

MarkeTips

Volume 20, Number 4
July/August 2007



The
Digital Domain
eCommerce and the
Rise of the Digital Enterprise

inside this issue



Power Up With GSA

With the launch of *GSA Advantage!*[®] in the early 1990s, GSA was one of the first organizations to offer customers an online shopping mechanism, officially launching the Federal Government into the realm of eCommerce. GSA continues to be a leader in technology by offering Federal agencies award-winning eTools that get the job done.

Today, GSA has a vast array of electronic resources that not only help Federal agencies to get the supplies and services they need, but also to make the acquisition process easier; to book travel; to dispose of, acquire, and donate personal property; and much more.

eTools from GSA are developed to make the acquisition process more efficient for Government agencies like yours. *GSA Advantage!*[®], eBuy, and eLibrary are designed to work quickly and easily together to help you search for and purchase products and services, post RFQs, and search GSA/VA Schedules and GWACs. You'll find that eTools takes the paperwork out of procurement by offering an online process that boosts productivity and facilitates compliance with regulations and mandates. This helps agencies get what they need to accomplish their goals—which is GSA's mission. eTools are further evidence of GSA's commitment to constantly improving the acquisition process. We've achieved this by listening to you, the customer, and responding to agencies' needs by evolving and advancing our suite of tools. Now, eTools are easier to use than ever, thanks to simpler navigation, better search capabilities, and more sophisticated data categorization.

We hope you were able to take advantage of our eTools briefings at the 2007 GSA Expo. With over 11,000 attendees, it was our most successful Expo ever!

All these options are waiting for you online. The practicality of eTools from GSA will help you streamline your process and work more efficiently. Visit us at www.gsa.gov/powerup to find information about our eTools offerings.

Sincerely,

A handwritten signature in cursive script that reads "James A. Williams". The signature is written in dark ink on a light background.

James A. Williams
Commissioner
GSA's Federal Acquisition Service



One Country. One Mission. One Source.



Your efforts are critical to our national priorities — from protecting the environment to recovering from disasters. Turn to GSA's new FAS for help accomplishing your mission. Whether your needs call for simple online product ordering or turnkey acquisition support services, we offer the most comprehensive range of innovative procurement solutions at the best value — all from one source.

When you need a trusted source for your solutions visit us at gsa.gov/atyourservicecivilian or call Customer Service Representative 1030 at **1-800-488-3111**



Federal Acquisition Service

MarkeTips

At GSA, Your Success is Our Success

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EDITORIAL STAFF

Emily LeDuc, *Managing Editor*

Peter Daniel Davis, *Senior Editor*

Lynda Schrack, *Designer*

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John Barnicle, *Contributing Editor*

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Vincent Violandi, *Contributing Editor*

Caroline Wenstrup, *Contributing Editor*

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SPECIAL THANKS TO

Garry Tucker

Margaretta Gray

Michelle Lukowski

Chris Lundstrom

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The Digital Domain





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and the
Rise of the
Digital
Enterprise

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Power Up!

The Digital Domain

eCommerce and the Rise of the Digital Enterprise

By Emily LeDuc

“Non-travel online retail revenues will top the quarter-trillion-dollar mark by 2011. The driver of this growth is a segment of the most active Web shopping households that is roughly 8 million strong. This group of consumers is extremely comfortable with technology and values convenience above all else in the online retail experience.”

– 2006 Forrester Research Report



In the Beginning...

The origins of eCommerce can conceivably be traced all the way back to the invention of the telegraph.

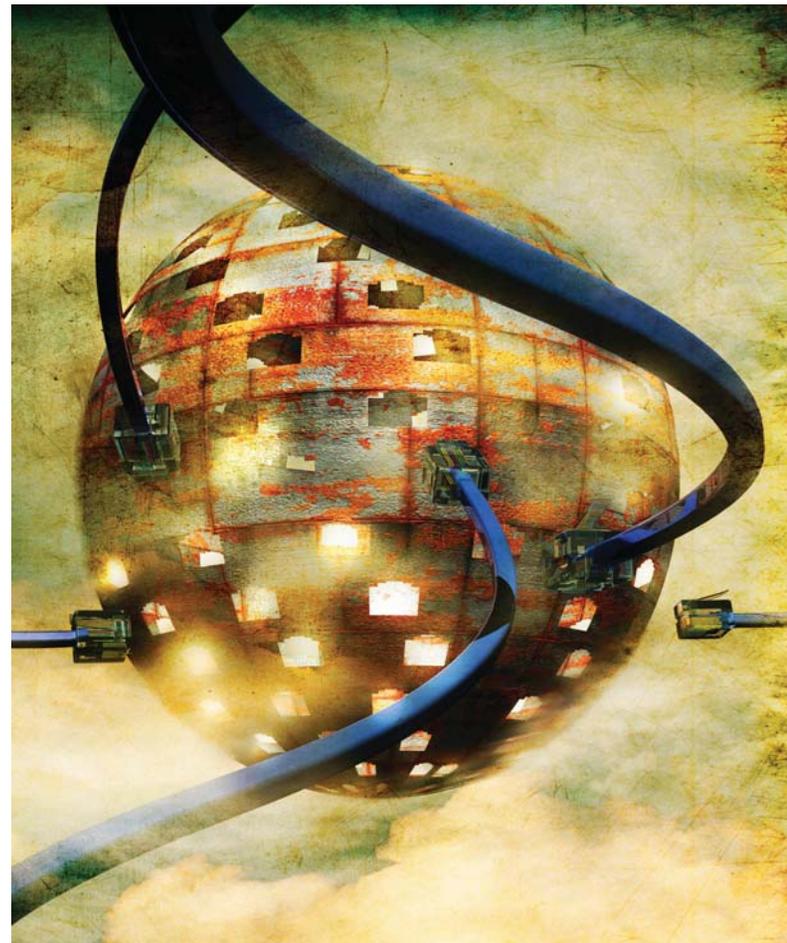
While this may seem an unlikely analogy, taken at its most fundamental level, the telegraph could be considered the first binary network, transforming hard copy information into a series of “on/off” electric impulses or zeros and ones in binary language terms. Similarly, the telephone later converted sound into electric waves, which not only revolutionized interpersonal communication but also opened a technological corridor through which much more than just conversation would travel. Subsequent developments would ultimately lead to EDI, or electronic data interchange, beginning in the 1960’s, which transformed business networking and shipping through the digitalization of business information. Not far behind was the development of the Internet through government sponsored computer networking research in 1969. The rising popularity of personal computers in the 1970’s and 1980’s would increase momentum for the creation of a universal platform to facilitate digital communication and ecommerce.

Enter the World Wide Web. In the 1990’s, the Web emerged as a new mainstream communication medium on the same level as print, radio, and television, but at speeds which had never before been seen. In 1992 CompuServe began to offer online retail products to customers, allowing people to purchase products via computer for the first time. The next several years would bring key developments in the industry including the arrival of Netscape – a Web browser that allowed people to surf the Internet and transact business safely online. Just one year later, Amazon.com and e-Bay were launched and would become two of the largest eCommerce marketplaces in the industry. Web content and use exploded throughout the mid-nineties, and a multi-

billion dollar industry was born. The latter part of the decade brought DSL, and with it came faster, perpetual access to the Web resulting in a large scale boom of time and money spent online. According to Business.com, by 1999, retail online spending had reached \$20 billion. According to a 2006 Forrester Research report entitled, *U.S. eCommerce: Five-Year Forecast and Data Overview*,

“Non-travel online retail revenues will top the quarter-trillion-dollar mark by 2011. The driver of this growth is a segment of the most active Web shopping households that is roughly 8 million strong. This group of consumers is extremely comfortable with technology and values convenience above all else in the online retail experience.”

In response to this huge revenue machine, both traditional and Web-based businesses are expanding their ecommerce offerings and developing online tools to give the public, consumers, and business associates the most flexibility and widest selection when researching and purchasing products, transacting business, or seeking information.



eTools in Government

Federal agencies such as the IRS, EPA, NASA, and even the White House all offer a variety of Web-based tools to reach the public and partner agencies in pursuing their mission-oriented business. GSA is no exception. In the fast-paced marketplace of the 21st century, electronic technology is critical to conducting business. Gsa.gov provides direct access to many interactive capabilities that facilitate doing business with GSA or finding specialized information available from GSA. These interactive capabilities are grouped under the heading eTools.

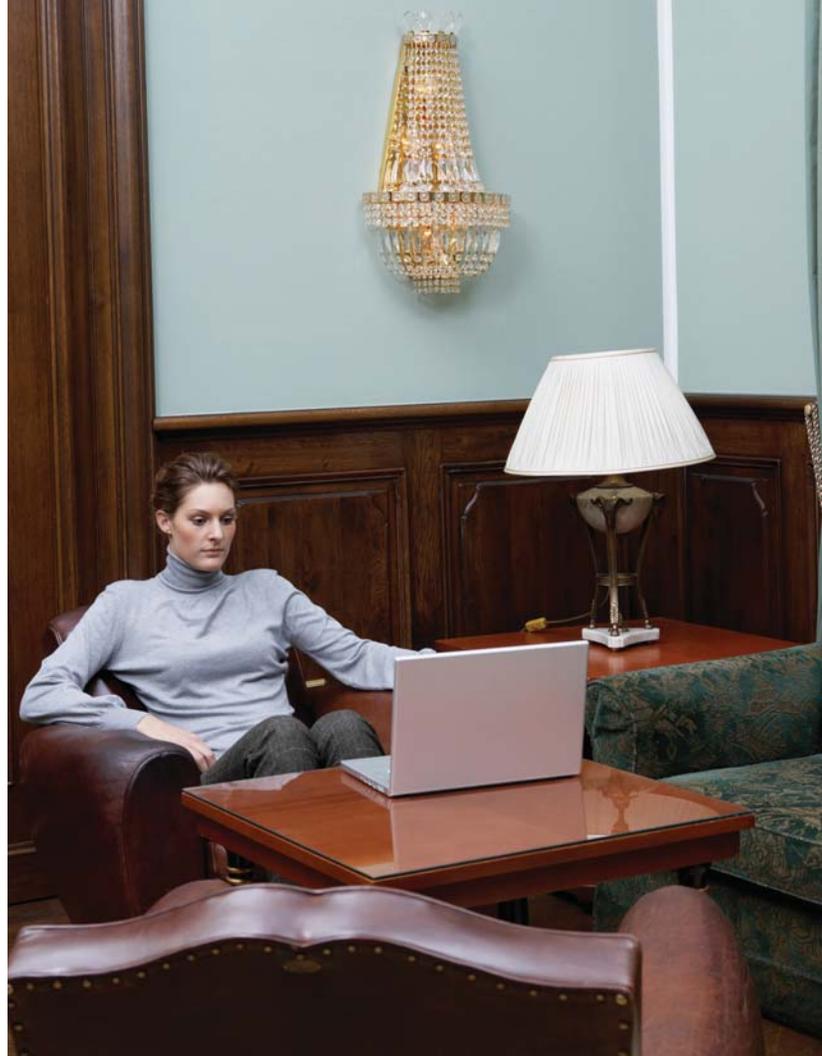
GSA's eTools Offering

eTools allow GSA to better serve federal customers by providing an efficient and cost-effective way to conduct business. Through the use of eTools, customers can find information about the many leading-edge products and services GSA offers and, in many cases, do business with GSA. The number and transactional capabilities of eTools available on gsa.gov are expected to expand in coming months. GSA assists customers, contractors, and employees in obtaining the latest information about these online tools by providing access to a variety of online information, training and marketing materials, and statistical data that can be viewed or downloaded from www.gsa.gov/powerup.

Acquisition eTools

Specific online acquisition tools include *GSA Advantage!*[®], eBuy, and Schedules eLibrary, which allow federal customers to research, obtain quotations, and purchase millions of supplies and services available under GSA Schedules, Governmentwide Acquisition Contracts (GWACs), and GSA Global Supply. GSA is also expanding access to eOffer/eMod, a Web-based application that allows vendors to prepare and submit their Schedule offers and Schedule contract modification requests online.

These online acquisition eTools are developed to make the acquisition process more efficient for government agencies. *GSA Advantage!*[®], eBuy, and eLibrary are designed to work quickly and easily together to help agencies search for and



purchase products and services, post RFQs, search GSA and VA Schedules, and GWACs. eTools takes the paperwork out of procurement by offering an online process that assists in boosting productivity and facilitates compliance with regulations and mandates. This helps customers get what they need to accomplish their goal, which is GSA's mission. eTools represents further evidence of GSA's commitment to constantly improving the acquisition process. We've achieved this by listening to our customers and responding to their needs by evolving and advancing our suite of tools.

Now eTools are easier to use than ever thanks to simplified navigation, more robust search capabilities, and more sophisticated data categorization. All these options are waiting for you online. The practicality of eTools from GSA helps you streamline your process and work more efficiently.

GSAAdvantage!®

The Online Marketplace for Government at
www.gsaadvantage.gov

With *GSAAdvantage!®*, federal buyers have instant access to over 12 million products and service solutions from more than 16,000 Schedule contractors. Search for items, compare prices, load your shopping cart, and check out. *GSAAdvantage!®* offers value added features such as:

Specialty Categories

Specialized groupings of products and sources are right at your fingertips! Specialty categories include:

- Strategic Sourcing BPAs
- Environmental
- AbilityOne (JWOD)
- Disaster Relief & Emergency Preparedness
- Wildfire
- Homeland Security



Agencies can access a wide variety of Products and Services in *GSAAdvantage!®* from a number of categories, including:

- Building & Industrial
- Furniture & Furnishings
- Hospitality Cleaning & Chemicals
- IT Solutions & Electronics
- Laboratory, Scientific, & Medical
- Law Enforcement, Fire, and Security
- Office Solutions
- Recreation & Apparel
- Services
- Tools, Hardware, & Machinery
- Vehicles & Watercraft

Market Research

GSAAdvantage!® makes it easy to compare a product from multiple sources based on price, delivery terms, SBA designation, and so on. It's easy to choose best value when everything is conveniently displayed.

Cost Efficiency for Agency and Taxpayer

Instant online ordering and direct access to Schedule vendors make procurement efficient and fast, resulting in massive savings for agencies and the taxpayer.

FAR Compliant Purchasing

Efficient purchasing capabilities and competition facilitate compliance with FAR regulations.

Streamlined Online Experience

Store your address book and payment methods. Park and forward shopping carts to your buying authority. Search by keyword or browse products by category.

Order Management

View and print purchase orders, reconcile credit card statements, and handle cancellations from your personal order history.

24/7/365

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www.gsaadvantage.gov



eBuy

www.gsa.gov/ebuy

eBuy is an online Request for Quotation (RFQ) tool designed to facilitate the request for submission of quotations for a wide range of commercial supplies and services that are offered by GSA Schedule and GWAC contractors. eBuy maximizes the buying power of federal agencies (buyers) by leveraging the power of the Internet to increase Schedule and GWAC contractor participation to obtain quotations that result in best value purchase decisions.

With eBuy you can post Requests for Quotes (RFQs) on highly complex or big-ticket requirements, receive quotes from MAS and GWAC vendors, and sources from MAS Schedules and GWACs, and submit eBuy offers:

Paperless Procurement from Cradle To Grave

Select sources, prepare your RFQ, review quotes, and notify awards all in an online environment. Keep track of quote history and previous RFQs in your own profile.

Ideal for Customized Services

eBuy lets you attach documentation and write text to describe complex or customized requirements. Vendors can attach supporting documentation to their quotes as well.

Enhances Competition and Best Value

Vendors compete for your business, ensuring best value for the government and the taxpayer!

Section 803 Compliant

Use of eBuy meets FAR requirements on fair competition and is fully compliant with Section 803 of the 2002 National Defense Authorization Act.

Real-Time RFQ Management

Add additional documentation or comments, make modifications, and review quotes whenever necessary.

Volume Discounts

Buy large quantities of off-the-shelf products. Compete large buys on eBuy for the best possible unit price!

Sources Sought

Find sources before requesting a quote. Designate RFQs as "Sources Sought."

Notify Award and Debriefing

After reviewing all quotes, send notification to vendors electronically.

GSA offers a number of online tools related to eBuy at www.gsa.gov/powerup

eBuy for Buyers — Learn to use the eBuy Request for Quotation (RFQ) system in just minutes by viewing the latest buyers tutorial.

eBuy Online Training for Buyers — View the latest online eBuy training Web cast specifically for buyers.

eBuy for Sellers — View the latest eBuy tutorial and learn how vendors can find new opportunities to expand their government sales.

eBuy Online Training for Vendors — View the latest online eBuy training Web cast specifically for vendors.

eBuy FY 07 Statistics — View the latest fiscal year 2007 monthly RFQ posting information for eBuy.

eBuy FY 06 Statistics — View the fiscal year 2006 total RFQ posting information for eBuy, Complex Requirements and Bulk Discounts.

Use eBuy for:

Purchasing Products and Services

Procurements with Complex Requirements

Determining Sources of Supply

Establishing and Using Blanket Purchase Agreements (BPAs)

Making Quantity or High-Dollar Purchases





Schedules eLibrary

www.gsa.gov/elibrary

Source Selection... Simplified

Schedules eLibrary is the comprehensive online source for MAS Schedule and GWAC solicitation and contract information. It allows users to search the MAS Schedule and GWAC databases for sources of supply. Its category structure makes it easy to find groupings of vendors who can fulfill specific needs.

