



U.S. General Services Administration

Motor Vehicle Management

Solutions that keep you moving



One Country. One Mission. One Source.

Driving Your Mission's Success

When a government vehicle hits the road, chances are it was procured by the General Services Administration (GSA). Whether purchased, leased or rented on a short-term basis, our solutions in Motor Vehicle Management provide federal civilian and military customers with quality vehicles and fleet management services at economical rates. We accomplish this by leveraging the government's unmatched buying power to procure thousands of new vehicles each year, resulting in substantial savings that are reflected in the low-cost rates of our worldwide fleet. When your mission requires mobility, turn to us. We have the motor vehicle solutions that keep you and your mission moving on the right path to success.





GSA provides compliant, responsive, and cost-effective access to motor vehicles and components that support federal agencies and DoD mission-oriented tasks.

Vehicle Acquisitions

GSA Automotive is the government's mandatory source for procuring vehicles.

Each year, we leverage the government's buying power to purchase more than \$1 billion in high-quality vehicles and state-of-the-art equipment from Original Equipment Manufacturers (OEMs) at significant savings for customer agencies.

Customers receive significant benefits, including:

- low prices
- professional contracting teams
- automotive engineering services
- a wide variety of vehicle types
- established multi-year, multi-vendor contracts
- easy ordering
- choice of delivery
- dedicated Customer CARE team.

Customers can choose from a large selection of vehicles and equipment including aerial devices and digger derricks, alternative fuel vehicles, ambulances, buses, construction and road maintenance equipment, fire trucks, light vehicles, low-speed vehicles, medium and heavy trucks, remanufactured engines, tankers, tires, trailers, trash collectors and recycling equipment, truck tractors, vehicle accessories and equipment and wreckers and carriers.

Fast, Efficient Order Fulfillment

AutoChoice™ is a robust, online tool that allows customers to choose and compare vehicle makes, models and prices. Ordering through AutoChoice™ is limited to federal government executive agencies and other eligible users. To determine if your agency has authorization to use AutoChoice™, contact a GSA customer service representative at (703) 605-CARS (2277).

If your mission requires urgent attention, GSA's Automotive Express Desk is the go-to place for rapid response. With the proper justification, GSA will swiftly process your order and deliver the vehicle(s) necessary to meet your requirements.

Simple, Streamlined Procurement

Based on your needs, you can order motor vehicle products and services directly from our pre-qualified vendors through GSA's Multiple Award Schedules (MAS) Program. All products and services under the GSA MAS Program are pre-negotiated with "ceiling" pricing, enabling you to negotiate pricing to meet your unique needs. As always, compliance with federal laws, policies, and regulations is guaranteed.

GSA also offers Blanket Purchase Agreements (BPAs) for customers with recurring needs. BPAs, which can be established in connection with any Schedule under GSA's MAS Program, offer volume discounts and a faster buying process to minimize paperwork.

Powerful Online Resources

To assist you in your GSA Multiple Award Schedule purchase, be sure to explore our innovative collection of online resources. Easy to use tools, such as our Schedule eLibrary and eBuy, streamline the purchasing process and ensure compliance with federal laws and Executive Orders, management agendas, socioeconomic goals, and competitive requirements. *GSA Advantage[®]* is another tool designed to facilitate instant ordering and direct access to Schedules vendors, specialized grouping of products, and market research to compare features, prices, and delivery options and much more.

Vehicle Leasing

GSA Fleet is a full-service, professional fleet management organization providing quality vehicles for federal customers.

Today, more than 75 federal agencies turn to GSA for safe, reliable, low-cost vehicles and economical fleet management services. Altogether we manage more than 210,000 vehicles, which rates us among the largest non-tactical fleets in the federal government. Our comprehensive vehicle leasing program includes sedans, passenger vans, trucks (light, medium and heavy), buses, ambulances, alternative fuel vehicles (AFVs) and limited types of special purpose vehicles. Customers also receive vehicle management support for the life cycle of the vehicle, which encompasses vehicle acquisition, asset management, maintenance and repair, fuel, accident management and vehicle remarketing. Perhaps most important, we take on the administrative, management and functional tasks of the procurement process so you can focus on accomplishing your mission.

