

# **ANSWER** Government Wide Acquisition Contract

ANSWERING A BROAD SPECTRUM  
OF IT REQUIREMENTS



1-877-534-2208 ■ [www.gsa.gov/answer](http://www.gsa.gov/answer)



*“The General Services Administration’s ANSWER Program provides a means to deliver flexible, responsive, easy-to-use and cost-effective IT services for Federal agencies. The technical range of these IT services is impressive.”*

## **WHAT IS THE ANSWER GOVERNMENT WIDE ACQUISITION CONTRACT?**

The ANSWER Contract is a Multiple Award/ Indefinite Delivery Indefinite Quantity (MA/IDIQ) contract established in 1998. This contract vehicle offers federal agencies timely access to top-tier companies who provide state-of-the-art information technology services.

From telemedicine to war-gaming...agriculture to defense...environmental protection to homeland security...nuclear energy to social security...the ANSWER Contract supports a wide spectrum of IT needs. Federal agencies can commission vendors to create custom technology solutions for their toughest IT challenges.

Using ANSWER, federal agencies get straight-through contracting to the IT industry's premier service providers. Ten leading integration companies—recognized names in IT with proven records of performance—have been selected to provide:

- Requirements and design research
- Analysis and development
- Software maintenance
- Large-scale systems integration

## **WHO CAN BE AN ANSWER GOVERNMENT WIDE ACQUISITION CONTRACT CLIENT?**

Any U.S. federal agency can use the ANSWER Contract. Because the ANSWER Contract operates worldwide, even agencies with operations outside of the United States qualify.

## **WHO USES ANSWER?**

The list is impressive. Clients include: the Department of Defense, Department of Agriculture, Department of Energy, Department of Interior, Department of Justice, Department of Transportation, Department of Commerce, Department of Treasury, Federal Aviation Administration and Corps of Engineers.

The ANSWER Contract meets client needs, and the ANSWER staff exceeds client expectations. Client's say our service is responsive, innovative, trustworthy, efficient, dynamic and more. At ANSWER, we expect nothing less.



*"Thanks to the ANSWER staff for creating the atmosphere of cooperation and collaboration...you have not only created a program office but a real team functioning activity, which, in my view, is the model for GSA procurements."*

*Get great benefits...*

## By Using the ANSWER Government Wide Acquisition Contract.

### **GET FAST CONTRACTING**

The ANSWER Government Wide Acquisition Contract uses an innovative purchasing process to respond to demands rapidly avoiding the delays normally associated with the acquisition of services. Task Orders are awarded in 14 days or less after receipt of requirements and are not-protestable, freeing more of your time to accomplishing your IT mission.

*“Thank you so much for your responsive customer service. It truly has been a pleasure dealing with you.”*

### **GET TOMORROW'S TECHNOLOGY**

The ANSWER Government Wide Acquisition Contract can prevent your organization from being saddled with out-dated technology. ANSWER constantly updates the technology offerings, with a technical refreshment provision. Recurring Tech Refresh Summits are held with contractors to keep the latest technologies identified and available to you. Any contracted employees will be current in state-of-the-art technology and receive continuing training while under contract.

### **GET A LONG-TERM PARTNERSHIP WITH A CONTRACTOR**

The ANSWER Government Wide Acquisition Contract can give you stability in the volatile world of information technology. With a maximum 10-year contract term and a considerable contract limit of \$25 billion. ANSWER allows contractors to move beyond the learning-curve into a true partnership with your organization.

### **GET NO-FAIL CONTRACTING**

The ANSWER Government Wide Acquisition Contract has a proven track record. The GSA employees staffing the ANSWER Government Wide Acquisition Contract Center are experts in procuring practices who can identify the right resources for your organization. Their industry partners offer stellar records in past performance and are leaders in their fields.

Overall the ANSWER Government Wide Acquisition Contract Center maintains a 4.54 performance rating on a 5-point scale.



*“You continue to amaze me with the high quality of work and innovative ideas coming from your ANSWER center.”*

*“The Group Managers responsible for the ANSWER contracts have shown themselves to be trustworthy, efficient and definitely partners. Kudos to the ANSWER Group Managers.”*



**COVERING A BROAD SPECTRUM  
OF DIFFERENT SYSTEMS AND  
INTEGRATING BETWEEN THEM:**

Financial & Administrative Areas  
Logistics Management  
Distance Learning  
Operations Research  
Engineering Disciplines  
Meteorological Areas  
Ecological Sciences  
Advanced Mathematics  
Statistics  
Biometrics & Biological Sciences  
Medical/Healthcare Disciplines

**PROVIDING A VARIETY  
OF TECHNICAL SERVICES:**

Requirements Determination  
System Definition, Design, & Development  
Systems Analysis  
Database Design  
Independent Validation & Verification  
Web-enabled Solutions

Data Warehousing  
Homeland Security & Disaster Preparedness  
Contingency Planning  
Information Assurance  
Network Management/Telecommunications  
End-user Support  
Microcomputer Support  
Hardware Maintenance  
Facilities Support  
Computer Operations and Electronic Input  
Client Relationship Management  
Call Centers and On-Call Services  
Enterprise Resource Planning  
Web Design  
Business Process Reengineering  
Section 508 of the Rehabilitation Act  
Supply Chain Management  
Business Continuity Planning  
Modeling and Simulation  
Environmental Systems  
Information Operations



# ANSWER Government Wide Acquisition Contract Center.



## **CONTACT THE ANSWER GOVERNMENT WIDE ACQUISITION CONTRACT CENTER.**

We are committed to providing other federal agencies with flexible, responsive, easy to use and cost effective service. Our expertise resides in technical contract solutions for IT challenges facing government agencies. We will provide expert acquisition consulting in selecting the right contract vehicle and the appropriate level of contract management assistance for your agency. Additionally, the ANSWER Government Wide Acquisition Contract Center provides:

- Access and information to a variety of other contract vehicles including Millennia, Safeguard, Access Certificates for Electronic Services (ACES), Disaster Recovery Services Program (DRSP) and Virtual Data Center Services (VDCS).
- A regular schedule of contracting How-To Courses, SolutionsEdu for any procurement official, program manager, client or industry partner seeking knowledge in the GSA acquisition processes.

- Performance Surveying, a reporting system to track, monitor, and ensure excellent contract performance.
- Functional Overview of Resources, Utilities, and Methodologies (FORUM) meetings designed to share information about using Government Wide Acquisition Centers and contracting vehicles to maximum advantage.

*Contact us today for answers to a broad spectrum of IT requirements.*

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