DISAST State and Local Disaster Recovery **RECOV** Purchasing

Section 833 of the National Defense Authorization Act allows state and local governments to purchase products and services to facilitate recovery from a major disaster. Customers can learn more at www.gsa.gov/disasterrecovery

Find Sources

Whether you search by keyword, browse alphabetical listings, or view schedule details, sources are readily available. Find GSA and VA Multiple Award Schedule contract award information.

Contracts Online

Easy access to specific contract terms and conditions as well as access to the latest contract clauses contained in MAS solicitations.

eTools Interoperability

Link to vendor catalogs and product lists in *GSA Advantage!*[®], or jump directly to eBuy to create an RFQ.

GWAC Access

Save time and money with instant access to Governmentwide Acquisition Contracts.

Information at Your Fingertips

Find basic ordering guidelines, complete MAS and GWAC information, and vendor contact information.

In eLibrary, you can Research Sources by:

- Keyword
- Category
- Business Size
- Socio-economic Status
- Schedule Number
- Contract Number
- Company Name
- Specific Geographic Location

eOffer/eMod www.gsa.gov/eoffer

eOffer/eMod improves the proposal/modification process for vendors by introducing an easy-to-use design that guides vendors through each step, automating the submittal process by electronically transferring the completed proposal/modification to the contracting office, and electronically signing the proposal/modification using the latest digital authentication technology to ensure data integrity. eTools for eOffer/eMod are available at gsa.gov/powerup, and include:

eOffer/eMod Brochure — Learn how to “Power Up the Contracting Process” by downloading our overview brochure.

eMod Online Training for Vendors — View the latest online eMod training Web cast for vendors.

Digital Certificates Online Training — View the latest digital certificates online training Web cast.



GSA Personal Property Management eTools

GSA's Office of Personal Property Management is the premiere service provider under the GovSales.gov sub portal, as an approved Sales Center under the Presidential Federal Asset Sales initiative. Our Sales Center is the only Center approved by the Office of Management and Budget (OMB) to sell surplus, seized, forfeited, and exchange sale assets located nationwide.

GSA has expert Personal Property Management personnel throughout the country that manage a federal agency's property and offer it for transfer or purchase to other agencies, authorized customers, and the general public via our electronic tools GSAXcess®, Computers for Learning, GSA Auctions®, and MySales.

GSAXcess®

www.gsa.gov/gsaxcess

GSAXcess® is a totally Web-enabled platform that federal agencies use to report excess personal property. It is also used by other federal and state agencies as well as eligible non-federal customers to search, select, and receive excess and surplus property that is available for transfer and donation.

The Agency Asset Management System (AAMS) is a module of GSAXcess® that is available to agencies for a small fee to automate internal screening and distribution of potential excess property.

Computers for Learning

www.gsa.gov/computersforlearning is a Web application that provides a “marketplace” for schools to search for available computers and peripheral equipment available for transfer from the federal government. The Computers for Learning Web site is a tool to assist schools and federal agencies in complying with Executive Order 12999, *Educational Technology: Ensuring Opportunity for All Children in the Next Century*.



GSA Auctions®

www.gsa.gov/gsauctions

GSA Auctions® is a secure, efficient, and effective online marketplace for the public to find and buy federal assets from cars, to jewelry, to tractors, and travel trailers. GSA Auctions® has been a key tool in decreasing expenses for federal agencies by disposing of their property quicker and more efficiently. Through consistent use of GSA Auctions®, we have reduced the average time to sell property to approximately 30 days, and we continue to strive for further reductions; and, with “Cycle Time” being one of the most important single performance measures to federal agencies, using GSA Auctions® translates into a more efficiently managed government and a better value for taxpayers.

MySales

www.gsa.gov/mysales

MySales affords federal agencies the means to monitor the status of, and modify by withdrawing, their surplus and exchange sale vehicles and other personal property reported to GSA for sale.

GSA has the eTools to handle your personal property management needs from start to finish. For more information on these eTools related to Personal Property Management, contact your GSA representative:

David Robbins
(703) 605-5609
(703) 605-9935
david.robbins@gsa.gov

Vehicle Acquisition eTools

AutoChoice

www.gsa.gov/autochoice

AutoChoice is GSA's secure online ordering application for light vehicles, ambulances, medium/heavy vehicles, buses, wreckers, and car carriers. In support of the President's Management Agenda, GSA made a commitment to eliminate the use of paper requisitions. As a result, GSA implemented mandatory use of AutoChoice in 2004. With AutoChoice, customers can:

- Configure vehicles and choose vehicle equipment options
- View side-by-side comparisons of vehicle models from vehicle manufacturers
- Calculate actual vehicle prices for configured vehicles including the GSA 1 percent surcharge
- View the GSA contract discounts to the manufacturer's suggested retail price (MSRP) and dealer's invoice
- View miles per gallon fuel ratings
- View GSA's minimum requirements
- View vehicle manufacturers past performance
- Select the vehicle that provides the best value for your agency's mission
- Select a dealership
- Submit vehicle orders to GSA online

- Check vehicle order status
- Link to the NHTSA's Web site to view crash test ratings
- Access Vendor Performance records—past history of vendor shipment performance, which may be used to make best value purchase decisions.

For Assistance with your vehicle needs, contact GSA Automotive customer CARE at:

(703) 605-CARS (2277)

vehicle.buying@gsa.gov

Visit our vehicle Web sites at:

www.gsa.gov/automotive

www.gsa.gov/vehiclestandards

Auto Auctions

www.gsa.gov/autoauctions provides customers with lists of vehicles for sale, auction locations and times, and a description of the process. Customers can also link directly to our available online vehicle sales, download a sales list, and register to receive free email updates of upcoming sales. Use our Web site to find an auction near you – GSA offers more than forty auction sites nationwide. Vehicles are available for inspection and we offer flexible payment options.



GSA's Centralized Mailing List Service (CMLS) www.gsa.gov/cmls

So where can you get more information on the GSA programs you just read about and the many others we didn't mention? Go to www.gsa.gov/cmls. From this page you can launch the GSA publication Web site. At the GSA publications Web site, you can browse through hundreds of GSA's printed reference materials including a full year of MarkeTips magazine back issues. The publications can be viewed online, printed, downloaded, or ordered in hardcopy form.

The site makes available the latest GSA Global Supply catalogs and offers publications containing guidelines on contract vehicles, the Multiple Award Schedule Program, Governmentwide Acquisition Contracts (GWACs), information for effectively managing GSA SmartPay® purchase and travel card programs, leasing and operating GSA fleet vehicles, using travel and transportation offerings including the CityPairs programs, and instructions for getting the maximum benefit from GSA's online tools including *GSA Advantage!*® and eBuy.

The GSA publications site also contains tools for GSA vendors such as the Steps to Success brochure and the MAS Schedule holder sign, and coming in July the updated MAS Owners Manual.

Users can register and set options for publications from GSA, including MarkeTips magazine and the Global Supply catalog.

CMLS makes obtaining GSA publications easy and convenient. Visit www.gsa.gov/cmls for easy online ordering with email confirmation and flexible search options. You can use CMLS online to order publications for your office in variable quantities at no cost, or print information for your files. Agencies can order handouts for your travel card training class, and vendors can order GSA Schedule brochures to include with sales literature.

Visit www.gsa.gov/cmls today!

CMLS can be contacted through www.gsa.gov/cmls or by emailing cmls@gsa.gov. If online access is not feasible, you can reach us by phone at (817) 334-5215, Monday through Friday 8 am to 4 pm CT.

The following eTools are currently available on gsa.gov. However, just as technology changes rapidly, the list of eTools may change over time. Find out more at www.gsa.gov/powerup.

Buildings

- Inventory of Owned and Leased Properties
- Rent on the Web

Property Disposal

- Agency Asset Management System
- Energy Asset Disposal System
- GSAXcess®
- GSA Auctions®
- MySales
- Real Estate Disposal
- Surplus Personal Property Sales

Supply and Procurement

- *GSA Advantage!*®
- eBuy
- eOffer/eMod
- eResolve
- FedBizOpps
- Federal Procurement Data Center
- GSA Global Supply
- Schedule Sales Query
- Schedules eLibrary
- Vendor Support Center

Technology

- Telecom Ordering and Pricing System (TOPS)
- IT Solutions Shop

Transportation

- Transportation Management Services Solution (TMSS)

Vehicles

- AutoAuctions
- AutoChoice

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Contract # GS-10F-0178R
Schedule # 899 Environmental Services
SINs 899-1, 899-2, 899-3, 899-8

A Service Disabled Veteran Owned Small Business



NeoCon East 2007

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The Must-Attend Event of the Year!

For anyone in the government, interior design, architecture, and facilities management fields, NeoCon® East, the premier exposition in the Mid-Atlantic region, is returning to the Baltimore Convention Center on **October 17 & 18, 2007**



The show will once again feature Government Interiors, a key component focused on products and services geared to the federal government procurement specifier. Supported by the United States General Services Administration (GSA), NeoCon® East is an essential experience for professionals seeking solutions that can be transitioned into successful design projects.

More than 8,000 professionals and hundreds of furniture contract holders on GSA Multiple Award Schedules are expected to attend. In addition, NeoCon® East will feature continuing learning points (CLP) classes geared specifically toward the government buyer, as well as a selection of exciting special events.



To learn more, please visit
www.merchandisemart.com/neoconeast



U.S. General Services Administration

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800-766-7000

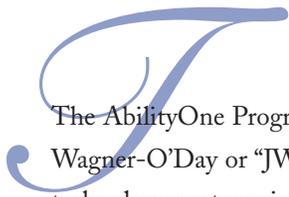


Contract: GS-25F-7087G
Schedule: 66
Scientific Equipment and Services

Making a Connection

AbilityOne Tele-Services and Call Centers





The AbilityOne Program (formerly known as the Javits-Wagner-O'Day or "JWOD" Program) works with the best technology partners in the country to configure the best-of-breed contact, call centers, and teleservices environments available. The AbilityOne Program currently handles approximately 15 million calls per year from the Internal Revenue Service, Department of Defense, and the Environmental Protection Agency. AbilityOne-participating nonprofit agencies also handle 49 other teleservices and contact center requirements for state, local, and commercial customers with a combined 13 million contacts per year. In total, more than 1,000 people who are blind or have other severe disabilities are fulfilling contact and teleservices requirements by nonprofit agencies associated with the AbilityOne Program. These center requirements operate onsite and/or offsite, in brick-and-mortar facilities, and/or through the use of home-based agents.

With the current technology, multi-channel contact centers can serve as an entry point for consolidated switchboard operations as well. Consolidation of switchboard operations:

- Provides significant business cost savings.
- Establishes a solid baseline against which to measure existing costs and future savings .
- Establishes centralized and standardized oversight of a variety of support operations.
- Optimizes service delivery and enable consistent measurement for all support services.
- Optimizes cost/value equation.

The AbilityOne Program collaborates with its federal customers to satisfy their needs with best-value products and services. In its effort to continuously expand employees' existing capabilities, the AbilityOne Program recognizes that this line of business is particularly suited for people who are blind or have other severe disabilities. Therefore, the AbilityOne Program is currently researching and developing a state-of-the-art contact center operating platform specifically designed to meet the business process outsourcing needs of federal government agencies. The platform uses Internet protocol telephony and provides highly secure, highly scalable, multi-location and affordable contact center solutions.

AbilityOne-participating nonprofit agencies operate contact centers that maintain industry leading performance levels, service quality standards, and customer satisfaction scores. Customers are extremely pleased with their choice to outsource contact center requirements to the AbilityOne Program, as it continuously delivers a high level of enthusiasm, devotion, and skill.

For example, the Environmental Protection Agency's (EPA) National Lead Information Center is a hotline services operation implemented by an AbilityOne nonprofit agency. At this center, nonprofit agency employees who are blind respond to and fulfill incoming lead-related questions, requests for technical information, and EPA publications from federal, state, and local governments, the general public and private sectors. The hotline handles close to 50,000 inquiries annually and is responsible for the order entry and processing of over more than 536,000 documents. Since its inception in 2003, the program has handled over 130,000 contacts and processed more than 1.1 million documents.

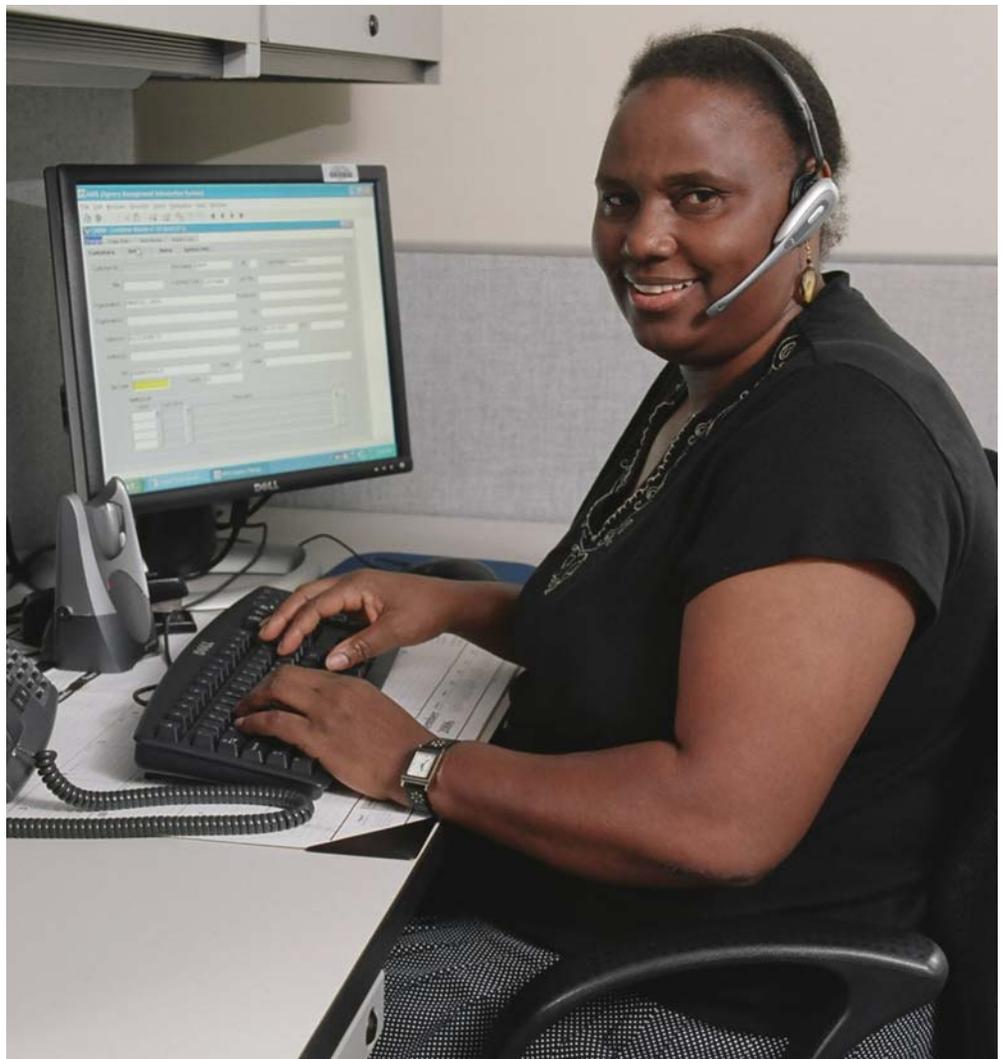
The Department of State outsources its National Passport Information Center requirement to AT&T and an AbilityOne-affiliated nonprofit agency. This multi-site contact center provides customers from around the globe with information regarding the process and status of their passport application through e-mail, fax, and phone. One AbilityOne nonprofit agency operates a contact center with 40 agents providing level 1 support as well as serving as a disaster recovery site for the other contact center sites.

Since 2002, AbilityOne-associated nonprofit agencies have provided switchboard operation services to all 12 of the U.S. Air Force, Air Mobility Command's bases in the CONUS. These services operate 24 hours a day, seven days a week, every day of the year. In addition to assisting parties in connecting to the correct organizational unit, switchboard operators who are blind or have other severe disabilities also assist deployed military members in reaching their loved ones through the Hearts Apart Program, which allows personnel to contact their families at no cost.

Another AbilityOne nonprofit agency performs an offsite call center requirement for the Internal Revenue Service (IRS), where 350 part-time, home-based agents handle IRS Forms and Publications Order Line

calls during call-volume peaks in January and February. Due to this nonprofit agency's success, it was also selected to handle disaster package calls in the wake of hurricane Katrina.

The AbilityOne Program develops and delivers employment opportunities that provide individual choice, equitable wages and benefits, upward mobility, and personal satisfaction for people who are blind or have other severe disabilities. Under the auspices of the Javits-Wagner-O'Day Act, the AbilityOne Program creates employment for people who are blind or who have other severe disabilities in the manufacture and delivery of products and services to the federal government. For more information, visit www.jwod.gov, www.abilityone.gov, or contact Stephanie Lesko, Public Affairs Specialist, at slesko@jwod.gov.



