

# Your Everything Solution for **Facilities Maintenance, Repair and Operations**

Learn more at [www.gsa.gov/facilitiesolutions](http://www.gsa.gov/facilitiesolutions)



**For fast, flexible, cost-effective procurement, turn to GSA's Multiple Award Schedules (MAS) — meet your acquisition challenges while achieving your mission's goals.**

**Speed** – Shorten procurement lead-times and reduce your administrative burden and costs with quick and easy access to thousands of pre-qualified, industry leading contractors.

**Selection** – Compete among a vast selection of expert service and product providers to meet your mission needs from the largest, most reliable government procurement source.

**Flexibility** – Tailor RFQs and orders to your unique purchasing requirements and negotiate pricing below our ceiling rates to fit your specific needs and budget.

**Efficiency** – Streamline contracting while maintaining FAR compliance when you issue orders directly to pre-qualified contractors.

**Value** – Simplify your procurements by tapping into our pool of proven sources that have already been determined responsible and technically capable — at fair and reasonable prices.

**Transparency** – Leverage a suite of eTools that help identify qualified, small business contractors and maximize competition.

**Manage Your Procurement** – Your agency contracting officer will retain control of your procurement including requirements development, evaluation and award of the order.



Whenever your agency needs complete facilities maintenance or management support, GSA has you covered. Whether your mission is large or small in scope, we can provide you with professional services to meet a spectrum of requirements, including equipment rental and leasing, comprehensive energy services, electrical and utility repair, elevator inspection, elevator and escalator maintenance, facilities maintenance and management, ancillary repair and alterations, fire alarm maintenance, fire suppression system maintenance, grounds maintenance, HVAC maintenance and repair, pest control, property management, hardware and appliances, environmental services, buildings and building materials, total security solutions, logistics, food service and hospitality, furnishings, and floor coverings.

Variety of offerings includes:

- Energy Management, Water Conservation and Support Services;
- Facilities Maintenance and Management Solutions for Real Property;
- Industrial Aerospace and Marine Coating Solutions;
- Ancillary Repair and Alterations;
- Dockside Facilities Maintenance, Repair Services and Dry Docking;
- Cemetery Maintenance;
- Grounds and Lawn Care, and Lawn and Garden Products;
- Equipment Rental and Leasing;
- Hardware Products and Services, Appliances, Commercial Coatings, Adhesives, Sealants and Lubricants, Industrial Machinery and Tools;
- Support for Strengthening Federal Environmental Management goals in Electronics Stewardship, Environmental Management Systems, Pollution Prevention/Cleanup/Restoration, HAZMAT, Training Awareness;
- Pre-Engineered, Prefabricated Buildings and Structures;
- Building Materials, Solar Energy Systems, Energy Saving Lighting Products and Specialty Lighting;
- Supply and Value Chain Management;

- Distribution and Transportation Logistics, Deployment Logistics, Logistics Training, Operations and Maintenance Logistics Management and Support and Support Products;
- Chemicals and Chemical Products, Cleaning Equipment and Accessories, Cleaning Chemicals and Sorbents, Janitorial Supplies, Toiletries, Personal Care Items, Linens, and Lodging and Hospitality Supplies and Services, Hospitality Wear, Food Service Equipment, Supplies and Services, Recycling Collection Containers, and Waste Receptacles;
- Comprehensive Furniture Management Services (including project management, reconfiguration/relocation management, packaged environments, assets maintenance, furniture design/layout and assets management);
- Professional Engineering Services (including strategic planning for technology programs/activities, concept development and requirements analysis, system design, engineering and integration, test and evaluation, integrated logistics support, and acquisition and life-cycle management);
- Floor Coverings; and
- Furnishings.

The GSA MAS program is the largest, most comprehensive acquisition vehicle available to the federal government. GSA MAS contracts offer your agency complete, state-of-the-industry products and services designed to meet today's challenges. Our contracts are created to help agencies like yours comply with daily operational requirements. Though GSA has already negotiated fair and reasonable pricing, ordering activities can seek additional discounts with MAS contractors before placing an order.

