

Technology Solutions

The art of enhancing advanced communications



Improving Your Mission's Efficiency

Innovative and robust information technology (IT) has helped the United States maintain its status as the world's economic, humanitarian and military leader. But the times, as well as technology, are rapidly changing. As a result, the need for advanced IT solutions has never been greater. Confronted by growing demand in homeland security, the military, the environment, and major disasters along with other national concerns, integrated communications has become a mission-critical requirement throughout government and the Department of Defense (DoD). At the General Services Administration (GSA), we offer leading-edge IT and telecom products, systems, and integrated services to meet your specific needs and improve your mission's efficiency. Through innovative programs that provide best-value in a timely and cost-effective manner, we deliver technology solutions when, where, and how you need them—so you can quickly adapt to change with speed and confidence.

When your mission requires an integrated response, turn to us. We deliver technology the way you want IT.





GSA makes it easy to acquire leading-edge IT and telecom products, systems, and integrated services to increase the operational efficiency and effectiveness of civilian agencies and DoD.

Leading-Edge Technology

With so many new technology products on the market today, the challenge for military and civilian agencies at the federal, state and local levels is finding who is selling what and, subsequently, what the vendors can provide. Budget pressures to improve the effectiveness of IT spending add to this complex decision-making process, as do the increasingly sophisticated technologies themselves. By staying current with changing technologies and keeping up with the way business is evolving, GSA stands ready to help you procure the right equipment and software at the best value to achieve your specific mission. We make it easy to purchase today's leading-edge technology from thousands of pre-qualified industry partners.

Hardware and Infrastructure

Choose from a broad range of unique network equipment and supplies, as well as managed services solutions such as computers, monitors, peripherals, servers, network equipment and supplies, as well as managed services solutions.

Security Solutions

Innovative data and network solutions include data integrity, off-site data storage, disaster recovery, access control, authentication, confidentiality, electronic transmission and firewall monitoring to name a few.

Software and Applications

Commercial and custom software such as communication and web based information sharing solutions, electronic document tracking and storage solutions, integration solutions and specialized legacy systems development and updates are also available.

Voice, Video and Data

Mission-critical voice, video and data solutions consist of domestic and international long distance and local access services, packet services, data transmission services and video conferencing services.

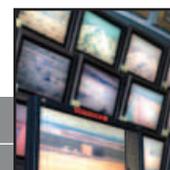
Web Solutions

Web-based solutions comprise domain registration, web hosting and navigation among other Internet tools.

Integrated Technology Services

The convergence of technology presents an equally compelling challenge for today's military and civilian customer agencies. In addition to budgetary constraints, there is increasing government-wide interest on enterprise architecture and obtaining integrated solutions. At the same time, there is a growing reliance on wireless solutions as well as the continuing transformation of the public networking infrastructure to a packet-switched network based on internet protocol (IP). Federal mandates to implement IPv6 compliant infrastructures are further impacting strategic buying decisions.

GSA offers convenient access to integrated technology solutions in IT and telecommunications for government and the Department of Defense through a combination of GSA's IT Schedule 70, GWACs and Network Services programs. The innovative solutions available through GSA's best-in-class vendor partners range from consulting and systems integration to managed voice, video and data solutions.



Consulting and Systems Integration

Meet mission-critical systems lifecycle and integration requirements with consulting services ranging from conversion and implementation support to database planning, design and programming, networking, systems analysis and design, project management, facilities management and data/records management.

Internet Services

Choose from a variety of critical and leading-edge Internet services including access solutions, application packages procurement, connectivity, e-mail services and Internet Protocols.

Support Services

Improve your financial performance and integrate data while promoting competitive outsourcing, human capital management, and the expansion of e-government. Available support services include data/call centers, trouble reporting, asset management, training, desktop management, operations and maintenance, configuration management, system setup and much more.

Wireless Solutions

Choose from wireless product and service solutions including cellular phones and calling plans, national and international mobile communications, personal communications equipment and services, satellite (mobile, fixed and broadcast) services, phones and calling plans and specialized messaging software development.

Strategic Solutions

GSA also leads and oversees the management of highly visible strategic programs aimed at achieving government-wide efficiencies in the acquisition, application and use of IT. These strategic solutions address IT interoperability, testing, and compliance as well as qualifying products and drafting approved product lists under GSA's IT Schedule 70 Program. These programs include the following e-Gov initiatives:

eAuthentication

eAuthentication is a program that enables secure online identity verification for agencies' public-facing Web service. Its goal is to reduce the online identity management and credentialing burden for government agencies and provide the public with a choice of credentials to access online government services.