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OEM Part #	Printer Compatibility	Page Yield	Color	NSN	U/I
BC-02	B360; BJ-100/10E/10EX/10SX/10V/15V/20/20EX/200/200E/200EX/210/220JC/220JS/230; BJC-100/1000/1010/150/210/210J/240/240J/240 Photo/240L/250/250J/251/255; Fax B190/B200/B200E/B200F/B200S/B220/B320/B340/B360/B405/B60/B70/B75 Faxphone B110/B140/B150/B160/B170/B190/B200/B220; MultiFunction B360; MultiPASS 1000; Navigator HD40; Starwriter 60/ 70/80/80 Deluxe/85/95/Pro 2000/Pro 5000/VP500	550	Black	7510-01-544-0833	EA
BX-3	Fax B100/B110/B120/B140/B150/ B155/B380IF/B540/B550/B600/B840; Faxphone B150/B540/B550/B600/B640/B650; Mono Printer; MultiPASS 10/800/820	600	Black	7510-01-544-0836	EA
BC-20	B380IF; BJC-2000 series/2100 series/250J/323F/400J/4000/410J/4100/411F/420J/4200/4200 Photo/430J/4300/4304/4304 Photo/4310/4400/455J/4550/4650/5500; CFX-B380IF; Fax B210C/B230C; MultiPASS C20/C2500/C30/C3000/C3500/C50/C5000/C530/C545/C5500/C555/C560/C635/C70/C80; S100	950	Black	7510-01-544-0832	EA
BCI-21BK / BCI-24BK	B380IF; BJC-2000/2010/2100/2110/2115/2120/2125/250J/323F/400J/4000/410J/4100/411F/420J/4200/4200 Photo/430 J/4300/4302/4304/4304 Photo/4310/4400/ 4500/455J/4550/4650/5000/5100/5500; CFX-B380IF; Fax B210C/B215C/B230C/B380IF; Faxphone B740; MultiPASS C20/C2500/C30/C3000/C3500/C50/C5000/C530/C545/C5500/C555/C560/C635/C70/C75/C80; S100; i250/i320/i350/i450/i455/i470/i470D/i475D; /MultiPASS F20/MP360/MP370/MP390; Pixma iP1500/iP2000/MP130/MP410/MP430/S200/S200Spx/S200X/S300/S330/S330D; Smartbase MP200/MPC190	260	Black	7510-01-544-0837	EA
BCI-10	BJ-30/BJC-50/BJC-55-BJC-70-BJC-80-BJC-85-BJC-85W/LR1	180 x 3	Black	7510-01-544-0835	BX
BCI-3eBK / BCI-6BK	BJC-3000/3010/6000/6100/6200/6500/8200; i550/i560/i6500/i850/i860/i865/i8650/	525	Black	7510-01-544-0823	EA
BCI-3eC / BCI-6C	i9100/i9100d/i950/i960/i9900 Photo; MultiPASS C100/C400/C600F/C755/ F30/F50/F60/F80/MP700	550	Cyan	7510-01-544-1733	EA
BCI-3eM / BCI-6M	Color/MP730 Color; Pixma iP3000/iP4000/iP4000R/iP5000/ iP6000D/ MP750/MP760/MP780/	550	Magenta	7510-01-544-0840	EA
BCI-3eY / BCI-6Y	iP8500;S400/S450/S4500/S500/S520/S530D/S600/S630/S630N/S750/S800/S820/S8200/S820D/S830D/S900/S9000; Smartbase MP200 Photo/MP730 Photo/MPC400/MPC600F	550	Yellow	7510-01-544-0839	EA

EPSON

T007201	Stylus Color 825/870 ; Stylus Photo 1270/1275/1280/1290/780/785EPX/790/825/870/870	550	Black	7510-01-539-9836	EA
T008201	LE/875DC/875DCS/890/895/900/915	550	Tri-Color	7510-01-539-9842	EA
T009201	Stylus Photo 1270/1275/1280/1290/900	350	Tri-Color	7510-01-539-9837	EA
T028201	Stylus C60 and C61	650	Black	7510-01-539-9838	EA
T040120	Stylus C62 and Stylus CX3200	650	Black	7510-01-544-0820	EA
T032120	Stylus C70/C70Plus/C80/C80N/C80WN/C82/C82wn/CX5200/CX5400	1260	Black	7510-01-544-0830	EA
T032320 / T042320		450	Magenta	7510-01-544-0831	EA
T032420 / T042420		450	Yellow	7510-01-544-0829	EA
T032220 / T042220		450	Cyan	7510-01-544-0838	EA
T017201	1000 ICS; Stylus Color 1000ics /777 /7771	600	Black	7510-01-539-9834	EA
S020189 / S189108	MJ-930 C; Stylus Color 83/1160/1520/740/740I/760/800/800N/810/850/850N/ 850NE/860	320	Black	7510-01-544-0826	EA
T019201 / S020108	/880/880I/8 Cubed; Stylus Scan 2000/2500/2500 Pro				
S020191 / S191089	Stylus Color: 1160/1520/400/440/460/600/600Q/640/660/670/740/740I/760/ 83/800/800N/	320	Tri-Color	7510-01-544-0825	EA
T020201 / S020089	810/850/850N/850NE/860/880/880I/8Cubed; Stylus Scan 2000/2500/2500 Pro; MJ-930C				
T026201	Stylus C50; Stylus Photo 810/820/830/830U/925/935	525	Black	7510-01-544-0827	EA
T027201		390	Tri-Color	7510-01-544-0819	EA

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U.S. Customs and Border Protection (CBP)

U.S. Customs and Border Protection (CBP) is the unified border agency within the Department of Homeland Security (DHS). CBP combined the inspectional workforces and broad border authorities of U.S. Customs, U.S. Immigration, Animal and Plant Health Inspection Service, and the entire U.S. Border Patrol. CBP includes more than 41,000 employees to manage, control, and protect the Nation's borders at and between the official ports of entry.

"For the first time in our nation's history, one agency has the lone responsibility of protecting our borders. As the single, unified border agency, CBP's mission is vitally important to the protection of America and the American people. CBP's priority mission is preventing terrorists and terrorist weapons from entering the United States, while also facilitating the flow of legitimate trade and travel."

— Commissioner Robert C. Bonner

CBP uses multiple strategies and employs the latest in technology to accomplish its dual goals. CBP's initiatives are designed to protect the homeland from acts of terrorism and reduce the vulnerability to the threat of terrorists through a multi-level inspection process.

CBP is responsible for guarding 7,000 miles of land border the U.S. shares with Canada and Mexico, as well as 2,000 miles of coastal waters surrounding the Florida peninsula, and the coast of Southern California. To secure this vast terrain, more than 11,000 CBP agents and 18,000 CBP officers stand guard along America's front line. These men and women prevent terrorists and their weapons from entering the United States while continuing their mission of seizing contraband and apprehending criminals and others who illegally attempt to enter the United States. CBP secures America's borders 24/7 by integrating and deploying modern

What Does CBP Do?

Acts as America's frontline of defense.

Safeguards the American homeland at and beyond our borders.

Protects the American public against terrorists and the instruments of terror.

Steadfastly enforces the laws of the United States while fostering our nation's economic security through lawful international trade and travel.

Serves the American public with vigilance, integrity and professionalism.

technology, strengthening border infrastructure, and increasing the number of highly trained law enforcement personnel. This strategy is a critical component of the Secretary of Homeland Security's Secure Border Initiative. CBP continues to implement a National Border Control Strategy that includes:

- A centralized command structure;
- A rapid response capability; and
- Defense-in-depth, a layered approach to border security that emphasizes effective personnel, infrastructure, technology, and resources.





Immigration and Customs Enforcement

Created in March 2003, Immigration and Customs Enforcement (ICE) is the largest investigative branch of the Department of Homeland Security (DHS). The agency was created after 9/11, by combining the law enforcement arms of the former Immigration and Naturalization Service (INS) and the former U.S. Customs Service, to more effectively enforce our immigration and customs laws and to protect the United States against terrorist attacks. ICE does this by targeting illegal immigrants: the people, money, and materials that support terrorism and other criminal activities. ICE is a key component of the DHS “layered defense” approach to protecting the nation.

ICE protects America and upholds public safety by identifying criminal activities and eliminating vulnerabilities that pose a threat to our nation’s borders as well as enforcing economic, transportation, and infrastructure security. By protecting our national and border security, ICE seeks to eliminate the potential threat of terrorist acts against the United States.

Before 9/11, immigration and customs authorities were not widely recognized as an effective counterterrorism tool in the United States. ICE changed this by creating a host of new systems to better address national security threats and to detect potential terrorist activities in the U.S. ICE targets the people, money, and materials that support terrorist and criminal activity.

What Does ICE Do?

- Dismantles gang organizations by targeting their members, seizing their financial assets, and disrupting their criminal operations through our **Operation Community Shield**.
- Investigates employers and targets illegal workers who have gained access to critical infrastructure worksites (like nuclear and chemical plants, military installations, seaports, and airports) through our **Worksite Enforcement Initiative**.
- Helps to identify fraudulent immigration benefit applications and fraudulent illegal document manufacture and target violators through our **Identity and Benefit Fraud Program**.
- Investigates the illegal export of U.S. munitions and sensitive technology through our **Project Shield America Initiative**.
- Helps combat criminal organizations that smuggle and traffic in humans across our borders through our **Human Smuggling and Trafficking Initiative**.
- Ensures that every alien who has been ordered removed departs the U.S. as quickly as possible. Works to reduce the number of fugitive aliens in the U.S. through our **National Fugitive Operations Program**.
- Aggressively seeks to destroy the financial infrastructure that criminal organizations use to earn, move, and store illicit funds through our **Cornerstone Initiative**.
- Provides law enforcement and security services to more than 8,800 federal buildings that receive nearly one million visitors and tenants daily through our **Federal Protective Service**.
- Plays a leading role in targeting criminal organizations responsible for producing, smuggling, and distributing counterfeit products through our **National Intellectual Property Rights Coordination Center**.
- Supports the law enforcement community through three units dedicated to sharing information and providing investigative support: the **Law Enforcement Support Center**, **Forensic Document Laboratory**, and the **Cyber Crimes Center**.

How GSA is Helping

Both of these agencies face the daunting task of keeping America secure. GSA has recognized the need for specialized support of these organizations critical to our Nation, and in response has negotiated and awarded a Single Award Blanket Purchase Agreement (BPA) for office furniture and related support services. The award was made to Haworth, Inc. for Office Furniture and Design/Layout Services and to Quality Technical Services, Inc. (QTS) for Project Management Services and Relocation and Reconfiguration Services. The BPA is for a period of five years through February 1, 2012.

Single Source BPA's have been competed, and therefore, eliminate the search for sources, the need to prepare solicitations, and the requirement to synopsise the acquisition. BPA's also:

- Provide opportunities to negotiate improved discounts.
- Satisfy recurring requirements.
- Reduce administrative efforts.
- Leverage buying power through volume purchasing.
- Streamline ordering procedures.
- Allow for quicker turnaround on orders.

This BPA has been established for the use of all DHS ICE and CBP field offices across the nation, allowing GSA's National Furniture Center to place orders directly with GSA Schedule contractors on the requesting agency's behalf. In doing so, both Immigration and Customs Service and Customs and Border Protection can reap the benefits of additional discounts negotiated into the BPA.

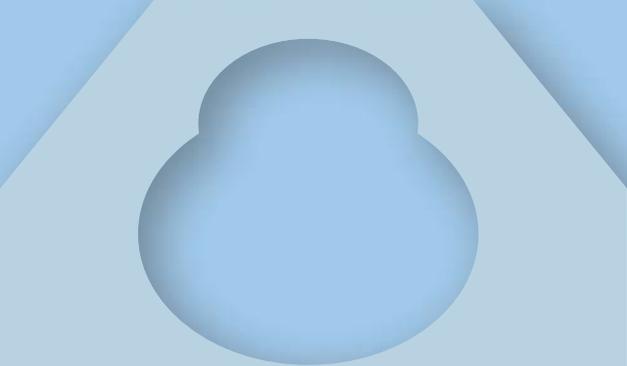
Orders from this BPA must be processed by GSA's National Furniture Center to be valid. However, no further competition is required for these products or services when processed – *which means a tremendous time savings to our DHS ICE and CBP customers!*

Projects that use this BPA will only be charged a 5 percent fee, regardless of the size of the project.

For more details regarding this Blanket Purchase Agreement – number BPA-06-001, please contact:

Jennifer Auble
703-605-9243
jennifer.auble@gsa.gov





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The Nature of Digital

The Photography of Garry Tucker

By Peter Daniel Davis



A Another digital medium experiencing a major spike in growth is photography. Digital cameras have overtaken traditional film equipment in both consumer and professional markets.

Although traditional film equipment is still a valuable tool, the flexibility and relative low cost of a digital camera cannot be argued. The ability to take hundreds of pictures at a time and save only those that are suitable has revolutionized the industry.

Amateur photographer Garry Tucker is the Chief of Visitor Services in the Division of Visitors Services and Outreach for the Southeast Region of the U.S. Fish and

Wildlife Service. His job is to help improve and develop visitor opportunities on wildlife refuges. GSA is proud to support the important mission of the U.S. Fish and Wildlife Service.

GSA offers a full line of digital cameras to meet any requirement on Schedule 67 – Cameras, Photographic Printers, and Related Supplies and Services. For more information on these offerings, please call (212) 264-0868 or go to GSA Schedules eLibrary at www.gsa.gov/elibrary or *GSA Advantage!*[®] at www.gsaadvantage.gov.



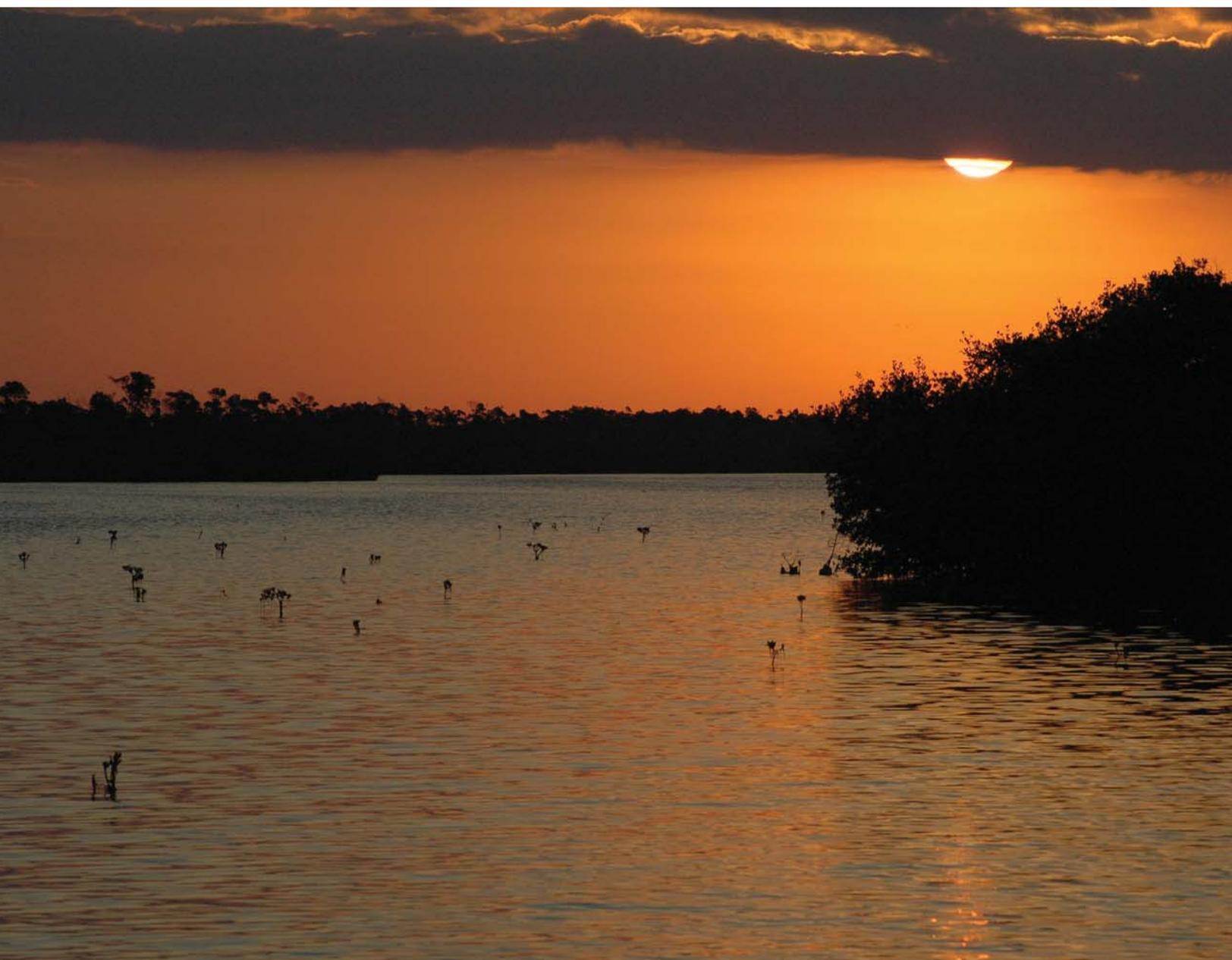


“My digital camera gives me the opportunity to get up close to wildlife through the lens. I don’t consider myself a professional photographer; just a person who likes to takes pictures.”

“I am new to photography. I’m still learning. I think that the digital camera has really opened up photography to all of us because we don’t have to be afraid to take a bunch of pictures. Once you get the equipment, it’s not as expensive as using film.”



