and ensuring proper use of funds
- Evaluating proposals and awarding orders
- Maintaining all award documentation
- Processing order closeout