HSPD-12

The Homeland Security Presidential Directive-12 (HSPD-12) is a policy for a common identification standard to enhance security and efficiency for federal employees and contractors. Under HSPD-12, FAS established a Managed Service Offering where all Federal agencies and contractors can obtain full service credentialing or more than 130 compliant products and services are available on the IT Schedule 70.

IPv6

The Internet Protocol Version 6 (IPv6) Program supports the Office of Management and Budget in transitioning all federal government agency network backbones to the next-generation Internet Protocol (IP), which will provide the world with an almost unlimited number of available IP addresses as well as significantly enhanced mobility and security features.

SmartBUY

SmartBUY is a federal government-wide enterprise software licensing program conducted by GSA in coordination with the Office of Management and Budget. SmartBUY was established to leverage the purchasing power of the federal government by aggregating commercial software requirements for optimal pricing, terms and conditions. Today, SmartBUY assists agencies with their software acquisition requirements through lower prices, improved security and a higher level of standardization.

Multiple Paths to Procurement

GSA understands that procuring information technology is complex. We also recognize that in today's constantly evolving federal marketplace the adage "one size fits all" doesn't apply, especially when the scope and complexity of technology procurement can vary significantly. Our expertise in technology procurement and a deep knowledge of how government works uniquely qualifies us to meet challenges and adapt to a new digital world in which the four "E's" of e-government (efficiency, effectiveness, empowerment and enterprise) are valued.

To address the myriad technology challenges in the federal marketplace, we offer military and civilian agencies contracts that cover the whole spectrum of IT/telecommunications solutions, from GSA's IT Schedule 70 Program to GWACs, Network Services and Assisted Acquisitions.

IT Schedule 70 Program

Through the IT Schedule 70 Program, GSA provides direct access to millions of leading-edge, high-quality commercial IT and telecom products, software and services at volume discount pricing. Among the innovative solutions available through this program are daily/short-term equipment rental, leasing of products, purchase of equipment, equipment maintenance, term software license, perpetual software license, software maintenance, classroom training, information technology services, electronic commerce services, wireless services, authentication products and services, public key infrastructure (PKI) shared services provider (SSP) program and HSPD-12 product and services components. By leveraging the government's massive purchasing power and carefully screening for quality, selection, and price, GSA delivers best-value to meet your mission's technology needs—resulting in a streamlined, efficient acquisition experience that offers shorter procurement lead times.

Additionally, Cooperative Purchasing allows state and local agencies to access many of the same technology products and services from the IT Schedule 70 Program and certain IT Special Item Numbers on the Consolidated Schedule, which combines multiple purchases under a single contract. Cooperative Purchasing also provides state and local governments the opportunity to procure urgently needed technology to help prepare for, respond to, and recover from major disasters.

Simple, Streamlined Procurement

Under the IT Schedule 70 Program, customers can place orders directly with GSA Multiple Award Schedules (MAS) contractors or through *GSA Advantage!*[®], GSA's online shopping and ordering system. The program offers the potential benefits of shorter lead-times, lower administrative costs and reduced inventories. When using this procurement method, ordering activities can help customers meet small business goals, while promoting compliance with federal, environmental, and socio-economic regulations. GSA also offers Blanket Purchase Agreements (BPAs) for customers with recurring needs. BPAs, which can be established in connection with any Schedule under GSA's MAS Program, offer volume discounts and a faster buying process to minimize paperwork.

Powerful Online Resources

Before making a purchase through GSA's MAS Program, be sure to explore our innovative collection of online resources. Easy to use tools such as Schedules eLibrary and eBuy streamline the purchasing process and ensure compliance with federal laws and competitive requirements. It is important to note that all products available through the GSA MAS Program are pre-negotiated with "ceiling" pricing, enabling you to negotiate pricing to meet your unique needs.

GWACs

Government-Wide Acquisition Contracts (GWACs) are fully competed indefinite delivery/indefinite quantity contracts enabling the purchase of a partial or total IT services-based solution on a worldwide basis. These contracts provide access to a range of complementary management, technical and support services enabling integrated IT solutions to be tailored relative to your mission requirements including service/product integration, systems integration, systems operation and management, software engineering management, communications, information systems engineering, information systems security services, network/management telecommunications, web-enabled solutions, project management, technical support, education and training.