About 130 national wildlife refuges are in the Southeast Region, with at least 90 of them open to the public. Visitors can see exhibits, fish, hunt, hike trails, and observe wildlife. There are about 540 refuges nationwide.





According to the U.S. Fish and Wildlife Service, refuges are special places where the agency, its personnel, and partners restore, protect, and manage habitats for America's wildlife. Today, there is at least one wildlife refuge in each of the 50 states, and one within an hour's drive of every major U.S. city.

With over 540 wildlife refuges and more than 3,000 small waterfowl breeding and nesting areas, The National Wildlife Refuge System is home to over 700 species of birds, 220 species of mammals, 250 reptile and amphibian species, and over 200 species of fish.





Each year, millions of migrating birds use refuges as stepping stones to rest as they fly thousands of miles south for the winter and return north for the summer. Wildlife refuges provide habitats for more than 250 threatened or endangered plants and animals, including manatees, bald eagles, and the California jewel flower.

The mission of the National Wildlife Refuge System is to administer a national network of lands and waters for the conservation, management, and where appropriate, restoration of the fish, wildlife, and plant resources and their habitats within the United States for the benefit of present and future generations of Americans.





“I have access to some great places—part of that is because of my job. But the National Wildlife Refuge is open to anybody. There’s a refuge within one hour of every major city in the U.S. I have a chance to take great pictures, but so does everybody else.”



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Subject to *Interpretation*

By Francine Kuipers



*I*nterpreters and translators are playing an important role in cross-cultural communication in today's society. They help bridge the gap between cultures in a variety of settings such as courts, hospitals, and business conferences. They also provide an invaluable linguistic support to Law Enforcement for both state and federal agencies.

Interpreters and translators must be truly bilingual and bicultural. A thorough knowledge of both languages and cultures is a must. Being bilingual is not sufficient. Linguists not only translate words, but also convey concepts and ideas from one language to another. They are expected to know the subject matter and develop glossaries on a variety of topics such as law, medicine, weaponry, and finance. Linguists must also understand and be able to translate idiomatic expressions and slang.

According to the Department of Labor, interpreters and translators held about 31,000 jobs in 2004 and are employed in a variety of industries, reflecting the diversity of employment options in the field. Approximately 9,900 worked in public and private educational institutions such as: schools, colleges, and universities. About 4,100 worked in health care, many of which worked for hospitals. Another 3,400 worked in other areas of government, such as federal, state, and local courts. Other employers of interpreters and translators include publishing companies, telephone companies, airlines, and interpreting and translating agencies. About 4,600 interpreters and translators are self-employed.

Rapid employment growth in the health services industries will be fueled by the implementation of recent guidelines regarding compliance with Title VI of the Civil Rights Act, which requires all health care providers receiving federal aid to provide language services to non-English speakers. Similarly, the Americans with Disabilities Act and other laws, such as the Rehabilitation Act, mandate that, in certain situations, an interpreter must be available for people who are deaf or hard of hearing.

Demand will remain strong for translators of the languages referred to as "PFIGS"—Portuguese, French, Italian,



German, and Spanish, and the principal Asian languages—Chinese, Japanese, and Korean. In addition, current events and changing political environments, often difficult to foresee, will increase the need for people who can work with other languages. For example, homeland security needs are expected to drive an increasing demand for interpreters and translators of Middle Eastern and North African languages, primarily in federal government agencies.

If you need a certified interpreter for court, be aware that only a few languages are "State Court Certified" and even fewer are "Federally Certified." In California, for example, only twelve languages are certified by the state. They are: Korean, Cantonese, Arabic, Portuguese, Spanish, Tagalog, Japanese, Eastern Armenian, Western Armenian, Mandarin, Russian, and Vietnamese. The interpreters in languages, which don't have a court certification, can be registered with the court providing they are perfectly bilingual and have proven their English skills. The languages certified for the federal courts are Spanish, Navajo, and Haitian Creole. For the other languages, interpreters are designated as "professionally qualified" or "language skilled."

For more information on court interpreting, you can visit the Judicial Council site www.courtinfo.ca.gov/jc/

The U.S. Department of State has a three-test series for interpreters, including simple consecutive interpreting (for escort work), simultaneous interpreting (for court or seminar work), and conference-level interpreting (for international conferences). These tests are not referred to directly as certifications, but successful completion often indicates that a person has an adequate level of skill to work in the field.

The National Association of the Deaf and the Registry of Interpreters for the Deaf (RID) jointly offer certification for general sign interpreters. In addition, RID offers specialty tests in legal interpreting, speech reading, and deaf-to-deaf interpreting; which includes interpreting between deaf speakers with different native languages and from ASL to tactile signing.

Certification for Translators

The **American Translators Association** provides accreditation in more than 24 language combinations.

For more information on the GSA Language Services Schedule, please go to www.gsa.gov/language. To see a list of GSA language vendors click on the Schedules eLibrary link located in the right hand column under eTools.

Sources used for *Subject to Interpretation*:

U.S. Department of Labor

Bureau of Labor Statistics

NAJIT (The National Association of Judiciary Interpreters and Translators)



Services Available on GSA's Language Services Schedule, 738-II

Interpreters

Interpreters are linguists who translate “orally” from one language to another. The interpreter reproduces the original text in its entirety speaking in the first person without omitting anything or summarizing. The interpreter becomes the voice of the speaker. The interpreter must respect the “register” of the speaker (formal vs. informal) and not embellish or lessen what is being said.

Simultaneous Interpretation

Interpreters listen and speak (or sign) at the same time. This type of interpretation is offered at international conferences and is sometimes used in the courts.

Consecutive Interpretation

The interpreter begins only after the speaker has paused. Consecutive interpreters often take notes while listening to the speakers.

Sight Translation

Onsite translation of documents is very common during court proceedings. Court interpreters often sight-translate legal documents such as plea agreements.

Whispered Interpreting

The interpreter stands next to the person who needs the interpretation and interprets simultaneously in a whisper.

Video Interpreting

Whenever an interpreter is not available onsite, the court might request “Video Interpreting”. The interpreting is done remotely. Video Interpreting is also used in hospitals.

Telephonic Interpreting or Over the Phone Interpreting

Telephonic interpretation is exactly that, interpretation that takes place over the phone. Businesses, hospitals, and government agencies are now using telephonic interpreting on a daily basis. You can access services 24 hours a day, seven days a week from any phone in any language, 365 days a year. This is particularly useful when “exotic” languages are not available locally.

Guide or Escort Interpreters:

These individuals accompany either U.S. visitors abroad or foreign visitors in the United States to ensure that they are able to communicate during their stay. They interpret on a variety of subjects, both on an informal basis and on a professional level. Most of their interpretation is consecutive.

Sign Language Interpreters

Facilitate communication between people who are deaf or hard of hearing and people who can hear.

Translators

Must convert written materials from the source language to the target language. Translators must have excellent writing and analytical ability and do research on a variety of topics. The translators work closely with the direct client or agency that requested the translation. They often have to clarify the context for terms that might have several meanings as well as find out about client’s preferences regarding the translation of brand names, acronyms etc.

Editors

Translators may be asked to edit documents translated by another translator. They compare the original document to the translated one.

Proofreaders

Review final documents for spelling and grammatical errors, as well as formatting.

Transcription

Involves listening to a recorded conversation in one language, transcribing it word for word, and then translating it into another language.

Memory Tools

Translators often use software that enables them to build glossaries and keep a record of previous translations. These tools are extremely valuable to ensure consistency among translations for repeat clients and maximize efficiency.

Localization

Adaptation of a translation for services or products in another language with special attention to cultural variances.



GSA's Management Services Offerings

Under the following programs, the Management Services Center has contracted with small business and 8(a) firms, as well as nationally recognized leaders in their fields. Comprehensive, yet flexible, GSA Schedules are designed to assist government customers to achieve their goals. For more information on any or all of the following, please reference the appropriate point of contact.

Management Services Center – General Information

mgmtservices@gsa.gov

Barry Nelson
(800) 241-RAIN (7246)

Management Services Schedules

Consolidated Schedule

www.gsa.gov/consolidated

Maureen Duckworth
(253) 931-7514
consolidated@gsa.gov

Environmental Services

www.gsa.gov/environmentalservices

Carolyn Dicugno
(253) 931-7042
environmental@gsa.gov

Language Services

www.gsa.gov/language

Tam Lindsley
(253) 931-7627
language@gsa.gov

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www.gsa.gov/logworld

Maureen Duckworth
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Networkx Universal

GSA Awards Ambitious Telecommunications Contract



Providing voice, IP, wireless, satellite, and IP-centric services to 135 federal agencies across 191 countries, Networkx Universal will transform the current federal telecommunications system to a secure, worldwide IP and MPLS-based network compliant with Internet Protocol version 6 and other major technological advances anticipated throughout its contract life. The entire Networkx program, to include the counterpart Networkx Enterprise contract to be awarded in May, is estimated at \$20 billion over 10 years.

“Award of the Networkx Universal contracts is an historic moment at GSA, and reflects our goal of providing transformational products and services to our federal customers at the best prices available in the marketplace,” said GSA Administrator Lurita Doan. Administrator Doan added, “I look forward to working with our new industry partners to provide the best possible service and value to our customer agencies and the American taxpayer.”

The historical, technologically ambitious Networkx program is the largest federal telecommunications acquisition ever competed. It will meet the federal government’s full range of worldwide telecommunications and networking requirements during the next decade. Its application-oriented architecture will support the federal communications infrastructure underlying key government operations. This will provide the seamless, secure, and interoperable federal telecommunications environment that is necessary today and will prove even more crucial in the years ahead.

Networx is the third in a series of telecommunications acquisition programs GSA developed in close partnership with federal agencies. To date, these highly successful programs have leveraged federal buying power to provide premier telecommunications and networking services and saved American taxpayers hundreds of millions of dollars. Networx Universal will ensure continuity of telecommunications services currently provided on FTS2001 Bridge and FTS2001 Crossover contracts.

"We are proud of the message this program conveys about GSA's ability to deliver large acquisitions on schedule," said GSA's Federal Acquisition Service Commissioner Jim Williams. "This effort represents a new era for GSA. The advanced technologies and services defined in the Networx program will serve as a platform to transform the government's telecommunications infrastructure to a more seamless and secure environment. I am extremely proud to be associated with the Integrated Technology Service Networx Team."



**For more information on the Networx Program,
please visit us online at www.gsa.gov.**



U.S. General Services Administration



Close to Home

Disaster Recovery Purchasing for State and Local Governments

Section 833 of the Defense Authorization Act for FY 2007 amended 40 U.S.C. 502 to authorize GSA to provide state and local governments the use of Multiple Award Schedules for purchase of products and services to be used to facilitate recovery from a major disaster, terrorism, or nuclear, biological, chemical, or radiological attack.

State and local governments may use the Multiple Award Schedule contracts to purchase products and services in advance of a major disaster declared by the President as well as in the aftermath of an emergency event. State and local governments are responsible for ensuring that products or services purchased are to be used to facilitate recovery. The use of Schedules for Disaster Recovery is non-mandatory for both state and local governments and Schedule contractors.

This Disaster Recovery Purchasing authority is limited to GSA's Multiple Award Schedule (MAS) contracts and does not include any other GSA programs. A listing of the Multiple Award Schedules is available in GSA's Schedules eLibrary at Web site www.gsa.gov/elibrary.

GSA MAS contracts offer federal, state, and local customers direct delivery of millions of state-of-the-art, high-quality commercial supplies and services at volume discount pricing. All eligible customers, even those in remote locations, can order the latest technology and quality supplies and services, conveniently, and at most-favored customer prices. GSA

Schedules also offer the potential benefits of shorter lead times, lower administrative costs, and reduced inventories. When using GSA Schedules, ordering activities have the opportunity to meet small business goals, while promoting compliance with various environmental and socioeconomic laws and regulations.



GSA has released the second version of its Protecting What Matters brochure. The brochure contains numerous products and services available to support preparedness, response, and support solutions. Order your Protecting What Matters Brochure by visiting the Centralized Mailing List Service Web site at www.gsa.gov/cmls.

Learn more about using GSA Schedules to support disaster recovery by visiting www.gsa.gov/disasterrecovery. Visit www.gsa.gov/schedules to learn more about GSA Multiple Award Schedules. Online training is available at www.gsa.gov/centerforacquisitionexcellence. GSA has several acquisition eTools you can access to help place your order through MAS, just logon to www.gsaadvantage.gov. Additionally, GSA will come to you to provide free training on a variety of topics relative to GSA product and service offerings. Call (800) 488-3111 or e-mail MASHelpdesk@gsa.gov for training inquiries or for any other questions about GSA contracts.

Following are the currently available GSA Multiple Award Schedules

Schedule Title	Number
Advertising and Integrated Marketing Solutions	541
Buildings and Building Materials/Industrial Services and Supplies	56
Cameras, Photographic Printers and Related Supplies and Services (Digital and Film Based)	67
Commercial Leasing of Automobiles and Light Trucks	751
Comprehensive Furniture Management Services	71 II K
Consolidated Services	00CORP
Environmental Services	899
Facilities Maintenance and Management	03FAC
Financial and Business Solutions (FABS)	520
Floor Coverings - Carpets, Rugs, Carpet Tiles and Carpet Cushions; Vinyl and Rubber Tiles and Rolls; Mats and Matting (with and without logos)	72 I A
Food Service, Hospitality, Cleaning Equipment and Supplies, Chemicals, and Services	73
Furnishings	72 II
Hardware SuperStore	51 V
Household and Quarters Furniture	71 II
Human Resources Management and Equal Opportunity Services	738 X
Information Technology Solutions	70
JWOD	00JWOD
Language Services	738 II
Logistics Worldwide (LOGWORLD)	874 V
Miscellaneous Furniture - Security Filing Cabinets, Safes, Vault Doors, Map and PlanFiles and Accessories, COMSEC Containers, and Special Access Control Containers	71 III E
Mission Oriented Business Integrated Services, (MOBIS)	874
Office Furniture	71 I
Office Imaging and Document Solutions	36
Office Products/Supplies and Services and New Products/Technology	75
Packaged Furniture	71 II H
Professional Audio/Visual, Telecommunications, and Security Solutions	58 I
Professional Engineering Services (PES)	871
Publications Media	76
Scientific Equipment and Services	66
Shipping, Packaging, and Packing Supplies	81 I B
Special Use Furniture	71 III
Sports, Promotional, Outdoor, Recreation, Trophies and Signs (Sports)	78
Temporary Administrative and Professional Staffing	736
Tires, Pneumatic (New), for Passenger, Light Truck, Medium Truck, and Retread	26 I
Total Solutions for Law Enforcement, Security, Facilities Management, Fire, Rescue, Special Purpose Clothing, Marine Craft, and Emergency/Disaster Response	84
Training Aids and Devices, Instructor Led Training, Course Development, and Test Administration	69
Transportation, Delivery, and Relocation Solutions (TDRS)	48
Travel Services Solutions (TSS)	599
Vehicular Multiple Award	23 V

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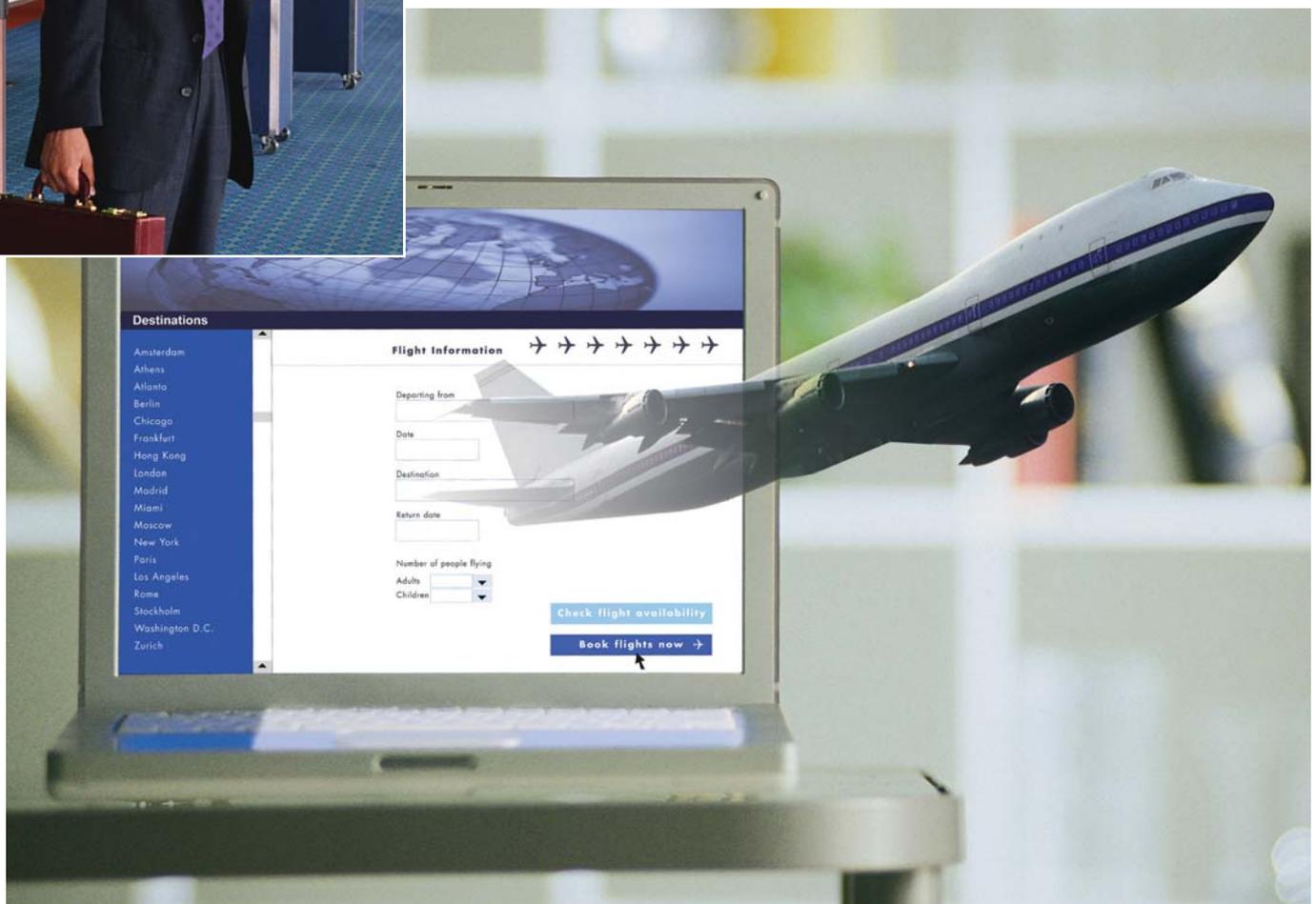
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Taking Flight

eGov Travel Streamlines
Government Travel



W

"Without change there is no innovation, creativity, or incentive for improvement."

