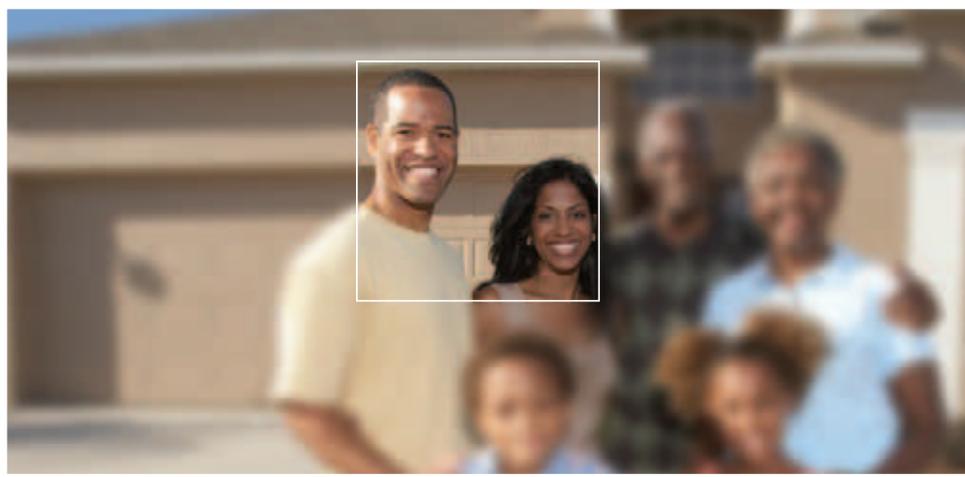




U.S. General Services Administration

Transportation Solutions

Moving around the world the easy way



One Country. One Mission. One Source.



Managing Your Mission's Journey

Consider the business of government and it's easy to imagine just how much transportation of goods and freight takes place on any given day. In fact, the U.S. Government is one of the largest buyers of transportation services. At the General Services Administration (GSA), our response translates into real value when it comes to the transportation of freight and goods as well as comprehensive employee relocations so that customer agencies can deploy supplies and manpower as necessary to accomplish critical mission requirements.

GSA makes it easy to manage your transportation activities, whether you're shipping heavy equipment or relocating an employee or office. We offer the tools you need to reduce paper heavy processes and sort through the complexities of purchasing transportation services—saving valuable time and money and making your job easier. Our revolutionary end-to-end transportation solutions are designed with one goal in mind—to put you in total control of your mission's success. When your mission has you on the move, turn to GSA. We help you go the distance.



GSA's advanced transportation solutions simplify the movement of freight, household goods and valued employees around the world.

Transportation Management Services Solution

GSA's Transportation Management Services Solution (TMSS) makes it easier than ever before to fulfill your transportation needs and ensure compliance with transportation regulations. Through this comprehensive, web-based services solution, we improve process oversight, productivity and performance. All you need to do is click, move it, and save. The system currently allows you to select best-value Transportation Service Providers (TSPs), book shipments online and issue electronic bills of lading. When fully developed, the system will be an end-to-end solution that sets the transportation standard for excellence across government—enabling you to manage the entire process from your laptop computer!

At the foundation of TMSS is GSA's Freight Management Program (FMP) and Centralized Household Goods Traffic Management Program (CHAMP). Combined, this dynamic system provides access to a wide selection of approved FMP and CHAMP TSPs and their cost-effective transportation rates.

Freight Management Program

Pricing under FMP is approximately 25 percent lower than the average cost of commercial pricing on the same shipments. In addition to gaining access to some 600 approved TSPs, FMP saves time and money when using our efficient technology to ship locally or nationally via Less-than Truckload (LTL) or Truckload (TL) specifications. If you have unique shipping requirements, GSA has customized shipping solutions with specialized TSP rates on file for freight shipments requiring special equipment.