Following is a list of ten cross-MAS groupings to help you determine the products and/or services that meet your needs in the facilities maintenance, repair and operations arena.

## **Facilities Maintenance and Management ([www.gsa.gov/facilitieservices](http://www.gsa.gov/facilitieservices))**

We offer your agency complete facilities maintenance and management services — and you can also turn to us for specialized services, such as energy audits, water conservation efforts, comprehensive energy services, planting trees on federal grounds repairing, and improving pest control management.

Variety of specialized offerings includes:

- Facilities Maintenance and Management Solutions for Real Property;
- Dockside Facilities Maintenance, Repair Services and Dry Docking;
- Energy Management, Water Conservation and Support Services;
- Industrial Aerospace and Marine Coating Solutions; and
- Ancillary Repair and Alterations.

## **Hardware SuperStore ([www.gsa.gov/hardwaresuperstore](http://www.gsa.gov/hardwaresuperstore))**

GSA's Hardware SuperStore offers you the latest hardware items to help maintain your units, offices and buildings. Choose from the industry's most trusted companies, and both small and large businesses, to select the vendor solutions that best meet your improvement needs. GSA offers your agency the flexibility to choose from a full range of commercial sources offering quality products, accessories and services. With the hardware SuperStore, you will be poised to purchase hardware products — such as tools, appliances, lawn and garden equipment, paints, sealants, and adhesives — directly.

Variety of offerings includes:

- Appliance Department;
- Commercial Coatings, Adhesives, Sealants and Lubricants;
- Hardware Store Department;
- Industrial Machinery Department;
- Lawn and Garden Department;
- Leasing and Rental Department; and
- Tools Department.

## **Environmental Services ([www.gsa.gov/environmentalservices](http://www.gsa.gov/environmentalservices))**

Environmental Services GSA MAS 899 is a priority source for finding industry experts that provide support to federal agencies. Services under MAS 899 are designed to support agencies like yours in meeting their respective environmental requirements, as well as to streamline the contracting process by providing faster, more cost-efficient means to meet your environment requirements.

A wide variety of services and tasks can be ordered from industry experts who are qualified to offer support for:

- Strengthening Federal Environmental Management Goals in Electronics Stewardship;
- Environmental Management Systems;
- Pollution Prevention, Cleanup and Restoration;
- HAZMAT;
- Training Awareness;
- And more.

Make easy work of reducing your agency's environmental footprint and meeting agency goals through the services available on this MAS.

Variety of offerings includes:

- Environmental Consulting;
- Environmental Training;
- Materials and Waste, Recycling and Disposal Services;
- Geographic Information Systems (GIS) Services; and
- Remediation and Reclamation Services.

## **Buildings and Building Materials, Industrial Services and Supplies ([www.gsa.gov/buildindustrial](http://www.gsa.gov/buildindustrial))**

Whenever you need complete buildings, building materials, and industrial products and services, we make it easy for you to access our vast selection of products. Our offering includes power-distribution equipment, warehouse supplies, air- and water- purification products, and building materials — any of which can be used in conjunction with the Ancillary Repair and Alterations SIN to craft a total solution.

Variety of offerings includes:

- Portable Light Towers;
- Transformers;
- Surge Protectors;
- Warehouse Trucks and Tractors;
- Scaffolding and Accessories;
- Forklifts;
- Water-Filtration Systems;
- Air Compressors;
- Pressure Cleaners;



- Above-Ground Storage Tanks;
- Fuel-Management Systems;
- Pre-Engineered and Prefabricated Buildings;
- Installation and Site Preparation;
- Roofing Materials;
- Alternative and Renewable Energy Solutions; and
- Energy Saving Lighting.

