

# Your Everything Solution for Maintenance, Repair and Operations Supplies

Learn more at [www.gsa.gov/mrosolutions](http://www.gsa.gov/mrosolutions)



**For fast, flexible, cost-effective procurement, turn to GSA's Multiple Award Schedules (MAS) — meet your acquisition challenges while achieving your mission's goals.**

**Speed** – Shorten procurement lead-times and reduce your administrative burden and costs with quick and easy access to thousands of pre-qualified, industry leading contractors.

**Selection** – Compete among a vast selection of expert service and product providers to meet your mission needs from the largest, most reliable government procurement source.

**Flexibility** – Tailor RFQs and orders to your unique purchasing requirements and negotiate pricing below our ceiling rates to fit your specific needs and budget.

**Efficiency** – Streamline contracting while maintaining FAR compliance when you issue orders directly to pre-qualified contractors.

**Value** – Simplify your procurements by tapping into our pool of proven sources that have already been determined responsible and technically capable — at fair and reasonable prices.

**Transparency** – Leverage a suite of eTools that help identify qualified, small business contractors and maximize competition.

**Manage Your Procurement** – Your agency contracting officer will retain control of your procurement including requirements development, evaluation and award of the order.



When your agency needs supplies in support of facilities maintenance repair and operations requirements, GSA has you covered with our Hardware Superstore, building materials, food service, hospitality, cleaning equipment and supplies offerings. You can also turn to us for specialized services, like planting trees on federal grounds and improving pest control management. The acquisition experts at GSA make it easy for you to access our vast selection of products, including power distribution equipment, warehouse supplies, air- and water-purification products, and building materials, along with the new ancillary repair and alterations (R&A) Special Item Numbers (SINs). In addition, we offer you energy saving building supplies, alternative energy solutions, and related services. And, along with the new ancillary R&A SINs, these products and services can be ordered to make a more complete solution.

Variety of offerings includes:

- Alternative Energy Solutions, Solar Energy Solutions, Power Distribution Equipment, Generators and Batteries;
- Warehouse Equipment and Supplies;
- Air- and Water-Purification Equipment and Sewer Treatment Equipment;
- Maintenance and Repair Shop Equipment with Related Environmental Products;
- Above-Ground Storage Tanks/Systems, Fuel Dispensing Units and Fuel Management Systems;
- Pre-Engineered, Prefabricated Buildings and Structures;
- Building Materials;
- Energy Saving Lighting Products and Specialty Lighting;
- Ancillary Repair and Alterations;
- Commercial Coatings, Adhesives, Sealants and Lubricants;
- Lawn and Garden;
- Tools;
- Chemicals and Chemical Products;
- Cleaning Equipment and Accessories, Cleaning Chemicals and Sorbents, and Janitorial Supplies;
- Toiletries, Personal Care Items, Linens, Lodging and Hospitality Supplies and Services, and Hospitality Wear;
- Food-Service Equipment, Supplies and Services;

- Recycling Collection Containers and Waste Receptacles; and
- Complete Facilities Maintenance and Associated Individual Services.

The GSA Multiple Award Schedules (MAS) program is the largest, most comprehensive acquisition vehicle available to the federal government. GSA MAS contracts offer your agency complete, state-of-the-industry products and services to meet today's challenges. Our contracts are created to help agencies like yours comply with daily operational requirements. Though GSA has already negotiated fair and reasonable pricing, ordering activities can seek additional discounts with MAS contractors before placing an order.

Following is a list of four cross-MAS groupings to help determine the products and/or services that meet your needs in the maintenance repair and operations arena.

### **Hardware Superstore ([www.gsa.gov/hardwaresuperstore](http://www.gsa.gov/hardwaresuperstore))**

GSA's Hardware SuperStore offers the latest hardware items to help you maintain your offices and buildings. Choose from the industry's most trusted companies (both small and large businesses are available) to select the solutions that best meet your improvement requirements and needs. We offer you the flexibility of choice from a full range of commercial sources that provide quality products, accessories and services. We make it easy for you to make direct purchases of hardware products such as tools, appliances, lawn and garden equipment, paints, sealants, and adhesives.

Variety of offerings includes:

- Commercial and Household Appliances;
- Commercial Coatings, Adhesives, Sealants and Lubricants;
- Hardware Storefront, MRO, Catalog and Services;
- Metal and Woodworking Machines and Equipment;
- Landscape Equipment and Products;
- Equipment (Daily/Short-Term) Rental and Leasing;
- Tools (Power and Non-Power), Kits and Cabinets; and
- Ancillary Services and Accessories.