Centralized Household Goods Traffic Management Program

When it's time to manage your relocations, there's no better place to turn than CHAMP. Based on your requirements, you select the best-value from more than 250 approved TSPs and move managers. CHAMP TSPs offer highly competitive rates and quality services for moving and storing your employees' household goods—anytime, anywhere. In fact, CHAMP shipping rates are typically 15 percent less expensive than those from TDRS providers and 6 percent less than commercial rates.

Streamlined Transportation Tenders

Tenders, which are authorized under the Transportation Act of 1940 for the procurement of transportation services, form the basis of GSA's Freight Management Program and Centralized Household Goods Traffic Management Program. The FMP Standard Tender of Service (STOS) and the CHAMP Household Goods Tender of Service (HTOS) provide a uniform basis for buying transportation services through standard applications, rules, accessorial services and equipment. TSPs, in turn, submit rates under the tender agreements in response to GSA's Request for Offers.

Transportation, Delivery and Relocation Services

The business of government moves steadfastly forward every day. If your mission depends on getting what you need from point A to point B in an efficient, effective manner, GSA has the solution. Under GSA's Multiple Award Schedule (MAS) 48 Transportation, Delivery and Relocation Services (TDRS), we offer easy access to a continuum of solutions designed to simplify and streamline your transportation experience.

Consulting Services

Under TDRS, GSA provides access to consulting services to help government agencies meet their transportation needs. These services include offerings such as transportation management, transportation security and transportation technology as well as outsourcing, market research, product evaluations, eCommerce, benchmarking, risk assessment, surveys, studies and reporting, policy development and change management to name a few.

Corporate Housing Lodging Services

These services are designed for lodging needs of 30 days or more and provide housing accommodations for temporary or permanent relocation and extended training. Typical lodging facilities include apartment or condominium type properties that may be furnished with all the amenities of a regular home.

Domestic Delivery Services

Whether your mission calls for delivering an urgent letter, small package or heavy shipment, we can help. Through TDRS, GSA provides easy access to diverse domestic services including express, same-day, next-day, 2-day, 3-day, and ground delivery between any two points within the 50 States and Puerto Rico.

Local Courier Delivery Devices

Sometimes your mission has simpler, yet equally important delivery requirements. When you need to make shipments within your local metropolitan area, turn to GSA for help. Minimum service coverage applies within 60 miles of the metropolitan area being serviced, and we can cover any city located in the Continental U.S., Alaska, Hawaii or the Commonwealth of Puerto Rico. Time definite pickups and deliveries allow you to rest assured that your work makes it there—on time. You can even customize the service to meet your agency's specific same-day delivery service needs.

Ground Passenger Transportation

Wherever you are in the Continental U.S., Alaska, Hawaii or the Commonwealth of Puerto Rico, you can use GSA's Ground Passenger Transportation Services to get government personnel where they need to be. Under the TDRS program, we provide access to regional, national and worldwide services to meet your unique transportation needs to include scheduled and unscheduled routes, airport VIP transport, local and long-distance services to shuttle services between buildings or cities and luggage assistance.

Employee Relocation Services

Relocating can be stressful. If you are relocating to another duty station, then GSA can help reduce the stress. Through TDRS, we help government employees and their families market and sell homes, find new homes, ship possessions and obtain information on schools, taxes, commuting and much more. With GSA, you gain access to the tools to manage your relocation program at a great price, but without the aggravation.

Office Relocation Services

Just as you take certain steps to ensure the successful move of your family and belongings, your mission may call for doing the same for your office. From getting your current office packed up to arranging your new setting, GSA makes it possible to conduct your move without the heavy lifting. Through our TDRS program, you have direct access to a variety of services including pre-move planning, relocation plan designing, gathering packing materials, packing and crating, loading and unloading, delivery and setup and much more.

Rental Supplemental Vehicles Program

GSA makes it easy to rent vehicles to augment federal fleets and respond to other vehicle needs for employees on non-temporary duty travel. Typical rental requirements include, but are not limited to, temporary replacement of a fleet vehicle damaged as a result of an accident or incident, temporary replacement of a fleet vehicle undergoing maintenance, supplemental transportation support for fleets, supplemental transportation support for special events (e.g., political events, G8, training), transportation support for national and natural disasters, emergencies, and/or continuity of operations tests and drills, as well as deployments in support of mission requirements.