Fleet Solutions

In addition to providing high-quality vehicles and services at low rates, GSA offers innovative programs to ensure effective vehicle utilization and superior safety while optimizing the process of leasing and managing federal motor vehicles. Our customer-focused solutions include:

Card Services

We provide a Fleet Services Card with every full-service leased vehicle. Drivers may use it to pay for fuel, maintenance and repair services, oil or other fluids, and most auto parts under \$100 without prior approval. When conducting a transaction, drivers enter a pin/driver ID and the current mileage on the vehicle which safeguards against card misuse and provides valuable vehicle data for fleet managers.

GSA Fleet Drive-Thru

This innovative, fully automated, Web-based application comprises several modules including Mileage Express, Reports Carryout, CRASH, Speed Pay, Customer Driven Data and Web Bill. Each module is designed to help maintain the vehicle fleet more effectively. In addition, GSA Fleet Drive-Thru makes it easy to report and monitor vehicle usage anytime through a secure Web site.

Vehicle Monitoring

We offer the latest technology in monitoring equipment to maximize vehicle performance and improve driver safety. GPS and cellular communication are among the tools available to track vehicles in real-time using a password protected Web site.

Short Term Rentals

Our Short Term Rental (STR) program is designed to help customers secure replacements for, or additions to, their current vehicle fleet. The program provides easy access to temporary vehicles for seasonal work, special events, or surge-related requirements.

Accident Management Center

At GSA's Accident Management Center (AMC), we offer one-stop service for Fleet customers to report accidents, have repairs performed and file third-party claims. Our team of expert technicians provides fast, high-quality services to meet your specific vehicle needs.



Maintenance Control

Fleet customers also gain access to GSA's Maintenance Control Center (MCC) where technicians can arrange the support to conduct required routine maintenance, authorize repair services and provide locations and contact information for approved service vendors.

National Safety Program

GSA Fleet is determined to create specific programs that will help minimize crashes, reduce costs, and encourage customers to drive defensively. The safety program has been developed to show customer agencies the value and importance of implementing safety programs and continuously striving to become more responsible drivers. A free online defensive driving course is available to all GSA Fleet customers through GSA Fleet Drive-Thru.



Quick Reference Buying Guide

Vehicle Acquisitions

AutoChoice™

GSA MAS 23V Vehicular Multiple Award Schedule

GSA MAS 26 I New and Retread Tires Program

GSA MAS 751 Commercial Leasing Program

Automotive Express Desk

eLibrary

eBuy

Want to Learn More?

For more information about:

- Vehicle acquisitions through GSA Automotive, contact a customer service representative at **(703) 605-2277** or visit **www.gsa.gov/automotive**
- AutoChoice™, contact a customer service representative at **(703) 605-CARS (2277)** or visit **www.gsa.gov/autochoice**
- General information on purchasing motor vehicle-related products and services under GSA's Multiple Award Schedules Program, visit GSA's Schedules eLibrary (**www.gsa.gov/elibrary**)
- Leasing through GSA Fleet, call us at **(866) 472-6711** or send an email to **gsafleet@gsa.gov**. You can also visit our Web site at **www.gsa.gov/gsafleet**
- GSA Fleet Solutions, contact **fleetsolutions@gsa.gov**



Smarter Solutions

Proudly Serving America's Needs

The General Services Administration (GSA) is the only federal agency whose sole purpose is to help the government acquire products and services to support our national priorities. From securing the homeland, controlling wildfires, and protecting the environment to helping government operate more efficiently, GSA is a catalyst for nearly \$66 billion in federal spending. We influence the management of federal assets valued at nearly \$500 billion, including more than 8,500 government owned and leased buildings, an interagency fleet of more than 210,000 vehicles, and technology programs and products ranging from laptop computers to network systems.

As an integral part of GSA, the Federal Acquisition Service (FAS) possesses unmatched capabilities to support any given mission across government. We accomplish this through dedication and teamwork, regardless of the size of the challenge. With unmatched government procurement experience and unequalled purchasing power, we provide access to a continuum of solutions ranging from products and services to technology, motor vehicle management, travel and transportation. Combined with myriad methods of procurement and powerful online resources, we consistently deliver exceptional value to our customers, partners and taxpayers alike.

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