## **Buildings and Building Materials, Industrial Services and Supplies** **([www.gsa.gov/buildindustrial](http://www.gsa.gov/buildindustrial))**

When your agency needs complete buildings, building materials, and industrial products and services, GSA has you covered. We make it easy for you to access our vast selection of products, including power distribution equipment, warehouse supplies, air- and water-purification products, and building materials, along with the ancillary R&A SINs to create a total solution.

Variety of offerings includes:

- Portable Light Towers;
- Transformers;
- Surge Protectors;
- Warehouse Trucks and Tractors;
- Scaffolding and Accessories;
- Forklifts;
- Water Filtration Systems;
- Air Compressors;
- Pressure Cleaners;
- Above-Ground Storage Tanks;
- Fuel Management Systems;
- Pre-Engineered and Prefabricated Buildings;
- Installation and Site Preparation;
- Roofing Materials;
- Alternative and Renewable Energy Solutions; and
- Energy Saving Lighting.

## **Facilities Maintenance and Management** **([www.gsa.gov/facilitieservice](http://www.gsa.gov/facilitieservice))**

When you need complete facilities maintenance or management support, GSA has your facilities covered. You can also turn to us for specialized services, like energy audits, water conservation efforts, comprehensive energy services, planting trees on federal grounds, repairing, and improving pest control management. Whether your mission is large or small, we offer services for electrical and utility repair, elevator inspection, elevator and escalator maintenance, facilities maintenance and management, fire alarm maintenance, fire suppression system maintenance, grounds maintenance, HVAC maintenance and repair, and pest control (to include Property Management).

Variety of offerings includes:

- Ancillary Repair and Alterations;
- Electrical and Utility Repair;
- Elevator and Escalator Maintenance/Inspection;
- Fire Alarm/Suppression System Maintenance;
- Grounds Maintenance;
- HVAC Maintenance and Repair;
- Pest Control;

- Industrial Aerospace and Marine Coating;
- Dockside Maintenance and Dry Docking; and
- Energy Management, Water Conservation and Support Services.

## **Food Service, Hospitality and Cleaning** **([www.gsa.gov/foodservice](http://www.gsa.gov/foodservice))**

GSA offers your agency a variety of products to maintain facilities in an environmentally friendly manner. From cleaning equipment and accessories to products for daily cleaning, housing managers and facility managers will enjoy our full range of hospitality solutions. In addition, food service needs — from eating utensils to an entire custom-designed food court kiosk concept supporting new branding initiatives — are available. Wood, concrete and aggregate-stone waste receptacles can enhance the appearance of your outside facilities. Also, office recycling containers and waste receptacles, outdoor recycling containers, and industrial trash storage containers are on hand to preserve a sanitary work environment.

Variety of offerings includes:

- Surgical Scrubs;
- Disinfectants;
- Sanitizers for Food Handling Areas;
- Water-Purification Chemicals;
- Vacuum and Carpet Cleaners;
- Cleaning Gloves and Chemicals;
- Toiletries and Personal-Care Items;
- Housewares and Linens;
- Housekeeping, Cleaning and Maintenance Services;
- Kitchen Management Solutions (including dining facility services; consultation, design and installation of food preparation facilities; catering; mess attendants, chefs and food preparation assistants);
- Cooking, Food Serving, Refrigeration and Concession Equipment; and
- Office and Outdoor Recycling Containers.

For more information about Maintenance, Repair and Operations Supply solutions from GSA, please visit [www.gsa.gov/mrosolutions](http://www.gsa.gov/mrosolutions) or e-mail [tim.benoit@gsa.gov](mailto:tim.benoit@gsa.gov).



## Flexible and Scalable Procurement

Government agencies are located worldwide, and they range in size, function and buying preferences. Our goal is to help your agency identify the best acquisition tools for your needs.

## Direct Access to Pre-Approved Contractors Online

The GSA MAS Multiple Award Schedules program establishes contracts with responsible contractors and negotiates ceiling rates for labor categories. The contracts are ready for federal government orders, saving time and effort over open market procurements. GSA's online tool, eLibrary, is a comprehensive information resource for GSA Multiple Award Schedules. The eLibrary allows users to search contracts by contractor name, contract number, Special Item Number (SIN), MAS number, and keywords. To learn more, visit [www.gsaelibrary.gsa.gov](http://www.gsaelibrary.gsa.gov).