This sentiment rings true, but when federal travelers are faced with the new eGov Travel Service (ETS) the question is raised, why is the travel approval process changing?

To begin, let's look back not long ago to 2000. There were hundreds of costly, disconnected, and independently managed, stovepiped travel systems in the federal government. Integration of the travel authorization, reservations, and reimbursement process did not exist. Millions of dollars of federal resources were being spent on paper-based, manual systems. Most agencies could not consolidate travel data to budget from year to year. Plus, federal travel policy compliance and security considerations were inconsistently applied throughout the government.

When the President's Management Agenda Quicksilver task force recommended in 2001 that government-wide travel management be improved, its directive was clear,

"Agencies will use a common travel management system throughout the federal government. Existing travel management resources will be consolidated and processes will be simplified for cheaper, more efficient operation. This eGov initiative will be a one-stop integrated travel service for all federal employees. It will reduce cycle time and improve travel and budget information at a lower cost."

Over the next twelve months, GSA built consensus and procured the eGov Travel Service to be used by executive branch civilian agencies. The new model required the re-alignment of GSA travel services into an integrated platform of shared services, while providing better efficiencies and saving millions. But what does this mean to a federal traveler?

Besides saving taxpayer's money and being good government, eGov Travel is intended to be easier and faster



than legacy travel systems. It provides the traveler visibility into all government preferred travel programs, including airfare (City Pairs), hotel (FedRooms), and rental car programs. The service is policy compliant so travelers can have the peace of mind that they are adhering to requirements of the Federal Travel Regulation and that they are not exceeding per diem. It is also a more secure method of managing travel than the many legacy systems of the past.

In September of 2003 when the eGov Travel program manager was asked in a Federal Times interview, "Can you tell us the process a traveler goes through right now and will it be different under eGov Travel?" The answer echoed the Quicksilver findings,

"there are over 250 different approaches (to managing travel) in the executive branch, civilian side, today. They vary so much that the drive behind eGov Travel is to create a common process. Now with the advancement of certain technologies and consolidation of different industries, we can bring our federal agencies to a much more seamless and less cumbersome approach to the travel process".

The front page of the Federal Times on February 6, 2006, stated, "Managers say eGov Travel delivers on promise". Travel managers from across the federal government were interviewed and the Federal Times reports "they (travel managers) are seeing benefits from eGov Travel, which has automated and simplified much of the work they used to do, allowing them more time for other pressing duties – searching for travel card fraud, for example, or improving travel policies".

Today, the eGov Travel Service gives federal travelers the ability to manage their travel from start to finish through a common, Web-based, government-wide service. It includes an online booking engine, automated travel authorization and voucher system, traditional travel agency services, and integrates to federal agency financial systems to deliver an end-to-end solution for travel management. Seventy-eight agencies have signed on to use the service. Forty-one are fully deployed. Online adoption is exceeding 70 percent in some agencies saving millions. Real time accounting string validation has reduced rejection errors from 35 percent to 1 percent at an agency increasing efficiency and expediting reimbursements to travelers.

The traveler's experience goes like this: An agencies' migration team selects one of the three ETS commercial providers, CW Government Travel, Electronic Data Systems, or Northrop Grumman Mission Systems. Before going "live" on ETS, a traveler is provided training that covers areas such as creating a traveler profile, a travel plan, managing travel documents, and submitting travel expenses. Profiles and records are stored for future use. Help desk support and other training aids are provided to also assist in becoming comfortable with the new travel service.

Like any new business process, ETS may take getting used to at first, but this will change over time like word processing and e-mail. ETS will simply become another icon on the desktop. As ETS takes flight, it creates a single portal for providing and managing federal travel policy, financial management, strategic sourcing, and budgeting for the government's \$6+ billion travel programs. As each traveler uses ETS, the Quicksilver recommendation is further realized and the transformation of federal travel into world-class travel management becomes a reality. The change brings innovation, creativity, and improvement.

eGov Travel Service is packed with benefits!

For the Traveler

Satisfaction

- One-stop access to travel services and information
- Travelers and approvers have 24/7 Web access
- Centrally stores traveler info and itineraries for easy retrieval and to auto-fill vouchers – minimizing data entry and errors

Efficiency

- Reduces paperwork
- Minimizes the administrative burden
- Online travel service and phone support

Savings

- Convenient access to government preferred air, hotel, and car rental programs
- Lowers operational and administrative costs for travel management
- Relieves civilian agencies from maintaining stand-alone travel systems

Performance

- Offers common data elements and processes to simplify integration with financial systems
- Gives agencies access to actionable business data for better decision-making, budgeting, and policy-making

Compliance

- Federal Travel Regulations, agency business process, and preferred vendors are built-in
- Business support guides users to policy compliant travel options



For Travel Managers and Agencies

Satisfaction

- Automatic voucher completion, less administrative burden, and faster payments
- Authority to operate is validated and granted at the government-wide level by GSA's Designated Approval Authority
- Security is managed at the government-wide level

Efficiency

- Enhances travel and policy manager oversight and decision-making tools
- Provides greater agency productivity, performance metrics, plus better budget control
- Relieves travel manager and IT department of contract and tech management tasks

Savings

- Leverages government-wide buying power for optimal discounts and cost savings

- Eliminates licensing fees
- Relieves agency of having to manage/fund independent travel contracts

Performance

- Strict security measures – authenticates, stores, and protects user profiles, credit card, travel preferences and itineraries, and travel history
- Ensures accountability on user, department, and agency levels – integrates with agency's back-end financial/human resource systems and audit process
- Creates standard nomenclature and data points for benchmarking trends

Compliance

- Built-in travel policy minimizes potential waste, fraud, and abuse
- Integrated record-keeping and paperless documentation assures better compliance and budget control



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Message in a Wire

The Telegraph
and Samuel F. B. Morse

By Peter Daniel Davis





At Yale, he had two passionate interests—painting and electricity. He was a man who had known poverty, yet later on, when he had amassed a fortune, he shared much of it with colleges, charities, and—not surprisingly—artists.

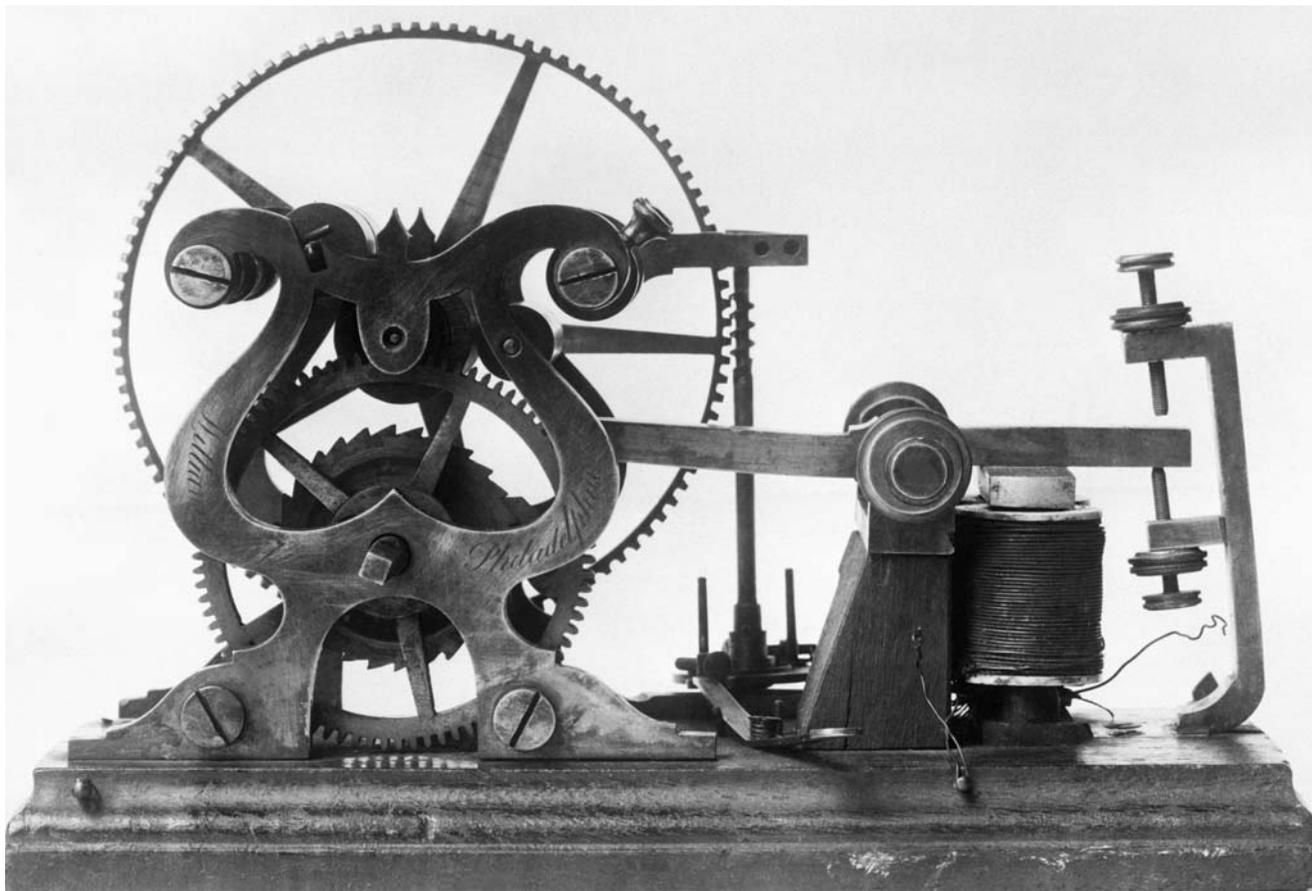
Samuel Finley Breese Morse was born in Charlestown, Massachusetts on April 27, 1791, the son of a Congregational minister. He helped to support himself by painting miniature portraits on ivory of his classmates and instructors. It seemed that painting was to be his calling. His portrait *The Muse*, of his eldest daughter Susan Walker Morse, hangs in the Metropolitan Museum of Art in New York.

After graduating from Yale, Morse heeded his parents' wishes and began a clerkship as a bookseller's apprentice in Boston, but later, they allowed their son to study at the Royal Academy of Arts in London. There he befriended many painters of the day, as well as the poet Samuel Taylor Coleridge.

Deeply romantic, he married twice—first to Lucretia Pickering Walker in 1818. She bore him three children before her death at the age of twenty-five. Morse, who was away at the time, learned of her death too late to return for her funeral. He was brokenhearted. Perhaps it may have been some incentive for his inventing the telegraph, which offered almost instantaneous communication. In 1848, he married Sarah Elizabeth Griswold, who was a second cousin twenty-six years his junior. They had four children.

Morse returned to Boston and opened a portrait studio, taking commissions while traveling along the Atlantic coast. He eventually settled in New York trying to sustain himself by teaching art and taking commissions. But although he had great talent, monetary success eluded him, and at times was short of funds even for food.

But Morse was also intrigued with inventions, likely with the notion that there might be an easier way to earn a living. He devised a stone-cutting mechanism that could



In 1848, the first press agency, the Associated Press, was born when a group of New York editors decided to share the costs of transmitting and receiving telegraph news. The telegraph enabled newspaper publishers to bring to their readers the most current news. The first Morse telegraph, used in 1844, is shown here.

copy a sculpture, only to learn that the idea had already been patented. Success, however, would come with the telegraph—but it would not be easy. He would face an assortment of legal and technical obstacles.

The semaphore, or optical telegraph, already existed in France. It was a system of relaying light signals between towers. But it was slow, expensive, not very accurate, and not at all private. Others were working on various systems for an electrical telegraph. But it was Morse who introduced the idea of using it with a single wire for transmission.

Morse's device used pulses of current to manipulate an electromagnet to move a marker, initially developing a system that produced a single line with dips on a ticker tape. It was not very practical as it had to be decoded, so in time, he simplified it into a system with dots and dashes – Morse code, which could be read far more easily. It soon became apparent to telegraph operators that the tape wasn't necessary—they could simply decode the message by listening to the dots and dashes. He also went from a system of numerical codes for words to using codes for letters, vastly simplifying the translation process.

With help and advice from others, he also improved upon his invention by using a stronger battery, a more powerful electromagnet, and most significantly, using relay stations to retransmit the signal—an idea he might have taken from the more primitive semaphore. In this way, signals could be sent over far longer distances. In February of 1843, Congress appropriated the funds—thirty thousand dollars—for Morse to run a telegraph line between Baltimore and Washington.

The first telegraph message “What hath God Wrought?” was sent a distance of 40 miles from Washington to Baltimore. The same message was then returned from Baltimore to Washington. The age of commercial telegraph had arrived.

Sources

Lightning Man: The Accursed Life of Samuel F.B. Morse by Kenneth Silverman is an enlightening and readable biography of the inventor and artist Samuel Morse. It is available from vendors on **GSA Schedule 76, Publications Media**. For more information on this schedule call (212) 264-0868. Schedule 76 can be found on Schedules eLibrary on *GSA Advantage!*®

Samuel Morse:

The Invention of the Telegraph

<http://www.juliantrubin.com/bigten/morsetelegraph.html>

Includes instructions for building your own working model telegraph.

The History of the Telegraph and Telegraphy

<http://inventors.about.com/library/inventors/bltelegraph.htm>

The Samuel F. B. Morse Papers at the Library of Congress

<http://memory.loc.gov/ammem/sfbmhtml/sfbmhome.html>

The Invention of the Telegraph

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The Invention of the Telegraph

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Morse Timeline 1791-1839

<http://memory.loc.gov/ammem/sfbmhtml/timeline01.html>

Morse Timeline 1840-1872

<http://memory.loc.gov/ammem/sfbmhtml/timeline02.html>

Signature of the Father

(The last telegraph message by Samuel F. B. Morse)

<http://www.telegraph-history.org/samuel-morse/signature.html>

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A young woman with dark hair pulled back, wearing a blue collared shirt, a black vest, and a patterned neckerchief, is smiling warmly. She is sitting on a dark leather airplane seat, with her hands resting on the seat's backrest. The background shows the interior of an airplane cabin with overhead lights and window frames.

Paducah! Where is Paducah?
Your boss has just informed you
that you are going to Paducah,
KY on Thursday. One problem,
the Quilt Show is in town –
Paducah’s largest tourist event.
Not to worry, as a federal
traveler, if there is a coach class
seat on the plane, it is yours.

GSA's Airline City Pair Program

saves time and money
without compromising service

Over 25 years ago, GSA established the City Pair Program (CPP) to provide discounted air passenger transportation services to federal travelers on official business. The program guarantees a number of benefits such as no advance purchase or length of stay requirements, fully refundable tickets, and no airline charges for cancellations or changes. If there is even one coach class seat left on the plane, as a federal traveler, you get it. While the contract fare ensures that you will get to Paducah, you are subject to the carriers' commercial seat selection process. As flights are full these days, it is also very important to follow the carriers' commercial policy on early airport check-in times.

At its inception in 1980, this service covered only 11 markets, but since then has expanded to over 4,900 markets. Many markets offer dual contract fares. A _CA fare is the deepest discounted contract fare, with a limited number of seats. So, if you can plan ahead, make your reservation early to achieve the added savings. If you do not have the luxury of planning ahead, the YCA fare is available. YCA is more expensive than the _CA fare, but last seat availability is offered. Both fares offer significant savings; for example, in 2007 savings averaged between 60% and 69% off comparable, unrestricted, commercial fares.

When you sit down to plan your trip to Paducah, reserve a City Pairs contract fare through your agency's eGov Travel Service or Defense Travel System online booking engine. For multiple stop itineraries, contract fares may be combined as the fares are priced one-way.

The incentive for the airlines to offer discounted pricing to the Government is that they receive all of the Government's

official travel on the awarded routes. For this reason, use of the CPP contracts is mandatory. Mandatory users (nearly all Federal government travelers including the Department of Defense) must use the contract carrier, unless a valid exception exists.

