

One-Stop Solutions for Telecommunications: Network Services Programs

A Wealth of Comprehensive Solutions



Network Services Programs

GSA's Office of Network Services develops and manages a variety of programs to help meet all your telecommunications needs. Furthermore, it delivers administrative and technical support for the provided services and solutions.

Network Services Programs accomplish these goals by:

- Effectively leveraging competition to offer the best available telecommunications services and solutions at the best overall prices in the marketplace; and
- Providing a customer-focused, highly responsive, fully integrated approach to helping federal agencies.

Objectives of the Network Services Programs:

- To fully integrate local-area network (LAN) and wide-area network (WAN) services;
- To increase volume, in order to decrease the cost to each agency;
- To manage and refresh contracts and systems;
- To facilitate and support the Networkx transition;
- To manage the implementation of Internet protocol (IP) broadband services; and
- To support governmentwide initiatives.

For More Information

For questions and assistance, contact the Office of Network Services Programs by e-mail at fasnetworkservice@gsa.gov, or through your designated Technology Service Manager (TSM). To locate your TSM, see the "TSM Agency Listing" at www.gsa.gov/gam. For more information, visit www.gsa.gov/networkservicesprograms.

Contracts Available from GSA's Network Services Programs

Network Services Programs currently offer the following technology contracts:

Networkx

The Networkx program provides you with comprehensive, best-value telecommunications, allowing for new technologies, industry partners and ways to achieve a more efficient and effective government. Networkx enables you to focus your resources on building seamless, secure operating environments while ensuring access to the best technologies the industry has to offer. Networkx provides two broadly scoped acquisitions with comprehensive service suites of telecommunication/IT services (which replace expiring FTS2001/Crossover contracts):

- Networkx Universal was awarded March 29, 2007 to: AT&T; MCI Communications Services, Inc. (d.b.a. Verizon Business); and Qwest Government Services, Inc.
- Networkx Enterprise was awarded May 31, 2007 to: AT&T; MCI Communications Services, Inc. (d.b.a. Verizon Business); Qwest Government Services, Inc.; Level 3 Communications, Inc.; and Sprint Nextel.

For more information, visit www.gsa.gov/networkx.



SATCOM-II

GSA's Satellite Services-II – commonly known as SATCOM-II – provides an expanded range of end-to-end satellite solutions and serves as the primary replacement vehicle for the Satellite Services contracts. SATCOM-II contracts are multiple award, indefinite delivery/indefinite quantity (IDIQ), fixed-price contracts.

Service Types

- Type I:** Transport Services
- Type II:** Applications Services
- Type III:** Design, Engineering, and Maintenance Services
- Type IV:** Professional Support Services
(Small Business only)

For more information, visit www.gsa.gov/satcomii.

CONNECTIONS

Satisfying telecommunications requirements can mean the difference between getting a task done efficiently and searching the procurement landscape to find the right solution. Just as its name implies, CONNECTIONS joins together the telecommunications equipment and supporting resources you need to accomplish your task. Furthermore, CONNECTIONS implements a solution based on your description of the requirement, providing you with a right-fit solution.

Whenever you use CONNECTIONS, you will experience convenient, one-stop shopping to help meet your needs related to telecommunications infrastructure, equipment acquisition, and support services, as well as customized solutions for building and campus environments.

For more information, visit www.gsa.gov/connections.

Federal Relay (FedRelay) Services

The acquisition experts at GSA offer FedRelay services to federal agencies to provide equivalent access to telecommunications services for employees who are deaf or hard-of-hearing, or have speech impairments. Using FedRelay, federal employees may conduct official duties – and all communication is strictly confidential, with no saved records of conversations.

For more information, visit www.gsa.gov/fedrelay.



Regional Telecommunications Services

In this world of rapidly evolving technology, it is vitally important for federal agencies to have telecommunications experts at GSA. That is why GSA's technical and acquisition experts offer Regional Telecommunications Services. Whether you require voice, data, wireless, satellite, wiring/cabling or video telecommunications products, we provide a vast array of services in every state and most major cities in the United States. Our telecommunications services are also available in Puerto Rico, the U.S. Virgin Islands, Guam, American Samoa and the Northern Mariana Islands.

For more information about the telecommunications solutions available in your region, visit www.gsa.gov. Once on the Web site, select "GSA Regions" from the list under "About GSA" (located in the top right portion of the Web page). Once on the "GSA Regions" page, you will see a regional map of the United States. Simply click your location on the map, and you will be transported to the page specific to your region. Finally, click "Telecommunications" from the bulleted list to see all the solutions available in your region.

Telecommunications Expense Management (TEM) Services

GSA's TEM services can provide your agency with comprehensive solutions for streamlining the ordering and management of wireless devices and services, and, ultimately, for lowering the total cost of commercial wireless services. TEM enables the federal government to:

- Reduce monthly wireless bills (through optimized rate plans and lower effective per-minute prices);
- Pay proper amounts through more accurate billing;
- Pay only for what is used (through elimination of unused lines);
- Improve compliance to rate plans and related wireless spend-management policies;
- Improve asset management;
- Require the TEM vendor to manage conflict resolution and bill-related issues; and
- Rely on a single source for ordering wireless devices and services.

For more information visit www.gsa.gov/fssitem.