**Total Solutions for Law Enforcement, Security, Facilities Management, Fire, Rescue, Clothing, Marine Craft and Emergency/Disaster Response ([www.gsa.gov/firesecurity](http://www.gsa.gov/firesecurity))**

Do you need to upgrade security at your facilities? Are you searching for law-enforcement equipment or need surveillance? Do you need protection on land or at sea, fighting fires, or surviving freezing temperatures? GSA can provide all this, and much more.

GSA's variety of offerings includes:

- Professional Law Enforcement and Security Services and Training;
- Boats, Marine Engines, Personal Watercraft and Marine Barriers;
- Protective Clothing, Gloves and Footwear, Police Clothing and Firefighting Clothing;
- Hydraulic Rescue Tools, Portable Oxygen, Portable Tanks, Patient Immobilization and Transportation Devices;
- Equipment in the Areas of Personal Protection, Vehicles, Detection, Investigation, Surveillance, and Canine Training and Handling; and
- Access Control Systems, Locking Devices, Intrusion Detection, Facility Management Systems, Professional Security/Facility Management Services and Guard Services.

**Logistics Worldwide ([www.gsa.gov/logworld](http://www.gsa.gov/logworld))**

The services available through Logistics Worldwide assist federal agencies like yours with procuring comprehensive logistics solutions. The offered services encompass all phases of planning, acquisition and management of logistics systems — providing expert advice, assistance, guidance, management, and/or operational support services that permit the deployment of supplies, equipment, materials and associated personnel. Training is provided for system operations, automated tools for supply and value chain management, property and inventory management, distribution and transportation management, and maintenance of equipment and facilities supporting these activities. Turnkey or total solutions are available in support of logistics functions and minor repair and alteration services — ancillary to existing SINs under this MAS — are also provided.

Variety of offerings includes:

- Supply and Value Chain Management;
- Distribution and Transportation Logistics;
- Deployment Logistics;
- Logistics Training;
- Operations and Maintenance Logistics Management and Support;
- Support Products; and
- Ancillary Repair and Alterations.

**Food Service, Hospitality and Cleaning ([www.gsa.gov/foodservice](http://www.gsa.gov/foodservice))**

GSA offers a variety of products to help maintain your facilities in an environmentally friendly manner. From cleaning equipment to products for daily cleaning, housing managers and facility managers will enjoy the full range of GSA's hospitality solutions. Food services are also available — ranging from eating utensils to an entire custom-designed food-court kiosk concept supporting new branding initiatives. Our wood, concrete and aggregate-stone waste receptacles can enhance the appearance and functionality of outside facilities. Office recycling containers and waste receptacles, outdoor recycling containers, and industrial trash storage containers are also on hand to preserve a sanity work environment.



Variety of offerings includes:

- Surgical Scrubs;
- Disinfectants;
- Sanitizers for Food Handling Areas;
- Water Purification Chemicals;
- Vacuum and Carpet Cleaners;
- Cleaning Gloves and Chemicals;
- Toiletries and Personal-Care Items;
- Housewares and Linens;
- Housekeeping, Cleaning and Maintenance Services;
- Kitchen Management Solutions (including dining facility services, consultation, design and installation of food preparation facilities, catering, mess attendants, chefs and food preparation assistants);
- Cooking, Food Serving, Refrigeration and Concession Equipment; and
- Office and Outdoor Recycling Containers.

### **Comprehensive Furniture Management Services ([www.gsa.gov/cfms](http://www.gsa.gov/cfms))**

GSA can provide you with furniture and renovation-related services. (These services are administered independently from the product.)

The following is a list of available services:

- Reconfiguration/Relocation Management (which includes reorganizing, consolidating, warehousing and/or opening new facilities);
- Packaged Environments for Turnkey Integrated Solutions;
- Assets Maintenance (including restoring, repairing, renovating, reupholstering and cleaning office furnishings and equipment);
- Furniture Design/Layout (which includes furniture consultations, interior design and product specifications); and
- Assets Management (which includes warehousing, furniture inventory services and computer-aided facility management systems).