Simplified Order Procurement

Under GSA MAS 48, customers can place transportation orders directly with pre-qualified TDRS vendors in accordance with the provision of the Federal Acquisition Regulation. All services under the GSA MAS Program are pre-negotiated with "ceiling" pricing, enabling you to negotiate pricing to meet your unique requirements. GSA also offers Blanket Purchase Agreements (BPAs) for customers with recurring needs. BPAs, which can be established in connection with any Schedule under GSA's MAS Program, offer volume discounts and a faster buying process to minimize paperwork.

Powerful Online Resources

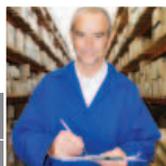
Before making a purchase through GSA's MAS Program, be sure to explore our innovative collection of online resources. Easy to use tools such as our Schedule eLibrary and eBuy streamline the purchasing process and ensure compliance with federal laws, including Executive Orders, management agendas, socioeconomic goals, and competitive requirements. *GSA Advantage!*[®] is another tool designed to facilitate instant ordering and direct access to Schedules vendors, specialized grouping of products and market research to compare features, prices, delivery options and much more.

Why Two Choices in Transportation Service?

GSA provides two options to meet the unique transportation needs of government customers. FMP/CHAMP transportation tenders via TMSS allow you to use your transportation personnel for a hands-on approach. Our TMSS program also provides customers with direct online access to pre-approved TSPs' FMP and CHAMP tender rates. TDRS via the GSA MAS Program allows you to contract your transportation service needs directly through your procurement staff.

Audit Programs

Federal military and civilian agencies rely on GSA to recover millions of dollars in transportation overcharges and other debts relating to transportation bills paid each year. That's the exciting outcome of our audit programs. We provide federal agencies with transportation audit services and related policy guidance. Our pre- and post-payment audit experts can determine whether charges assessed to you by carriers for freight and passenger transportation are justified. We can also help you recover excess charges from carriers through the audit of freight and passenger transportation billings paid by your agency. As part of the program, GSA will adjudicate TSP claims and handle bankruptcies and litigation related to TSPs for federal agencies.



Quick Reference Buying Guide

Transportation Management Services

Transportation Management Services Solution
Freight Management Program
Centralized Household Goods Traffic Management Program
Transportation Tenders of Service

Transportation, Delivery and Relocation Services

GSA MAS 48

Want to Learn More?

For more information about our Transportation Solutions, contact a customer service representative at **(703) 605-5618** or visit **www.gsa.gov/transportation**

For general information on purchasing transportation-related products and services under GSA's Multiple Award Schedules Program, visit GSA's Schedules eLibrary **www.gsa.gov/elibrary** or eBuy **www.gsa.gov/ebuy**

For more information on GSA's Transportation Tenders Program, visit **www.gsa.gov/householdgoods** and **www.gsa.gov/freight**





Smarter Solutions

Proudly Serving America's Needs

The General Services Administration (GSA) is the only federal agency whose sole purpose is to help government acquire products and services to support our national priorities. From securing the homeland, controlling wildfires, and protecting the environment to helping government operate more efficiently, GSA is a catalyst for nearly \$66 billion in federal spending. We also influence the management of federal assets valued at nearly \$500 billion, including more than 8,500 government-owned and leased buildings, an interagency fleet of more than 200,000 vehicles, and technology programs and products ranging from laptop computers to network systems.

As an integral part of GSA, the Federal Acquisition Service (FAS) possesses unmatched capabilities to support any given mission across government. We accomplish this through dedication and teamwork, regardless of the size of the challenge. With unmatched government procurement experience and unequalled purchasing power, we provide access to a continuum of solutions ranging from products and services to technology, motor vehicle management, travel and transportation. Combined with myriad methods of procurement and powerful online resources, we consistently deliver exceptional value to our customers, partners, and taxpayers alike.

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