## Complete Solution

When your requirements cross multiple disciplines or combine services and products, the strength and diversity of the GSA MAS contractor community can rise to the challenge. Many contractors can provide total solutions for complex requirements across numerous schedules. Contractor Team Arrangements (CTAs) allow MAS contractors to create their own partnerships and to provide comprehensive solutions beyond the scope of their individual contracts. And just recently approved, a deviation to the FAR (FAR Part 51.1) now expands the authority of contractors to use GSA sources of supply, including GSA MAS contracts, GSA Global Supply and VA Schedule contracts. To learn more, visit [www.gsa.gov/far51deviation](http://www.gsa.gov/far51deviation).

## GSAAAdvantage!®

GSAAAdvantage!® is the federal government's premier online ordering system that provides 24-hour access to more than 17 million product and service solutions available from 16,000-plus GSA Multiple Award Schedules (MAS) contractors — as well as all products available from GSA Global Supply™. GSAAAdvantage! offers: FAR-compliant purchasing; direct contact with MAS contractors to increase procurement speed and efficiency; specified grouping of products and services; easy-to-use research capabilities that narrow results and compare features, prices and delivery options; and a streamlined online experience with instant online ordering. For those state and local government entities looking to simplify their procurement process, GSAAAdvantage! offers them the ability to use their own state or local government-issued charge card to access a wide variety of products and services solutions. It also provides customers with multiple payment options and online viewing of order status to ensure complete order. The Advantage Spend Analysis Program (ASAP) reporting tool is also part of GSAAAdvantage!; this tool serves several functions, including giving authorized users access to GSAAAdvantage! sales and statistical data, with the option of running valuable reports. To learn more about how GSAAAdvantage! can help you, visit [www.gsaadvantage.gov](http://www.gsaadvantage.gov).



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## eBuy

eBuy is an online Request for Quote tool to receive information for highly complex, large quantity or big-ticket procurement requirements. eBuy streamlines the solicitation process for customers by providing a single tool to post solicitations, receive quotes from GSA Multiple Award Schedules, GWAC or other GSA technology contractors, find sources of supply, submit responses and establish and use Blanket Purchase Agreements. eBuy creates value through instant access to contractors, paperless procurement from "cradle to grave," full compliance with Section 803 of the 2002 National Defense Authorization Act, real-time RFQ management, volume discounts, electronic award notification and debriefing, and best-value practices through enhanced competition. It is ideal for customized services, with features that allow an agency to designate an RFQ as "Sources Sought," attached specification documents and describe complex or customized requirements. By using eBuy, customers can reduce the time spent on procuring products and services so that they can concentrate on their true missions. To learn more, visit [www.ebuy.gsa.gov](http://www.ebuy.gsa.gov).

## GSA Global Supply™

From office supplies to disaster relief products, GSA Global Supply™ provides fast, easy access to hundreds of thousands of established-source products for federal government agencies at the federal, state, and local levels. Depending on the customer's needs, Global Supply can facilitate any requisition-based orders (with no need for comparison shopping) through worldwide delivery, 24/7 support, AbilityOne (formerly known as JWOD) guaranteed products, payment using GSA SmartPay® or AAC/DoDAAC, government-to-government transactions, and unrestricted spending limits. It also ensures that all orders comply with the Federal Acquisition Regulations and other DoD, socioeconomic, and environmental policies with which customers need to be concerned. To learn more, visit [www.GSAGlobalSupply.gsa.gov](http://www.GSAGlobalSupply.gsa.gov).

## Ensuring Re-Use with GSA Personal Property Management

Screening other agencies' excess personal property inventories is the federal government's priority source of supply. And with today's increased environmental consciousness, reusing excess property is a source of pride. To help you acquire the excess property your agency needs, GSA offers [www.gsa.gov/gsexcess](http://www.gsa.gov/gsexcess), the personal property reporting tools for the federal government. At GSAXcess®, reporting, searching and selecting excess property is convenient and user-friendly.

## Additional Information

The home base for information on Maintenance, Repair and Operations Supply solutions is [www.gsa.gov/mrosolutions](http://www.gsa.gov/mrosolutions). This site contains links to external resources and regulations along with additional resources and training.

GSA invites your questions to one of our Maintenance, Repair and Operations Supplies contracting experts; simply send inquiries to [tim.benoit@gsa.gov](mailto:tim.benoit@gsa.gov).



We accept GSA SmartPay®2.