All GWACs offer a streamlined acquisition process and competitive environment. Customers can choose to work with GSA project managers and contracting officers on an assisted service basis to obtain a variety of "a la carte" services. Conversely, GSA can provide training and delegate the ordering authority to customer agency contracting officers, who award and administer the task orders. Even

when the task is managed by the customer, GSA's GWAC Centers located across the country are available to provide advice and support throughout the life of the project. GSA's GWACs are grouped into two categories.

Enterprise-wide GWACs

The following GWACs offer the full spectrum of IT solutions across an enterprise-wide architecture:

ANSWER (Applications'n Support for Widely-Diverse End User Requirements)—delivers best-value and innovation for such diverse projects as telemedicine, war gaming, agriculture, homeland security, nuclear energy and social security systems.

Millennia—fulfills the demand for large system integration and development projects by providing IT support contracts in the areas of software engineering, communications and systems integration.

Millennia Lite—is strategically segmented into four functional areas based on the lifecycle of information technology: IT capital planning, studies, and assessments; high-end information technology services; mission support services; and legacy systems migration and new enterprise systems development.

Small Business GWACs

Our small business GWACs, which offer innovative technology solutions that enable customers to meet socioeconomic goals, include:

8(a) STARS (Streamlined Technology Acquisition Resources for Services)—provides a full range of IT solutions including application development, computer facilities management services and information assurance through small disadvantaged 8(a) firms.

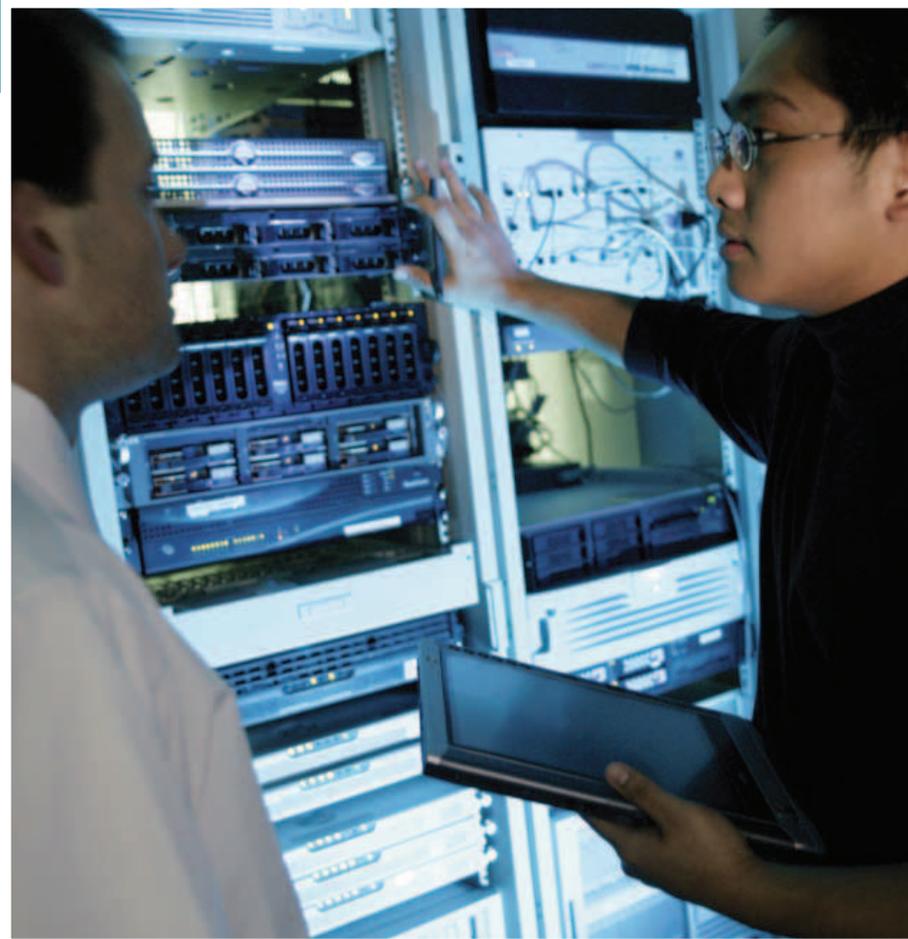
VETS (Veterans Technology Services)—is designed to provide worldwide information technology solutions to federal agencies, while strengthening federal contracting opportunities for service-disabled veteran-owned small business concerns.