Commercial airfares can be highly volatile, so an exception to the mandatory use requirement allows Government travelers to take advantage of any low commercial fare offered by non-contract carriers, if the fare is also offered to the general public. Be careful, there are usually a variety of restrictions on discounted commercial fares including: non-refundability, change or cancellation fees, minimum or maximum stay requirements or extended calendar blackout periods. Non-contract matching fares that are offered only to Government travelers (sometimes called "DG" fares) are not included in this exception.

Additional exceptions to the mandatory use requirement are contained in the Federal Travel Regulation (FTR § 301-10.107) and are summarized as follows:

- No space/flights are available in time to accomplish the purpose of your travel
- All CPP flights are outside your agency's policies on travel during core work hours
- Cost effective rail travel is available
- No non-smoking CPP flights are available

More on the City Pair Program can be found at gsa.gov/citypair.



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Seminars are free, however, lodging and transportation, if required, are the attending agency's responsibility. For seminar details and online registration, go to our Web site at www.gsa.gov/events, or contact your local representative at the numbers listed below and on the following page.

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Let the GSA Mid-Atlantic Region come to you. We will hold any class listed in this catalog for a group formed by you at the site of your choice. Students may come from your organization, or you may join other federal, state, or local government agencies to fill a class. We'll also customize any course for your organization or develop a new course to meet your special needs. To discuss "Group Specials" and customized courses, rates, and services, please call the Travel Training Branch at (202) 619-8905, or e-mail us at travel.training@gsa.gov.

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LECTURE COURSES

1745 – Relocation Allowances, FTR and JTR, Vol. 2 3-Day Course - \$950.00

Class explains in plain language the allowances provided to eligible civilian employees making a permanent change of duty station. Course content: travel authorizations, advances and vouchers; service agreements; househunting and enroute travel; temporary quarters; shipment of household goods/automobiles; property management; real estate expenses; miscellaneous expenses; last move home. Fast changing updates and streamlining of federal travel allowances make annual or even twice yearly training strongly advisable.

1750 – Relocation Income Tax Allowances 2-Day Course - \$850.00

This course looks at the treatment of reimbursed moving expenses by federal tax regulations. Students learn to distinguish between federal tax regulations and the FTR in reaching correct decisions concerning the Relocation Income Tax (RIT) allowances and its impact on personnel assigned to new duty stations.

Frequent changes in tax laws and regulations make annual training advisable for those who must know how to identify and calculate allowable moving expenses and taxable income. Instructional methods include lectures and discussions. Students should bring hand calculators to class.

Temporary Duty Travel 1760 – Federal Travel Regulation (FTR) 2-Day Course - \$799.00

This lecture course teaches students how to compute temporary duty travel allowances and responsibilities concerning: travel authorizations; allowable transportation; fly America act; contract city-pair fares; per diem allowances; actual expense; eTravel Service (eTS); government travel charge card; receipt requirements; emergency travel; conference per diem allowance; miscellaneous expenses; submission of vouchers. Fast

changing updates and streamlining of federal travel allowances make annual or even twice yearly training strongly advisable.

1780 – Conference Planning 3-Hour Session - \$450.00

This course teaches students the new travel regulations on conference planning, allowing agencies to increase per diem and pay for light refreshments. Discussion includes where to hold meetings and conferences nationwide, obtain proposals, estimating budget costs, what's included in room rate, using approved hotel accommodations, agency requirements for conferences, and the best times to hold conferences.

2060 – Advanced Temporary Duty Travel – Federal Travel Regulation 1-Day Course - \$499.00

This is an advanced Continuing Education Unit (CEU) course that provides in-depth discussion of the statute pertaining to travel authorizations and per diem allowances for domestic and foreign travel.

Discussion includes long-term Temporary Duty (TDY) assignments, mandatory use of the contract city-pair fares, and arranging travel services in accordance with FTR amendment 2003-7, eTravel Services, effective January 21, 2004. Additional topics include the mandatory use of the charge card, when conference per diem is allowed, miscellaneous expenses, receipt requirements, and voucher submission. Fast changing updates and streamlining of federal travel allowances make annual or even twice yearly training strongly advisable.

For course schedules, please call (202) 619-8905, or visit our Web site at: www.gsa.gov/traveltraining, or e-mail us at: travel.training@gsa.gov.

TRANSPORTATION

SEAMLESS DELIVERY COURSES

1755 – Shipping Household Goods and Transportation Management Services Solution (TMSS) 2-Day Course - \$950.00

This course examines regulations on household goods and transportation. Students review entitlement and transportation regulations, practice preparing and making shipment, and work with loss and damage claims.

Now included in Shipping Household Goods, information on Transportation Management Services Solution (TMSS), which is the first comprehensive online freight and household goods transportation management system designed exclusively for federal civilian agencies. Demonstration of this dynamic new system will enable GSA customers to effectively and efficiently manage the entire transportation process and execute the following tasks online: rate and route shipments; book shipments; generate bills of lading; track and trace shipments; view proof of delivery; perform prepayment audits; pay for transportation services; resolve service and billing disputes; file/settle loss and damage claims; generate transportation reports; perform data analysis; facilitate post payment audits

For course schedules, please call (202) 619-8905, or visit our Web site at: www.gsa.gov/traveltraining, or e-mail us at: travel.training@gsa.gov.

DEPARTMENT OF DEFENSE OFFERINGS

1761 – Approving Official Responsibilities: Federal Travel Regulation On-Site Arrangements Only.

The travel authorizing/approving official or his/her designee (e.g., supervisor of the traveler) must review and sign travel claims to confirm the authorized travel. The reviewing official must have full knowledge of the employee's activities. He/she must ensure: the claim is properly prepared in accordance with the pertinent regulations and agency procedures; a copy of authorization for travel is provided; the types of expenses claimed are authorized and allowable expenses; the amounts claimed are accurate; and the required receipts, statements, and justifications are attached with the voucher. Course content: travel authorizations; allowable transportation; contract city-pair fares; per diem allowances; actual expense; eTravel Service (eTS); government travel charge card; receipt requirements; miscellaneous expenses; submission of vouchers; approving officials responsibilities.

For more information, please call the Travel Training Branch at (703) 605-5113, or e-mail us at:
travel.training@gsa.gov.

Temporary Duty Travel: 1765 – Joint Federal Travel Regulations, Vol. 1; (Uniformed Services) 2-Day Course - \$799.00

This course teaches students to understand temporary duty travel allowances and responsibilities for uniform members for the Department of Defense. Topics covered are: travel orders; contract travel office (CTO); allowable transportation; fly America act; contract city-pair fares; per

diem allowances; meal allowances; actual expense; government travel charge card; receipt requirements; emergency travel; conference per diem allowance; miscellaneous expenses; submission of vouchers. Fast changing updates and streamlining of travel allowances make annual or even twice yearly training strongly advisable.

Temporary Duty Travel: 1770 — Joint Travel Regulations, Vol. 2 2-Day Course - \$799.00

This course teaches students how to understand temporary duty travel allowances and responsibilities in accordance with the Joint Travel Regulations - Vol. 2 for civilian employees with the Department of Defense. Topics covered are: travel orders; contract travel office (CTO); allowable transportation; fly America act; contract city-pair fares; per diem allowances; meal allowances; actual expense; government travel charge card; receipt requirements; emergency travel; conference per diem allowance; miscellaneous expenses; submission of vouchers. Fast changing updates and streamlining of travel regulations make annual or even twice yearly training strongly advisable.

For course schedules, please call (202) 619-8905, or visit our Web site at: www.gsa.gov/traveltraining, or e-mail us at: travel.training@gsa.gov.

DEPARTMENT OF DEFENSE

ONSITE SPECIALS

1762 – Approving Official Responsibilities: Joint Federal Travel Regulations, Vol. 1 (Uniform Services) On-Site Arrangements Only.

The travel authorizing/approving official or his/her designee (e.g., supervisor of the traveler) must review and sign travel claims to confirm the authorized travel. The reviewing official must have full knowledge of the employee's activities. He/she must ensure: the claim is properly prepared in accordance with the pertinent regulations and agency procedures; a copy of authorization for travel is provided; the types of expenses claimed are authorized and allowable expenses; the amounts claimed are accurate; and the required receipts, statements, and justifications are attached with the voucher. Course content: travel orders; transportation allowances; contract city-pair fares; premium class travel; per diem allowances; contract travel office (CTO); actual expense; miscellaneous expenses; receipt requirements; submission of vouchers; approving officials responsibilities.

1771 – Approving Official Responsibilities: Joint Federal Regulations, Vol. 2 On-Site Arrangements Only.

The travel authorizing/approving official or his/her designee (e.g., supervisor of the traveler) must review and sign travel claims to confirm the authorized travel. The reviewing official must have full knowledge of the employee's activities. He/she must ensure: the claim is properly prepared in accordance with the pertinent regulations and agency procedures; a copy of authorization for travel is provided; the types of expenses claimed are authorized and allowable expenses; the amounts claimed are accurate; and the required receipts, statements, and justifications are attached with the voucher. Course content: travel orders; transportation allowances; contract city-pair fares; premium class travel; per diem allowances; contract travel office (CTO); actual expense; miscellaneous expenses; receipt requirements; submission of vouchers; approving officials responsibilities.

For course schedules, please call (202) 619-8905,
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Disaster Relief Just Got a Lot Easier ...

New GSA category offers preparedness, relief and restoration – showcases resources for dealing with emergencies.

In response to America's increased need for safety, security and peace of mind, GSA announces its Disaster Relief and Emergency Preparedness Category on *GSA Advantage!*[®]

This special category provides an array of preparedness, relief and restoration offerings that address most disaster contingencies. High-quality supplies are available in the areas of: Emergency and Rescue; Personal Safety and Protection; Cleanup Supplies; Food and Cooking Supplies; Security and Control; Medical Supplies; Electric/Power Equipment; Personal Care; and Vehicles and Heavy Equipment. GSA also stands ready with a plethora of top-notch services, including: Building and Construction; Medical and Laboratory Services; Temporary Staffing; Environmental Services; Law Enforcement and Security Solutions; Furniture; Vehicle Leasing; and more.

For further information, please visit www.GSAadvantage.gov and select "Disaster Relief" under the Special Categories portion of the main page. Or peruse the Schedules e-Library at www.gsa.gov/elibrary and click on "Disaster Relief" in the Category Guide.

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A new way for federal agencies to achieve small business goals through purchase of Information Technology solutions from small businesses owned by service-disabled veterans.

VETS is:

- A multiple award indefinite-delivery/indefinite-quantity contract
- Designed to provide cutting-edge technology solutions to federal agencies without the expense and time involved in open market set-aside procurements.
- A result of Executive Order 13360

Features

- Set-aside contract for service-disabled veteran-owned firms
- 5-year base period with one, five-year option
- Two functional scope areas
- Systems Operations & Maintenance
- Information Systems Engineering
- Ordering procedures based on Fair Opportunity (FAR 16.505)
- \$5 billion program ceiling

Benefits

- Federal agency assistance in meeting 3 percent goal for contracting with service-disabled veteran-owned firms
- Pre-competes, easy to use contracts
- Short procurement lead time
- Training and support from VETS GWAC acquisition team
- Increased contracting opportunities for small business

GSA, in its continued commitment to help federal agencies reach their small business goals, is proud to introduce its newest contract designed to simplify the acquisition of information technology solutions from firms owned by service-disabled veterans.

The VETS GWAC offers the right mix of innovative solutions from industry partners who stand ready to meet your next technology challenge.

Getting started is easy. Just call (877) 327-8732 or send an e-mail to vetsgwac@gsa.gov. Visit www.gsa.gov/vetsgwac.



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NEWS/UPDATES

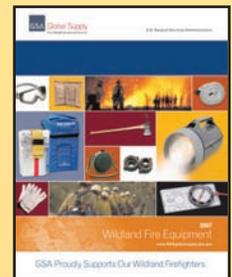
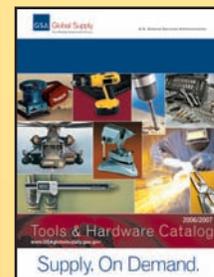
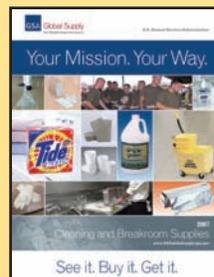
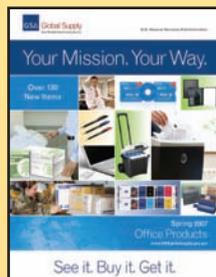
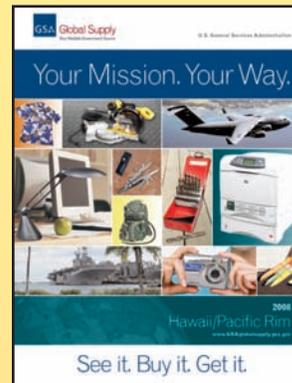
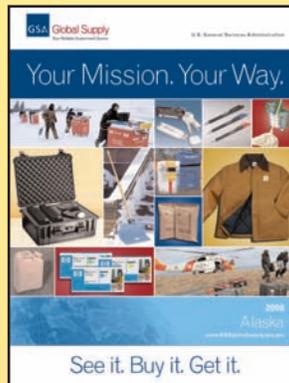
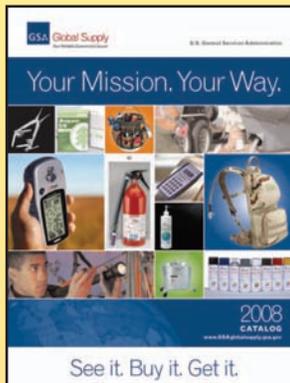
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Shown here are the most recent examples of publications designed to assist our customers with locating and ordering our most popular items. These publications and other specialty catalogs can be ordered online at www.gsa.gov/cmls.

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Customers lacking Internet access can call (817) 334-5215 and accomplish the same tasks.

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FEATURED PRODUCTS

GSA Global Supply now offers a wide range of Computer Products and Accessories including Desktop and Notebook Computers, Printers and Scanners, Memory and Storage products, and much more. Please visit us at www.GSAGlobalsupply.gsa.gov for our complete selection.



Flash Drive ▶

Swivel USB flash drive is compatible with USB 1.1 ports. This high-speed flash drive works with Windows ME, 2000, XP, CE 3.0 or higher, Macintosh OS9.0 and LINUX 2.4 with no software required. For use with Windows 98; SE-driver required (download at Imation.com). Data retention for 10 years. When used with USB 2.0 port, speed is read 8MB/second, write 7MB/second. Flash Drive is 55mm x 17mm x 14mm and weighs 1 oz. Additional features include Plug'n Play USB technology, unique "never lose" swivel cap; drop and drag transfer of files; write-protect switch for protection of data with USB extension cable, and neck strap included. Minimum order of 2 units. **DD**



Storage Capacity: 1 GB.

NSN 7045-01-523-9919

Size 1GB

Price \$41.87 EA

◀ Recordable/Rewritable DVD

Rewritable/recordable DVDRW media disc. 4.7 GB capacity and up to 4X recording speed. Rewritable up to 1,000 times. Outstanding picture quality. Holds 7 times more data than a full size CD-R. Stores up to 2 hours of MPEG2 DVD Video or digital video and digital audio files.

NSN 7045-01-515-5371

Size DVD-RW

Price \$17.06 PG (contains 5 EA)



Recordable CD ▶

These discs provide the ultimate in reliability and data security. They are compatible with all types and speeds of CD-R writing systems. The playback is compatible with all CD-ROM drives and audio CD players. 74 minutes, 48x, 700MB. **DD**

NSN 7045-01-482-7540

Price \$6.84 PG (contains 10 EA)



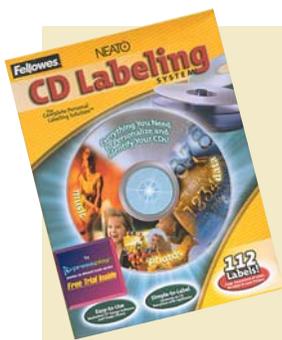
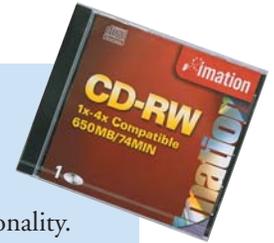
Rewritable CD ▶

Rewritable CD allows users to overwrite directly and repeatedly. Playable on all CD-ROM drives equipped with MultiRead functionality. **DD**

74 minutes; 650 MB

NSN 7045-01-482-7542

Price \$11.19 PG (contains 10 EA)

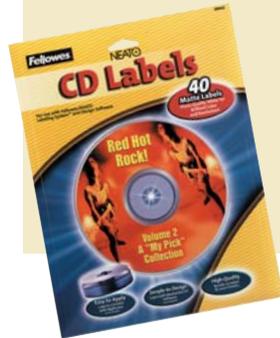


◀ CD/DVD Label Kit

A great solution to organizing your CDs or DVDs. This kit allows you to accurately and professionally create and position labels on CDs and DVDs. Kit includes: 16 CD/DVD and 4 jewel case inserts, 20 photo quality-matte CD/DVD core labels, and 32 multi-purpose rectangular labels, and Media Face V2.3 design software. Compatible with Windows 95/98NT 4.0/2000/ME. Includes template for Macintosh.