### **Professional Engineering Services ([www.gsa.gov/engineeringservices](http://www.gsa.gov/engineeringservices))**

GSA's Professional Engineering Services (PES) can provide your federal agency with a streamlined approach for accessing qualified firms in the engineering disciplines of mechanical, electrical, chemical, components of civil engineering, and sub-disciplines (such as aerospace, nuclear, bioengineering, and marine architecture). Expertise in construction management is also available to you.

GSA's variety of offerings includes:

- Strategic Planning for Technology Programs/Activities;
- Concept Development and Requirements Analysis;
- System Design, Engineering and Integration;
- Test and Evaluation;
- Integrated Logistics Support;
- Acquisition and Life-Cycle Management; and
- Construction Management.

*Please note: PES does not cover Architect/Engineering (A&E), and Design/Construction services, as defined by Brooks Act and in the Federal Acquisition Regulation (FAR) under FAR Part 36. For more information on these types of services, please visit GSA's Public Building Service at [www.gsa.gov/pbs](http://www.gsa.gov/pbs).*

### **Furnishing and Floor Coverings ([www.gsa.gov/furnishings](http://www.gsa.gov/furnishings))**

GSA's extensive variety of offerings includes:

- Floor Coverings;
- Furnishings (including paintings, photographs, window shades and lamps); and
- Project Management (including support for the design, reconfiguration, relocation and increasing/downsizing of office space and similar facilities).

For more information about Facilities Maintenance, Repair and Operations solutions from GSA, please visit [www.gsa.gov/facilitiesolutions](http://www.gsa.gov/facilitiesolutions) or e-mail [HSSMarketing@gsa.gov](mailto:HSSMarketing@gsa.gov).

## Flexible and Scalable Procurement

Government agencies are located worldwide, and they range in size, function and buying preferences. Our goal is to help your agency identify the best acquisition tools for your needs.

## Direct Access to Pre-Approved Contractors Online

The GSA Multiple Award Schedules (MAS) program establishes contracts with responsible contractors and negotiates ceiling rates for labor categories. The contracts are ready for federal government orders, saving time and effort over open market procurements. GSA's online tool, eLibrary, is a comprehensive information resource for GSA Multiple Award Schedules. The eLibrary allows users to search contracts by contractor name, contract number, Special Item Number (SIN), MAS number, and keywords. To learn more, visit [www.gsaelibrary.gsa.gov](http://www.gsaelibrary.gsa.gov).

## Complete Solution

When your requirements cross multiple disciplines or combine services and products, the strength and diversity of the GSA MAS contractor community can rise to the challenge. Many contractors can provide total solutions for complex requirements across numerous schedules. Contractor Team Arrangements (CTAs) allow MAS contractors to create their own partnerships and to provide comprehensive solutions beyond the scope of their individual contracts. And just recently approved, a deviation to the FAR (FAR Part 51.1) now expands the authority of contractors to use GSA sources of supply, including GSA MAS contracts, GSA Global Supply and VA Schedule contracts. To learn more, visit [www.gsa.gov/far51deviation](http://www.gsa.gov/far51deviation).

## The Consolidated Schedule

Ready for your agency's use, the Consolidated Schedule encompasses the vast majority of services currently offered through GSA's Multiple Award Schedules (MAS) program. Essentially, the Consolidated Schedule is an amalgam of many individual services offered through various Schedules, which federal agencies like yours find particularly appealing when the time comes to procure requirements that fall under various functional domains (or Schedules). For example, your agency can use the Consolidated Schedule to issue a task order to a single company for performing a requirement that includes services falling within the scope of different Schedules. See the array of services available under the Consolidated Schedule at [www.gsa.gov/consolidatedschedule](http://www.gsa.gov/consolidatedschedule).

## GSA Assisted Services

GSA offers fee-based acquisition, project and financial management for financial services on a short- or long-term basis. We combine acquisition, project management and financial resources to deliver customized, scalable solutions throughout the project life cycle. Working through Interagency Agreements, GSA establishes the service level expectation with your agency's program, financial, contracting and legal staff to ensure requirements are met on time, within budget. To learn more, visit [www.gsa.gov/aas](http://www.gsa.gov/aas).