Network Services

Our Network Services Program provides flexible access to fixed-price commercial telecommunications products and services that can be used to acquire network-based IT applications or custom design network solutions. The program also helps government agencies deal with emerging trends in the telecommunications market. Our wide-area and local services contracts enable us to offer better pricing to experienced telecommunications experts to resolve technical issues and provide assistance on billing and other related support services.

Wide Area Telecommunications Products and Services

Networx Universal and Networx Enterprise—allows customers to focus their resources on building seamless, secure operating environments and achieving a more efficient and effective government while ensuring access to the best technology industry has to offer.



Networx—Networx is designed to support a government-wide enterprise architecture. It provides a framework that supports cross-agency collaboration, transformation, and government-wide technology improvement. Networx maximizes the use of government resources by providing a common procurement infrastructure and a performance based approach that embraces commercial technical and interface standards. Our full-service telecommunications solutions include voice, IP centric services, wireless, optical connectivity, land mobile radio, a wide range of security services, and video at substantial cost savings to meet customer missions.

SATCOM-II—provides an expanded range of end-to-end satellite solutions and serves as the primary replacement vehicle for the highly successful Satellite Services contracts.

Federal Relay—enables individuals who are deaf, hard-of-hearing, blind or have speech disabilities to communicate and conduct business with the federal government and its agencies.

Local Telecommunications Products and Services

Local Area Acquisitions—provides customers with local telecommunications services, nationwide and in Puerto Rico, Guam, and parts of Asia, at competitive market rates.

Connections—is a government-wide, multiple award, indefinite-delivery indefinite-quantity contract for any office building, campus or base environment to deliver equipment (e.g., routers, switches), support services (e.g., project managers, web architects), or customized solutions (e.g., systems integration, operations support).

Combined, these contracts embody the full-service offerings available when acquiring wide-area and local services as well as the ability to acquire end-to-end broadband services as technology continues to change the marketplace.

Telecom Ordering and Pricing System

Our Telecommunications Ordering and Pricing System (TOPS) provides automated support of the GSA local telecommunications process by providing integrated online ordering and consolidated billing via the Internet. It improves agency-wide telecommunications inventory management as well as reduces costs. As a result, TOPS eliminates unnecessary workload and paperwork, provides more timely information to telecommunications financial and operational staffs, enhances management control over telecommunications assets and expenditures, allows customers to be more responsive to internal clients and increases processing speed and accuracy.

Assisted Acquisitions

GSA offers value-added, customized acquisition, project management and financial management services designed to help you get the outcome you need when you need it. Our efforts focus on delivering creative, yet compliant solutions for IT products and services. For a nominal fee, we'll help you perform efficient and effective acquisitions, attain best-value and support government-wide initiatives such as strategic sourcing and E-Gov programs.

Depending on your needs, we offer diverse solutions that may include the use of GSA's IT Schedule 70 Program, GWACs, single or multiple award contracts or agency-specific contracts. You choose the services and the level of support needed to meet your unique requirements—whether they're small or large, simple or complex. In turn, we ensure compliance with all applicable Federal Acquisition Regulations, including your agency's specific acquisition and financial management policies and socioeconomic goals.

Working through Interagency Agreements (known as Memorandums of Understanding), we establish the service level expectation, schedule, and funding mechanism. The comprehensive, far-reaching nature of our capabilities allows for support on a short- or long-term basis, for strategic or transactional projects. We can even provide staff on-site with you to ensure your mission's needs are met.

Want to Learn More?