NSN 7045-01-490-7249

Price \$17.50 KT



◀ CD/DVD Labels

Box includes 40 matte-finish CD labels. Each label features permanent adhesive that will not damage discs or peel off in CD drive. **DD**

NSN 7530-01-502-6508

Brand Fellowes

P/N 99942

Price \$9.14 PG (contains 40 EA)

CD/DVD Storage Wallet ▼

Portable zippered multimedia wallet holds 48 CD/DVDs, 8 zip disks, and 16 3.5" diskettes. Scratch resistant sleeves protect and store CD/DVDs. Durable mesh pockets hold and transport zip disks, or 3.5" diskettes. Made of treated ballistic nylon to provide resistance to water and dirt.

NSN 7045-01-490-7250

Price \$7.91 EA



CD/DVD Jewel Case ▲

Replacement jewel case organizes, protects, and stores any standard CD or DVD.

Thinner than standard CD/DVD cases for more compact storage.

NSN 7045-01-502-6513

Brand Fellowes

P/N 98316

Price \$6.90 PG (contains 25 EA)



◀ Air Duster

This dust blaster delivers a concentrated blast of air that removes dust from office and computer equipment without damaging sensitive parts or electronics. The 100% ozone-safe office duster is trigger-operated with a spray nozzle. Dispenses pure, moisture-free inert gas that removes microscopic contaminants, lint, and dust. Comes in a disposable can. **MSDS**

♻️ CFC-free item

NSN 7930-01-398-2473

Size 10 oz.

Price \$23.25 BX (contains 6 EA)



Cleaning Cloth ▶

High performance industrial-weight cleaning cloth provides excellent dust, oil, and water pick-up; unique pattern design of bi-component micro fibers and knit construction. Lint-free and streak-free. Non-scratching, for cleaning electronics equipment (computers, monitors, TV screens, VCR's, CD players, camera lenses, microscopes) and other delicate surfaces. **DD** **JWOD**

NSN 7920-01-482-6042

Color Platinum

Size 12" x 14"

Price \$127.70 BX (contains 24 EA)



◀ CRT Screen Cleaning Wipes

Pre-moistened anti-static computer screen wipes will safely remove dirt smudges from CRT computer screens. Non-abrasive, lint-free wipes come in a convenient pop-up container. **MSDS** **JWOD**

NSN 7930-01-454-1138

Size 5" x 7"

Price \$4.45 CO (contains 50 EA)

Notebook Security Cable ▶

"MicroSaver" security cable is a strong 6' steel cable that loops around immovable objects. Features a one-step key locking process. Works with the Kensington security slot found on nearly all notebook computers. Comes with two barrel style keys.

NSN 5340-01-384-2016

Price \$41.16 EA



▲ Computer Cable Lock

Computer cable lock assembly is designed to secure up to four office components for security purposes. The components are secured by a cable routed through the permanently mounted, glue-on style fasteners, which are attached to selected components. Cable lock consist of a 10' cable, one Master Lock (with two keys), one hex fastener, three glue-on disc fasteners, and adhesive. (Each cable lock is keyed separately.)

NSN 5340-01-392-8449

Brand P/N KAB-105 or equal

Price \$48.31 EA

SEASONAL PRODUCTS



Be prepared this season with products from GSA Global Supply.



Synthetic-Lined Fire Hose

Lined, synthetic, woven jacket hose is light-weight and 100-feet long with aluminum rocker lug couplings. Working pressure: 450 psi. Forest Service Spec 5100-187.



▲ Type I, standard synthetic hose.

This 1"-diameter hose features 1", 11-1/2 NPSH threaded couplings. Weight 9.38 lbs. (NFES #1238)

NSN 4210-01-166-8122

Color White

Price \$77.08 LG (contains 100 FT)

This 1-1/2"-diameter hose features 1-1/2", 9 NH threaded couplings. Weight: 15.88 lbs. (NFES #1239)

NSN 4210-01-165-6597

Color White

Price \$90.07 LG (contains 100 FT)



▲ Type II, abrasion and heat-resistant synthetic hose with external elastomeric coating.

This 1-1/2"-diameter hose features 1-1/2", 9 NH threaded couplings. Pallet contains 32 boxes, 2 hoses per box for a total of 64 hoses per pallet. (NFES #0933).

NSN 4210-01-526-2977

Color Yellow

Price \$139.13 LG (contains 100 FT)

This 1"-diameter hose features 1", 11-1/2 NPSH threaded couplings. Pallet contains 44 boxes, 2 hoses per box for a total of 88 hoses per pallet. (NFES #0932)

NSN 4210-01-526-3000

Color Yellow

Price \$107.55 LG (contains 100 FT)

Synthetic Garden Hose ►

Lightweight hose features a woven synthetic jacket and is lined. The 5/8"-diameter hose features 3/4", 11-1/2 NH threaded coupling (standard garden hose threads). Operating pressure is 200 psi. To be used for mop-up operations, pumper protection, and miscellaneous applications. (NFES #1016)



This is a component of Mop-Up Kit NSN 4210-01-321-4206.

NSN 4210-01-167-1061

Price \$17.34 LG (contains 50 FT)



◀ Fire Shelter, Complete (M-2002)

New-generation fire shelter provides increased protection from radiant and convective heat in wildland firefighter entrapment situations. (NFES #0925)

This set includes: fire shelter NSN 4240-01-498-3184; nylon duck carrying case NSN 8465-01-498-3190; carrying case plastic liner NSN 8465-01-498-3191. Forest Service Spec 5100-606.

Deployed size: Length: 86"; Height: 15-1/2"; Width: 31".

NSN 4240-01-498-3194

Size Regular

Price \$251.39 EA



◀ Fire Shelter, Complete (M-2002) (Large)

New-generation fire shelter provides increased protection from radiant and convective heat in wildland firefighter's entrapment situations. Large size shelter designed for firefighters taller than 6'1" or whose girth exceeds 53" at any point. The larger fire shelter provides better protection for larger people by allowing less contact of the shelter material with the occupant's body, and provides more air space between the shelter and occupant. The large fire shelter is easily identified by the orange deploy strap. Forest Service Spec 5100-606. (NFES #0975)

This set includes: fire shelter NSN 4240-01-529-8804; nylon duck carrying case NSN 8465-01-498-3190; and carrying case plastic liner NSN 8465-01-498-3191.

Deployed size: Length: 96"; Height: 19-1/2"; Width: 33".

NSN 4240-01-527-5248

Size Large

Price \$327.39 EA

Firefighter's Work Gloves ▶

Heavy-duty, Gunn-cut, cowhide gloves are designed for use on fire lines and can be used for general forestry work. Feature an adjustable wrist strap. Meet the requirements for NFPA 1977. Forest Service Spec 6170-5. **UNICOR**

(NFES #1293)

NSN 8415-01-394-0208

Size Extra-Small

Price \$11.81 PR

(NFES #1294)

NSN 8415-01-394-0209

Size Small

Price \$11.81 PR

(NFES #1295)

NSN 8415-01-394-0210

Size Medium

Price \$11.81 PR



(NFES #1296)

NSN 8415-01-394-0215

Size Large

Price \$11.81 PR

(NFES #1297)

NSN 8415-01-397-3937

Size Extra-Large

Price \$11.81 PR



◀ Sand Bag

Mildew-resistant sand bag is intended for use in the construction of field fortifications and flood-control structures. Opens at one end with tie string closure.

Made of jute or kenaf burlap.

NSN 8105-00-285-4744

Color Brown or Green

Size 14" x 26"

Price \$42.68 HD

Infectious Waste Collection Isolation Bag ▶

Bags are color coded and printed with "Infectious Waste" identifier, in English and Spanish. Linear low-density bags have a multi-layered star seal. **DD** Javits-Wagner-Ortiz **JWOD**

Heavy-duty bag.

33-gallon capacity.

NSN 8105-01-517-3660

Color Red

Size 33" x 40"

Price \$24.40 BX (contains 100 EA)

Heavy-duty bag.

40-45 gallon capacity.

NSN 8105-01-517-5540

Color Red

Size 40" x 47"

Price \$34.51 BX (contains 100 EA)



Extra heavy duty bag.

Rack bag capacity.

NSN 8105-01-517-3662

Color Red

Size 30-1/2" x 43"

Price \$30.13 BX (contains 50 EA)

Extra heavy duty bag.

50-55 gallon capacity.

NSN 8105-01-517-3664

Color Red

Size 37" x 50"

Price \$21.41 BX (contains 25 EA)



◀ FRS/GMRS Walkie-Talkie Radio Set

Midland Model GXT-400K features 22 channels with high, medium, low settings, and NOAA weather radio. Provides up to 12-mile range with 836 privacy codes. Uses four watts of power. Water resistant unit works with all FRS/GMRS and includes vox, scan feature, hands-free operation, backlit LCD, and keylock. Other features include roger beep tone, auto squelch, power high/power low option, and call tones. Includes durable belt clip.

Works with, but does not include, Headset Package (NSN 5965-01-518-4480) and Dual Desk Stand Charger (NSN 6130-01-518-4482).

NSN 5820-01-518-3622

Brand Midland

P/N GXT400C2

Price \$62.07 SE



◀ GPS with Integrated FRS/GMRS

Rino 110 GPS with integrated FRS/GMRS. WAAS-enabled GPS radio receiver has 22 communication channels: 1-14 FRS, 15-22 GMRS. 38 sub-audible squelch codes per transmission channel for semi-private radio communications. Transmit distance up to 2 miles using FRS; up to 5 miles with GMRS. External voice activation (VOX) and ergonomic design for one-handed operation with Call, Press-To-Talk (PTT), and Page Mode buttons on the side. Features power/backlighting button on top and volume and zoom buttons in front. Unique 5-way cursor for channel selection and volume adjustment in FRS/GMRS mode and quick map panning, entering, and selecting functions in GPS mode. Built-in worldwide city point database with 1 MB of internal memory for downloading additional points of interest data from MapSource. Case is waterproof. Requires 2 AA Batteries (not included). Weight: 7.6-oz. **DD**

Used with, but not included, Speaker/Earbud (NSN 5965-01-518-4490), Charger (NSN 6130-01-518-4491), Headset with Boom Microphone (NSN 5965-01-518-4488), Windshield Mounting Bracket (NSN 5820-01-518-4494), Power Adapter (NSN 6130-01-518-4496), Carrying Case (NSN 5895-01-518-4495).

NSN 5820-01-518-5183

Brand Garmin

P/N 010-00270-00

Color Yellow

Size 4-1/2" x 2.3" x 1.6"

Price \$158.62 EA



◀ GPS Radio

GPS Radio weighs 5.3 ounces. Display is 2.1"H x 1.1"W and features high-contrast LCD with bright backlighting. Case is waterproof to IEC 529 IPX7 standards. Radio features a temperature range of 5° F with indefinite data storage; no memory battery is required. Total internal memory is 24MB. **DD**

NSN 5820-01-524-5067

Brand Garmin eTrex Vista

P/N 010-00243-00

Size 4.4" H x 2.0" W x 1.2" D

Price \$200.39 EA

Fly Swatter ▶

This swatter kills pesky flies, mosquitoes, roaches, or other crawling and flying insects. Consists of a cloth-trimmed wire mesh and a heavy-gauge wire handle or plastic blade and handle. Overall blade measurement: 4-1/4" x 5-3/4".



NSN 3740-00-252-3383

Size Overall length: 22"

Price \$9.47 PG (contains 12 EA)



Ratrap ▶

Four-way trigger responds to slight pressure from any side. Has a wooden or plastic base.

NSN 3740-00-260-1398

Size 3-1/4" x 6-15/16"

Price \$21.02 DZ

MAX-Military Multi-Purpose Tool ▶

The MAX military tool is 7 tools in one. The Max comes with the following: 3-1/2-pound single bit Hudson Bay style ax with fiberglass handle, ax sheath, shovel attachment, mattock attachment, pick attachment, broad pick attachment, rake-hoe attachment, rake-hoe fastener, and safety hitch pins. Includes attachment carrying bag.



NSN 5120-01-416-8568

Price \$228.47 EA

GSA Global Supply offers tens of thousands of office supplies, computer products, tools, and maintenance/repair/operations items. For the most complete listing, visit www.GSAGlobalsupply.gsa.gov.

BUYING GUIDE

Need help deciding on which product is right for your needs? The Buying Guide was developed to provide additional information that will help you make an informed buying decision.

Calendar Buying Guide

Get Organized for 2008!

This buying guide was developed to provide the 2007 and 2008 NSN calendar refill cross reference for your ordering ease.



	2007 NSN	2008 NSN
Basic Desk Calendars		
Calendar Blotter Pad (18" x 22")	7510-01-450-5463	7510-01-450-5467
Calendar Pad (3" x 3-5/8")	7510-01-450-5404	7510-01-450-5407
Calendar Pad (3-5/8" x 5-7/8")	7510-01-450-5422	7510-01-450-5425
Weekly Appointment Book (8-1/2" x 11")	7530-01-450-5471	7530-01-450-5457
Activity Schedule (Previously OF67) (8-1/2" x 11") (10 in a Package)	7540-01-450-5439	7540-01-450-5433
Wall Calendar		
Wall Calendar 11-5/8" x 8-7/8" (10 in a Package)	7510-01-450-5447	7510-01-450-5450
At-A-Glance		
At-A-Glance Flip-A-Week Refill (5-5/8" x 7")	7510-01-528-5621	7510-01-528-5621
At-A-Glance Flip-A-Week Calendar (5-5/8" x 7") (Base and Calendar Included)	7510-01-528-5619	7510-01-528-5619
28-Month Planner (8-1/2" x 11")	7510-01-528-8310	7510-01-528-8310
DAYMAX		
Pocket Appointment Book Refill (6-1/2" x 5-1/2")	7530-01-450-5412	7530-01-450-5414
Franklin Covey Refill		
Franklin Covey Annual Refill Pak (Flex-Dated)		
Pocket Size (3-1/2" x 6")	7510-01-517-5921	7510-01-517-5921
Compact (4-1/4" x 6 3/4")	7510-01-517-5927	7510-01-517-5927
Classic (5-1/2" x 8-1/2")	7510-01-517-5925	7510-01-517-5925
Monarch (8-1/2" x 11")	7510-01-517-5971	7510-01-517-5971

Fire Extinguisher Buying Guide

Designed for extinguishing small fires. Ratings are based on UL 711 testing, which uses the following classes:

- **Class A:** Wood and paper fires
- **Class B:** Flammable liquid fires
- **Class C:** Can be used in the presence of charged electrical circuits.

Weights noted are the approximate amount of extinguishing agent with which charged extinguishers are supplied. Dry chemicals (sodium bicarbonate and multi-purpose phosphate are used) leave a powdery residue that can damage delicate instruments; CO₂ leaves no residue; water conducts electricity and can freeze.



For Use with Fire Type:			Rating	Charge	Extinguishing Agent	Includes Mounting Bracket for:	NSN	U/I	Price
A	B	C							
✓	✓	✓	1A:10B:C	2-1/2 lb.	Multi-Purpose Phosphate	Vehicle/Marine (DOT/USCG-approved)	4210-01-245-9850	EA	\$19.86
✓	✓	✓	3A:40B:C	5 lb.	Multi-Purpose Phosphate	Vehicle	4210-00-165-4703	EA	\$26.16
✓	✓	✓	4A:60B:C	10 lb.	Multi-Purpose Phosphate	Wall	4210-00-889-2491	EA	\$36.94
✓	✓	✓	20A:120B:C	20 lb.	Multi-Purpose Phosphate	Wall	4210-00-889-2492	EA	\$71.16
	✓	✓	10B:C	2-1/2 lb.	Potassium Bicarbonate	Vehicle	4210-00-965-1105	EA	\$22.34
	✓	✓	20B:C	5 lb.	Potassium Bicarbonate	Vehicle	4210-00-775-0127	EA	\$28.26
	✓	✓	80B:C	10 lb.	Potassium Bicarbonate	Wall	4210-00-965-1107	EA	\$44.69
	✓	✓	5B:C	5 lb.	Carbon Dioxide (CO ₂)	Vehicle (USCG-approved)	4210-00-595-1777	EA	\$130.10

NEW PRODUCT HIGHLIGHTS

GSA Global Supply has something new just for you!



Plug Refill Repair Kit

Used to repair medium to large truck tubeless tires 17" and up (GVW 4,000-40,000 lbs.). Total rubber saturation protects against air loss, ply separation, and wire cord corrosion around site of repair. Rubberized nylon cords in repair plug conform to shape of puncture. These permanent plugs have been proven safe and effective for the life of the tire. Suggested uses: STRYKER, SEMI, LMTV, MTV's-materiel handling equipment, tractor wrecker, dump truck model-HEMTT, PLS tractors, armored/HMMWV, etc. Kit contains 30-8" permanent plug repairs packaged in sand/waterproof resealable bags. Used with SS-KTP and SS-KTPXB repair kits.

NSN 5180-01-542-8147

Brand Safety Seal

P/N RTB

Price \$25.40 KT





Truck Tire Repair Kit

This complete kit is easy to use and makes permanent tire repairs at the shop or in the field. No cement is needed and does not require dismounting the tire. Total rubber saturation protects against air loss, ply separation, and wire cord corrosion around site of repair. Rubberized nylon cords in repair plug conform to shape of puncture. Furnished in a high-impact carrying case.