## GSA Advantage!®

GSA Advantage!® is the federal government's premier online ordering system that provides 24-hour access to more than 17 million product and service solutions available from 16,000-plus GSA Multiple Award Schedules (MAS) contractors — as well as all products available from GSA Global Supply™. GSA Advantage! offers: FAR-compliant purchasing; direct contact with MAS vendors to increase procurement speed and efficiency; specified grouping of products and services; easy-to-use research capabilities that narrow results and compare features, prices and delivery options; and a streamlined online experience with instant online ordering. For those state and local government entities looking

to simplify their procurement process, GSA Advantage! offers them the ability to use their own state or local government-issued charge card to access a wide variety of products and services solutions. It also provides customers with multiple payment options and online viewing of order status to ensure complete order. The Advantage Spend Analysis Program (ASAP) reporting tool is also part of GSA Advantage!; this tool serves several functions, including giving authorized users access to GSA Advantage! sales and statistical data, with the option of running valuable reports. To learn more about how GSA Advantage! can help you, visit [www.gsaadvantage.gov](http://www.gsaadvantage.gov).

## eBuy

eBuy is an online Request for Quote tool to receive information for highly complex, large quantity or big-ticket procurement requirements. eBuy streamlines the solicitation process for customers by providing a single tool to post solicitations, receive quotes from GSA Multiple Award Schedules, GWAC or other GSA technology contractors, find sources of supply, submit responses and establish and use Blanket Purchase Agreements. eBuy creates value through instant access to contractors, paperless procurement from "cradle to grave," full compliance with Section 803 of the 2002 National Defense Authorization Act, real-time RFQ management, volume discounts, electronic award notification and debriefing, and best-value practices through enhanced competition. It is ideal for customized services, with features that allow an agency to designate an RFQ as "Sources Sought," attached specification documents and describe complex or customized requirements. By using eBuy, customers can reduce the time spent on procuring products and services so that they can concentrate on their true missions. To learn more, visit [www.ebuy.gsa.gov](http://www.ebuy.gsa.gov).

## GSA Global Supply™

From office supplies to disaster relief products, GSA Global Supply™ provides fast, easy access to hundreds of thousands of established-source products for federal government agencies at the federal, state, and local levels. Depending on the customer's needs, Global Supply can facilitate any requisition-based orders (with no need for comparison shopping) through worldwide delivery, 24/7 support, AbilityOne (formerly known as JWOD) guaranteed products, payment using GSA SmartPay® or AAC/DoDAAC, government-to-government transactions, and unrestricted spending limits. It also ensures that all orders comply with the Federal Acquisition Regulations and other DoD, socioeconomic, and environmental policies with which customers need to be concerned. To learn more, visit [www.GSAGlobalsupply.gsa.gov](http://www.GSAGlobalsupply.gsa.gov).

## Ensuring Re-Use with GSA Personal Property Management

Screening other agencies' excess personal property inventories is the federal government's priority source of supply. And with today's increased environmental consciousness, reusing excess property is a source of pride. To help you acquire the excess property your agency needs, GSA offers [www.gsa.gov/gsexcess](http://www.gsa.gov/gsexcess), the personal property reporting tools for the federal government. At GSAXcess®, reporting, searching and selecting excess property is convenient and user-friendly.

## Additional Information

The home base for information on Facilities Maintenance, Repair and Operations services is [www.gsa.gov/facilitiesolutions](http://www.gsa.gov/facilitiesolutions). This site contains links to external resources and regulations and additional resources and training.

GSA invites your questions to one of our Facilities Maintenance, Repair and Operations contracting experts; simply send inquiries to [HSSMarketing@gsa.gov](mailto:HSSMarketing@gsa.gov).



We accept GSA SmartPay®2.



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