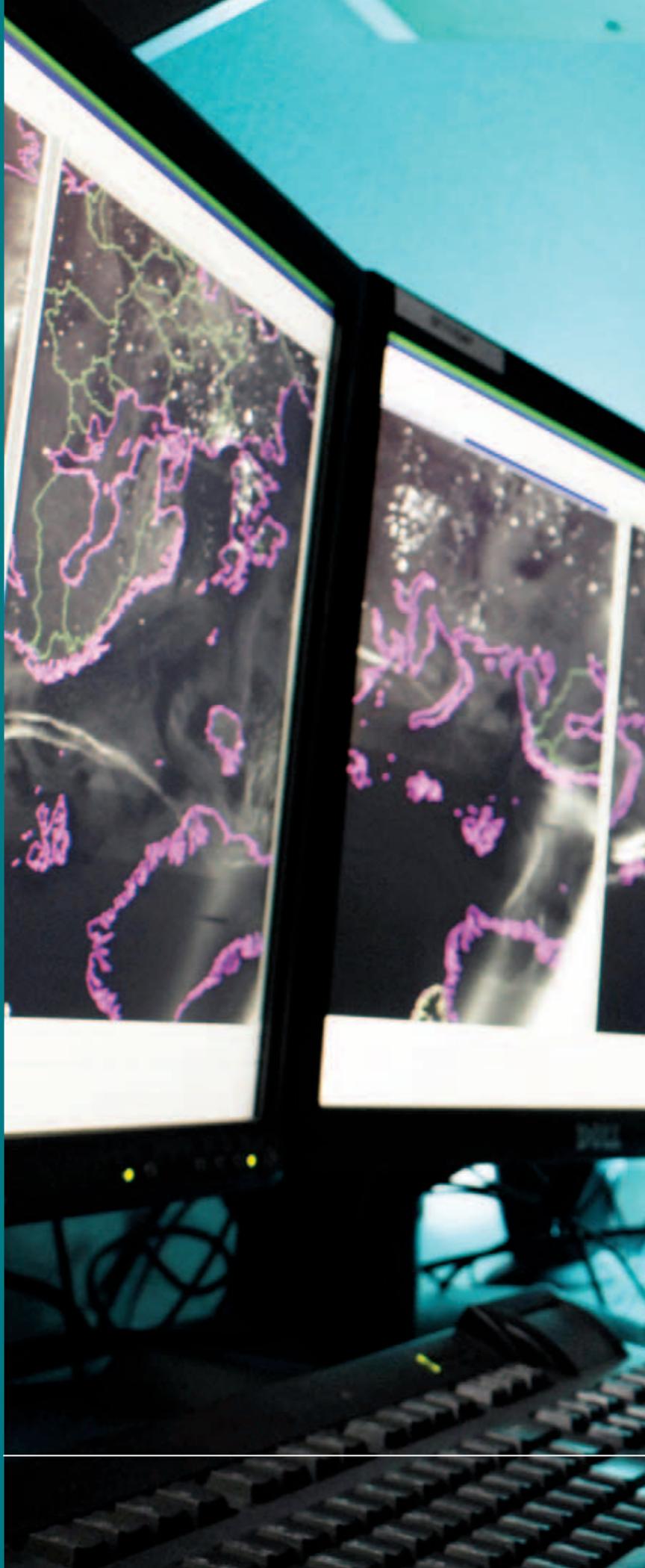
For more information on accessing leading-edge technology, visit www.gsa.gov/its

For more information on IT Schedule 70, contact a customer service representative at (703) 605-2700 or visit www.gsa.gov/itcenter or GSA's Schedules eLibrary www.gsa.gov/elibrary or GSA Advantage![®] www.gsasadvantage.gov

For more information on GWACs, visit www.gsa.gov/gwacs

For more information on network services visit www.gsa.gov/its

For more information on assisted acquisition services, visit www.gsa.gov/aas





Smarter Solutions

Proudly Serving America's Needs

The General Services Administration (GSA) is the only federal agency whose sole purpose is to help government acquire products and services to support our national priorities. From securing the homeland, controlling wildfires, and protecting the environment to helping government operate more efficiently, GSA is a catalyst for nearly \$66 billion in federal spending. We also influence the management of federal assets valued at nearly \$500 billion, including more than 8,500 government-owned and leased buildings, an interagency fleet of more than 200,000 vehicles, and technology programs and products ranging from laptop computers to network systems.

As an integral part of GSA, the Federal Acquisition Service (FAS) possesses unmatched capabilities to support any given mission across government. We accomplish this through dedication and teamwork, regardless of the size of the challenge. With unmatched government procurement experience and unequalled purchasing power, we provide access to a continuum of solutions ranging from products and services to technology, motor vehicle management, travel and transportation. Combined with myriad methods of procurement and powerful online resources, we consistently deliver exceptional value to our customers, partners, and taxpayers alike.

One Country. One Mission. One Source.

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