◀ For medium truck tubeless tires 17" and up (GVW 4,000 - 10,000 lbs.) Suggested uses: LMTV, MTV's-materiel handling equipment, tractor, wrecker, dump truck model-HEMTT, LAV family, etc. Contains 30-8" permanent plug repairs in resealable bags, 6" extra-long T-metal handle probe and 8" insertion tool, lube, easy instructions. Also includes extra spare parts: insertion needle, trimming blades, set screw, and Allen wrench.

NSN 5180-01-542-8148

Brand Safety Seal

P/N SS-KTP

Price \$54.61 KT

For large truck tubeless tires 17" and up (GVW 8,000 - 40,000 lbs.) Suggested uses: STRYKER, SEMI, MTV's-materiel handling equipment, tractor, wrecker, dump truck model-HEMTT, PLS tractors, LAV family, etc. Contains 30-8" permanent plug repairs in resealable bags, 8" extra-long T-metal handle probe and insertion tool, lube, easy instructions. Also includes extra spare parts: insertion needle, trimming blades, set screw, and Allen wrench.

NSN 5180-01-542-8146

Brand Safety Seal

P/N SS-KTPXB

Price \$60.37 KT

Hand Jack (Scissors) ▶

In accordance with U.S. Army Tank-Automotive Command drawing number 57K3228 dated 3/95. Extended height: 18-45/64"; retracted height: 6-19/64"; load capacity: 3-1/2 tons. Includes extension, handle, ratchet wrench in a stowage bag.

NSN 5120-01-375-0070

Price \$246.80 EA



Mechanic's Tool Kit ►

This 546-piece kit has 331 sockets, 26 drive tools, 90 combination wrenches, 31 screwdrivers, and nutdrivers. There are 68 additional tools including pliers, hex key set, punches, chisels, and a hacksaw with blades. There are fractional and metric sizes including 1/4", 3/8", 1/2", and 3/4" drives.

NSN 5180-01-544-9840

Price \$1814.93 KT



◀ Ratchet Wrench Set

Set consists of twelve chrome plated, 12-point ratcheting box wrenches in the following sizes: 1/4" x 5/16", 3/8" x 7/16", 1/2" x 9/16", 5/8" x 3/4", 11/16" x 7/8", 1" x 1-1/16", 1-1/8" x 1-1/4", 7 x 8mm, 9 x 10mm, 12 x 13mm, 14 x 15mm, and 19 x 21mm. Furnished in a shrink wrap.

NSN 5120-01-545-0770

Price \$117.70 SE

Pneumatic Impact Wrench ►

Air-powered portable titanium impact wrench loosens and tightens bolts and nuts. Has built-in power regulator for control of power output. The wrench has a pistol-grip handle and is reversible. Operating pressure is 80-100 psig. Furnished with operating and maintenance instructions. **DD**

Wrench has a 1/2" drive; torque range: 50-600 ft.-lbs.; torque capacity: 700 ft.-lbs reverse, 625 ft.-lbs. forward; blows per minute: 1,250; No load speed: 9,500 rpm; air inlet: 1/4"; min. hose size: 3/8"; air consumption: 24 cfm; standard bolt capacity: 9/16".

Has a Titanium body.

NSN 5130-01-490-6444

Size Length: 7"; Tool Weight: 4 lbs.

Price \$352.10 EA





Cordless Impact Wrench

◀ This 18V cordless wrench has a 1/2"-square drive and a pistol grip handle. It delivers 2,880 in.-lbs/240 ft.-lbs. of torque and has a no load speed of 1-1,400 RPM. Features a variable speed switch; forward/reverse switch; reversible battery pack, and a soft-grip handle. Weight: 9 lbs. Furnished in a carrying case with two 2.4 Amp 18V batteries and a universal charger.

NSN 5130-01-543-5846

Size Length: 11-3/4".

Price \$350.85 SE



◀ This heavy-duty, 1/2"-square drive, 18V, cordless impact wrench is compact in size and weight. It has 0-2,400 RPM and 0-3,000 BPM for faster application speed. The maximum torque is 1,650 in.-lbs./138 ft.-lbs. The handle has a textured anti-slip comfort grip for maximum comfort. Tool weight is just under 5 pounds. The set includes a 1-hour charger, two 18V battery packs and is furnished in a heavy-duty case. **DD**

NSN 5130-01-545-0769

Price \$439.84 SE

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tool offerings, logon to
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gsa.gov/cmls to request a copy of the
GSA Tools and Hardware catalog.

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Disposable Nitrile Gloves ▶

Disposable nitrile ambidextrous gloves are powder free and latex-free. Gloves fit tightly for a comfortable grip that reduces fatigue. Industrial grade suitable for general purpose use. 4 mils thick; 9-1/2" in length.

NSN 8415-01-492-0176

Size Small

Price \$8.07 BX (contains 100 EA)

NSN 8415-01-492-0179

Size Medium

Price \$8.07 BX (contains 100 EA)

Disposable Latex Gloves ▼

General purpose, disposable, lightly powdered, non-sterile, medical grade, micro touch latex examination gloves have a tapered finger design and can be comfortably worn on either hand.

NSN 8415-01-434-1781

Size Large

Price \$9.17 BX (contains 100 EA)



NSN 8415-01-492-0178

Size Large

Price \$8.07 BX (contains 100 EA)

NSN 8415-01-492-0180

Size Extra-Large

Price \$8.07 BX (contains 100 EA)



▲ Tide with Bleach

Powdered professional line laundry detergent. Unique activated bleaching system removes many tough stains. Whiten whites while keeping colors bright. High-powered grease cutting formula is effective on tough institutional stains. **MSDS**

Package contains two boxes that contain 214 oz. each. (Each box washes 95 loads.)

ⓘ 12-month maximum shelf life (not extendable)

NSN 7930-01-490-7301

Price \$64.16 PG (contains 2 EA)

▶ Laundry Detergent

Controlled-sudsing detergent can be used in any laundering machine in either hard or soft water. Comes in granular or tablet form and does not contain optical brighteners. **MSDS**

Heavy-duty, low-phosphate detergent is ideal for washing cottons, cotton/polyester blends, and synthetic fabrics.

ⓘ 24-month maximum shelf life (extendable)

NSN 7930-01-312-6389

Size Box Size: 20 oz.

Price \$33.55 PG (contains 24 EA)

NSN 7930-00-990-7391

Price \$18.03 CO (contains 25 LB)

NSN 7930-00-929-1220

Price \$32.91 CO (contains 50 LB)



◀ Pipe Wrench (Movable Jaw)

This heavy-duty adjustable wrench features a movable jaw that opens at a 90-degree angle from the handle. Consists of a handle with a fixed steel jaw and frame, a movable steel upper jaw, and a freely operating steel adjusting nut. **PRIME**

Has a cast malleable iron or steel handle and is made of drop-forged steel.

1" to 2" capacity, 18" long.

NSN 5120-00-277-1461

Price \$25.53 EA

▶ Flare Nut Wrench (Double-Head)

Flare nut double-end style, chromium-plated wrench is designed to be used on hexagonal flare nuts. ASME B107.100.

Type I: Double head, slotted box end. 6-point slotted box opening.

Wrench openings: 3/8" and 7/16".

NSN 5120-00-892-4946

Size Length: 4-7/8" minimum.

Price \$7.80 EA

Wrench openings: 1/2" and 9/16".

NSN 5120-00-892-4947

Size Overall Length: 5-5/8"

Price \$8.54 EA



Wrench openings: 5/8" and 3/4".

NSN 5120-01-122-9392

Size Overall Length: 9"

Price \$8.35 EA



Hydraulic Hand Jack

A self-contained jack capable of being operated in either a vertical or horizontal position. Furnished with a detachable operating lever.

The jack shall consist of a base, pump, reservoir, cylinder, plunger, and necessary valves to

produce the operating pressure required to utilize the jack at its full rated capacity. Component parts of the jack shall be capable of withstanding pressure at least 1-1/2 times the maximum working pressure.

Rated capacity: 12 Tons.

Collapsed height: 8-1/2"; Extended height: 17-1/8".

NSN 5120-01-146-8096

Price \$160.12 EA



Hand Jack (Scissors) ▲

This scissors hand jack is used on the Hummer vehicles. Extended height: 18"; retracted height: 6-21/64"; load capacity: 3 tons.

NSN 5120-01-430-3123

Price \$278.07 EA



Needle Scaler ▲

Grip type body; heavy duty. Remove paint, rust, and scale from flat and irregular surfaces with this portable air-operated needle scaler. Operating pressure is 90 psig. Tool has nineteen 1/8" diameter needles and a round needle housing. Air inlet connection is 1/4" NPT. Includes operating and maintenance instructions. **PRIME**

Heavy Duty Scaler has pistol-grip handle and button throttle. Under load 3,500 Impacts/Minute (IPM), and weighs 8-1/2 lbs.

NSN 5130-00-965-9876

Price \$94.08 EA

Pneumatic Drill ►

Air-powered, portable drill is for drilling holes in mild steel and wood or for use with various accessories. Has a three-jaw chuck. Operating pressure is 90 psig. Air inlet connection is 1/4" NPT. Furnished with operating and maintenance instruction.

Maximum no-load speed is 1,200 rpm. Nonreversible drill has a pistol-grip handle.

NSN 5130-00-640-6343

Price \$202.06 EA

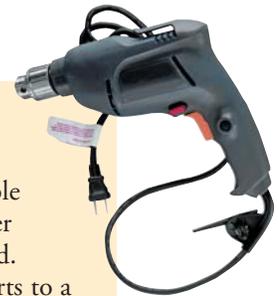
Electric Drill ►

Reversible, variable-speed, straight-drive drill has a removable auxiliary side handle and a trigger lock-on button. Double insulated. Heavy-duty, portable drill converts to a clutch screwdriver. Has a 0 to 1,000 rpm and 0 to 1,400 rpm no-load speed. Operates on 120V, 60-Hz current at 5 amp. Has a key-operated, three-jaw chuck. Comes with an instruction book and a chuck key with holder. Conforms to UL standards. **PRIME**

NSN 5130-00-935-7354

Size Chuck Size: 3/8"

Price \$186.78 EA





◀ Cable Cutter (Gromping Hook Guide)

Compound-lever-type cable cutter has rigid heads and center-cut style. The jaws can be removed for sharpening or replacement. Adjustment compensates for wear.

Rubber stops prevent pinching. Insulated handles protect operator from high voltages (up to 5,000V). Gromping hook guide consists of a double hook extending 1-7/8" beyond the cutting head. Cutting capacity is 3/8"; overall length is 20-1/2". MIL-C-3958.

NSN 5110-00-541-6730

Size Length: 20-1/2"

Price \$103.49 EA

▶ Pocket Knife

This folding pocket knife has a stainless steel modified sheepsfoot blade with an oval thumb hole. The 3-1/2" blade has a partially serrated and a straight edge.

The black high-strength plastic handle is lightweight and molded to form. When the knife is closed, it is 4-7/8" long and when it is open, the knife is 8-1/4" long. The knife features a patented hinged lock and has a reversible stainless steel carry clip.



NSN 5110-01-451-0707

Price \$69.59 EA

▶ Hacksaw Frame

Adjustable hacksaw frame accepts 10" and 12" hacksaw blades. Open-handle design allows for a comfortable grip, regardless of hand size. Features a 3" to 3-7/8" throat depth and a thumb-nut for adjusting the blade tension. **PRIME**

Hacksaw frame for 10" to 12" blades.

NSN 5110-00-289-9657

Price \$7.19 EA



▶ Aircraft Fuel Tank Channel Sealing Compound

This fuel and oil resistant, fluorosilicone sealant is for use on aircraft fuel tank channels and grooves. It is noncuring, has a putty consistency, and comes in a plastic cartridge. **MSDS**

Ⓢ 36-month maximum shelf life (extendable)

NSN 8030-00-145-0310

Brand Dow Corning P/N 94-031

Color Light Gray

Price \$283.20 CA (contains 8 OZ)

Aircraft Sealing Compound ►

Ready-to-use aircraft sealant is for sealing and gasketing aircraft access panel doors and other gasketing applications. Pre-formed, gray, odorless, PFTE tape is easily removed and requires no curing. There are no health hazards or special requirements for waste disposal and it maintains a long shelf life. Tape is in accordance with SAE specification AMS 3255. **MSDS**

Class 1: Continuous, ribbed.

Tape is 1.62" wide with 25mm-wide adhesive.

- Ⓜ 24-month maximum shelf life (extendable)
- ♻ Chromate-free item according to ASTM/EPA test methods; low-VOC item; no hazardous waste; nontoxic item

NSN 8030-01-367-7357

Color Gray

Price \$1,527.53 RO (contains 100 FT)



Corrosion-Preventive Compound ►

This corrosion-preventive compound is a solvent-dispersed material that deposits a thin, easily removable film. Solvent cutback; cold application. MIL-PRF-16173.

Class 1 - Compound is designated "High VOC"; VOC may exceed 340 g/L.

Grade 4 - Soft transparent, nontacky film, water-displacing compound for general-purpose indoor and limited outdoor preservation where handling, stacking, and counting requires a tack-free coating, for protection where a transparent coating is required, for protection of machinery and parts designated for export, and where salt spray contamination is likely to occur. **MSDS**

- Ⓜ 48-month maximum shelf life (extendable)

NSN 8030-00-526-1605

Price \$156.81 CN (contains 5 GL)

Metal Repair Epoxy ▼

This aluminum-filled epoxy is for bonding metals, and when used as a void filler, it repairs and fills holes and dents in metal parts, castings, and sheet metal. It resists oils, moisture, jet fuels, and salt spray and cures at room temperature. The two-part kit consists of base resin and curing agent. **MSDS**



- Ⓜ 12-month maximum shelf life (extendable)

NSN 8040-00-181-7548

Brand 3M P/N 1751B/A

Color Gray

Size Volume: 2 OZ

Price \$27.56 KT



Price \$27.56 KT

◀ Urethane and Foam Adhesive

An instant tack, high strength, sprayable foam adhesive for bonding flexible urethane or latex foams to themselves or most other materials. **MSDS**

- Ⓜ 12-month maximum shelf life (extendable)

NSN 8040-00-181-7761

Color Clear

Size Volume: 17-1/4 oz.

Price \$12.39 CN (contains 17.25 OZ)

◀ Aerosol Adhesive

Thermoplastic contact adhesive is for bonding interior vinyl trim, upholstery cloth, floor mats, carpeting, kick pads, and silencer pads to painted or bare metal, wood, or other trim materials. Packaged in an aerosol applicator-container. **MSDS**

- Ⓜ 12-month maximum shelf life (extendable)

NSN 8040-00-995-7080

Brand 3M Co. P/N 8074

Color Clear



Hole Punch

◀ Non-adjustable two-hole paper punch features a protective rubber base and a spring-loaded handle. Operated by a hand lever, this standard-duty device punches 1/4"-round holes spaced 2-3/4" apart. An adjustable paper guide locks at common paper sizes.

Heavy-duty punch tackles big jobs. Capable of punching a hole through up to 15 sheets of bond paper in a single operation.

NSN 7520-00-139-3902

Color Beige or Black

Price \$4.30 EA



◀ This light-touch paper punch can be adjusted for up to seven holes. Heavy-duty, capable of punching a hole through up to 32 sheets of 20-lb. basis weight paper in a single operation. Hole size is 9/32".

NSN 7520-01-504-7392

Color Black/Gray

Price \$68.13 EA

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U.S. General Services Administration



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President
Tory, Inc.

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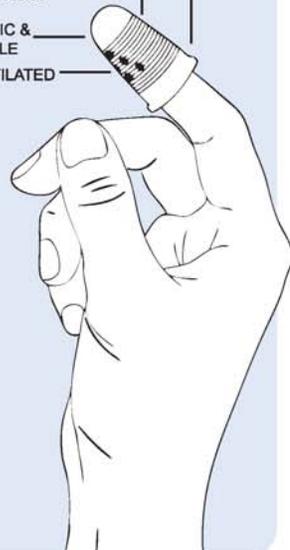
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VENTILATED



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607922691158	Tory red rubber finger pad	11-1/2	\$1.69
607922691202	Tory red rubber finger pad	12	\$1.69
607922691301	Tory red rubber finger pad	13	\$1.69
607922691400	Tory red rubber finger pad	14	\$1.69

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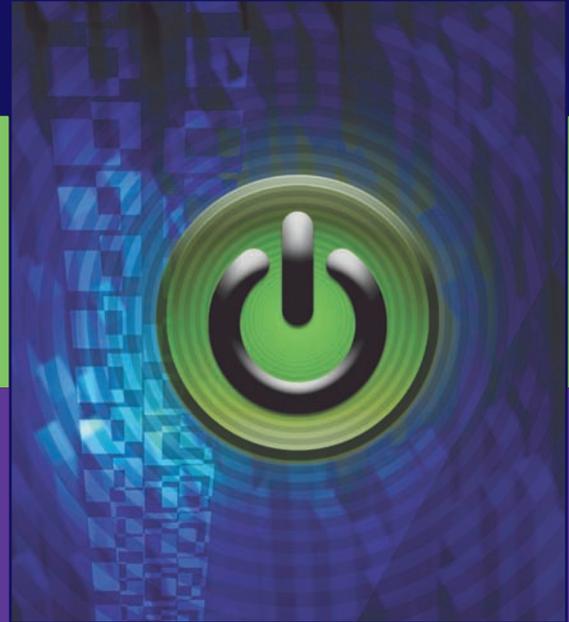
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